

**MALAYAN BANKING BERHAD**  
(Co. Reg. No.: 196001000142)  
(Incorporated in Malaysia)

**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED INCOME STATEMENTS**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<u>Group</u>	Note	First Quarter Ended		Cumulative 3 Months Ended	
		31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
Interest income	A21	4,334,146	5,562,243	4,334,146	5,562,243
Interest expense	A22	(1,426,879)	(2,651,082)	(1,426,879)	(2,651,082)
Net interest income		<u>2,907,267</u>	<u>2,911,161</u>	<u>2,907,267</u>	<u>2,911,161</u>
Income from Islamic Banking Scheme operations	A40a	1,884,189	1,620,770	1,884,189	1,620,770
Net earned insurance premiums	A23	2,529,230	1,944,938	2,529,230	1,944,938
Other operating income	A25	1,015,143	1,333,105	1,015,143	1,333,105
Total operating income		<u>8,335,829</u>	<u>7,809,974</u>	<u>8,335,829</u>	<u>7,809,974</u>
Net insurance benefits and claims incurred, net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund	A26	(1,510,726)	(1,085,804)	(1,510,726)	(1,085,804)
Net operating income		<u>6,825,103</u>	<u>6,724,170</u>	<u>6,825,103</u>	<u>6,724,170</u>
Overhead expenses	A27	(2,821,666)	(2,942,007)	(2,821,666)	(2,942,007)
Operating profit before impairment losses		<u>4,003,437</u>	<u>3,782,163</u>	<u>4,003,437</u>	<u>3,782,163</u>
Allowances for impairment losses on loans, advances, financing and other debts, net	A28	(850,239)	(961,667)	(850,239)	(961,667)
Allowances for impairment losses on financial investments, net	A29	(82,272)	(34,766)	(82,272)	(34,766)
Writeback of/(allowances for) impairment losses on other financial assets, net	A30	63,985	(27,843)	63,985	(27,843)
Operating profit		<u>3,134,911</u>	<u>2,757,887</u>	<u>3,134,911</u>	<u>2,757,887</u>
Share of profits in associates and joint ventures		36,592	39,867	36,592	39,867
<b>Profit before taxation and zakat</b>		<u>3,171,503</u>	<u>2,797,754</u>	<u>3,171,503</u>	<u>2,797,754</u>
Taxation and zakat	B5	(743,620)	(755,862)	(743,620)	(755,862)
<b>Profit for the financial period</b>		<u>2,427,883</u>	<u>2,041,892</u>	<u>2,427,883</u>	<u>2,041,892</u>
<b>Attributable to:</b>					
Equity holders of the Bank		2,392,130	2,049,650	2,392,130	2,049,650
Non-controlling interests		35,753	(7,758)	35,753	(7,758)
		<u>2,427,883</u>	<u>2,041,892</u>	<u>2,427,883</u>	<u>2,041,892</u>
<b>Earnings per share attributable to equity holders of the Bank</b>					
Basic/diluted	B12	<u>20.96 sen</u>	<u>18.23 sen</u>	<u>20.96 sen</u>	<u>18.23 sen</u>

(These unaudited condensed interim financial statements should be read in conjunction with the audited annual financial statements for the financial year ended 31 December 2020 and the accompanying explanatory notes attached to these financial statements)

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<u>Group</u>	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Profit for the financial period</b>	<b>2,427,883</b>	2,041,892	<b>2,427,883</b>	2,041,892
<b>Other comprehensive (loss)/income:</b>				
<b><i>Items that will not be reclassified subsequently to profit or loss:</i></b>				
Defined benefit plan actuarial loss	(937)	(165)	(937)	(165)
Net gain from change in fair value on equity instruments at fair value through other comprehensive income	(2,863)	60,962	(2,863)	60,962
	<b>(3,800)</b>	60,797	<b>(3,800)</b>	60,797
<b><i>Items that may be reclassified subsequently to profit or loss:</i></b>				
Net loss on debt instruments at fair value through other comprehensive income	(3,704,971)	(330,646)	(3,704,971)	(330,646)
- Net loss from change in fair value	(4,123,350)	(527,990)	(4,123,350)	(527,990)
- Changes in expected credit losses	(472,130)	41,447	(472,130)	41,447
- Income tax effect	890,509	155,897	890,509	155,897
Net gain/(loss) on foreign exchange translation	431,562	(1,063,649)	431,562	(1,063,649)
Net loss on cash flow hedge	-	(54)	-	(54)
Net loss on net investment hedge	(5,142)	(8,102)	(5,142)	(8,102)
Cost of hedging for fair value hedge	(9,760)	15,461	(9,760)	15,461
Net gain/(loss) on capital reserve	305	(220)	305	(220)
Share of change in associates' reserve	15,167	23,360	15,167	23,360
	<b>(3,272,839)</b>	(1,363,850)	<b>(3,272,839)</b>	(1,363,850)
Other comprehensive loss for the financial period, net of tax	<b>(3,276,639)</b>	(1,303,053)	<b>(3,276,639)</b>	(1,303,053)
<b>Total comprehensive (loss)/income for the financial period</b>	<b>(848,756)</b>	738,839	<b>(848,756)</b>	738,839
<b>Other comprehensive loss for the financial period, attributable to:</b>				
Equity holders of the Bank	(3,215,053)	(1,265,116)	(3,215,053)	(1,265,116)
Non-controlling interests	(61,586)	(37,937)	(61,586)	(37,937)
	<b>(3,276,639)</b>	(1,303,053)	<b>(3,276,639)</b>	(1,303,053)
<b>Total comprehensive (loss)/income for the financial period, attributable to:</b>				
Equity holders of the Bank	(822,923)	784,534	(822,923)	784,534
Non-controlling interests	(25,833)	(45,695)	(25,833)	(45,695)
	<b>(848,756)</b>	738,839	<b>(848,756)</b>	738,839

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED INCOME STATEMENTS**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<b>Bank</b>	<b>Note</b>	<b>First Quarter Ended</b>		<b>Cumulative 3 Months Ended</b>	
		<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>
Interest income	A21	2,898,645	3,767,541	2,898,645	3,767,541
Interest expense	A22	(870,451)	(1,818,597)	(870,451)	(1,818,597)
Net interest income		<b>2,028,194</b>	1,948,944	<b>2,028,194</b>	1,948,944
Dividends from subsidiaries and associates	A24	<b>29,834</b>	475,291	<b>29,834</b>	475,291
Other operating income	A25	<b>1,234,290</b>	1,755,817	<b>1,234,290</b>	1,755,817
		<b>1,264,124</b>	2,231,108	<b>1,264,124</b>	2,231,108
Net operating income		<b>3,292,318</b>	4,180,052	<b>3,292,318</b>	4,180,052
Overhead expenses	A27	(1,197,068)	(1,131,399)	(1,197,068)	(1,131,399)
Operating profit before impairment losses		<b>2,095,250</b>	3,048,653	<b>2,095,250</b>	3,048,653
Allowances for impairment losses on loans, advances, financing and other debts, net	A28	(1,070,884)	(779,652)	(1,070,884)	(779,652)
Writeback of/(allowances for) impairment losses on financial investments, net	A29	121,321	(25,783)	121,321	(25,783)
Writeback of/(allowances for) impairment losses on other financial assets, net	A30	46,992	(9,863)	46,992	(9,863)
<b>Profit before taxation and zakat</b>		<b>1,192,679</b>	2,233,355	<b>1,192,679</b>	2,233,355
Taxation and zakat	B5	(290,870)	(453,241)	(290,870)	(453,241)
<b>Profit for the financial period</b>		<b>901,809</b>	1,780,114	<b>901,809</b>	1,780,114

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<u>Bank</u>	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Profit for the financial period</b>	<b>901,809</b>	1,780,114	<b>901,809</b>	1,780,114
<b>Other comprehensive (loss)/income:</b>				
<i>Items that will not be reclassified subsequently to profit or loss:</i>				
Net (loss)/gain from change in fair value on equity instruments at fair value through other comprehensive income	<b>(309)</b>	68,586	<b>(309)</b>	68,586
<i>Items that may be reclassified subsequently to profit or loss:</i>				
Net loss on debt instruments at fair value through other comprehensive income	<b>(2,729,131)</b>	(293,421)	<b>(2,729,131)</b>	(293,421)
- Net loss from change in fair value	<b>(2,969,044)</b>	(435,907)	<b>(2,969,044)</b>	(435,907)
- Changes in expected credit losses	<b>(472,497)</b>	36,912	<b>(472,497)</b>	36,912
- Income tax effect	<b>712,410</b>	105,574	<b>712,410</b>	105,574
Net gain on foreign exchange translation	<b>179,177</b>	150,614	<b>179,177</b>	150,614
Cost of hedging for fair value hedge	<b>(9,760)</b>	15,461	<b>(9,760)</b>	15,461
	<b>(2,559,714)</b>	(127,346)	<b>(2,559,714)</b>	(127,346)
Other comprehensive loss for the financial period, net of tax	<b>(2,560,023)</b>	(58,760)	<b>(2,560,023)</b>	(58,760)
<b>Total comprehensive (loss)/income for the financial period</b>	<b>(1,658,214)</b>	1,721,354	<b>(1,658,214)</b>	1,721,354

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED STATEMENTS OF FINANCIAL POSITION AS AT 31 MARCH 2021**

	Note	Group		Bank	
		31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>ASSETS</b>					
Cash and short-term funds		49,543,624	43,884,714	29,801,600	24,106,030
Deposits and placements with financial institutions		13,570,407	10,128,931	16,683,070	15,268,348
Financial assets purchased under resale agreements		17,273,452	17,543,987	12,440,478	14,849,421
Financial assets designated upon initial recognition at fair value through profit or loss	A10(i)	13,174,623	14,028,031	-	-
Financial investments at fair value through profit or loss	A10(ii)	24,656,798	27,179,846	14,722,752	18,189,480
Financial investments at fair value through other comprehensive income	A10(iii)	130,011,778	127,502,681	75,363,543	75,533,793
Financial investments at amortised cost	A10(iv)	49,682,511	46,475,916	39,141,075	39,856,983
Loans, advances and financing to financial institutions	A11(i)	1,298,219	899,986	32,285,278	30,042,986
Loans, advances and financing to customers	A11(ii)	520,235,975	511,310,107	203,577,856	199,881,476
Derivative assets	A37	15,916,052	19,907,957	15,580,150	19,713,802
Reinsurance/retakaful assets and other insurance receivables	A12	7,307,263	5,778,581	-	-
Other assets	A13	12,437,443	10,236,874	4,420,776	4,116,602
Investment properties		941,855	941,545	-	-
Statutory deposits with central banks		7,628,270	7,468,213	1,772,174	1,647,066
Investment in subsidiaries		-	-	30,903,363	30,903,363
Interest in associates and joint ventures		2,610,152	2,680,402	440,730	440,730
Property, plant and equipment		2,184,664	2,206,849	927,021	941,767
Right-of-use assets		1,199,322	1,245,454	429,152	424,139
Intangible assets		6,651,704	6,648,504	386,468	387,660
Deferred tax assets		1,201,346	790,936	360,513	-
<b>TOTAL ASSETS</b>		<b>877,525,458</b>	<b>856,859,514</b>	<b>479,235,999</b>	<b>476,303,646</b>
<b>LIABILITIES</b>					
Customers' funding:					
- Deposits from customers	A14	573,824,834	556,349,372	256,953,288	250,025,335
- Investment accounts of customers <sup>1</sup>	A40g	25,810,229	23,840,796	-	-
Deposits and placements from financial institutions	A15	44,679,767	37,878,866	40,746,672	34,720,115
Obligations on financial assets sold under repurchase agreements		8,155,357	11,131,215	30,187,552	36,922,305
Derivative liabilities	A37	15,609,314	19,151,751	15,341,035	18,724,393
Financial liabilities at fair value through profit or loss	A16	8,766,139	10,161,921	8,766,139	10,161,921
Bills and acceptances payable		1,191,972	997,663	493,782	458,617
Insurance/takaful contract liabilities and other insurance payables	A18	38,647,358	37,694,765	-	-
Other liabilities	A19	22,841,928	21,027,915	9,935,647	7,810,067
Provision for taxation and zakat		378,342	151,919	246,823	66,120
Deferred tax liabilities		716,326	1,470,856	-	377,830
Borrowings	A17(i)	38,584,438	38,097,224	34,069,670	33,134,255
Subordinated obligations	A17(ii)	9,034,777	8,967,831	8,875,522	8,808,639
Capital securities	A17(iii)	2,799,284	2,827,793	2,799,284	2,827,793
<b>TOTAL LIABILITIES</b>		<b>791,040,065</b>	<b>769,749,887</b>	<b>408,415,414</b>	<b>404,037,390</b>

<sup>1</sup> Investment accounts of customers are used to fund financing and advances as disclosed in Note A40e(ii).

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED STATEMENTS OF FINANCIAL POSITION AS AT 31 MARCH 2021**

	Note	Group		Bank	
		31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>EQUITY ATTRIBUTABLE TO EQUITY HOLDERS OF THE BANK</b>					
Share capital		49,605,486	48,280,355	49,605,486	48,280,355
Retained profits		30,748,323	29,494,627	16,577,679	16,809,095
Reserves		3,472,458	6,661,665	4,637,420	7,176,806
		<b>83,826,267</b>	84,436,647	<b>70,820,585</b>	72,266,256
<b>Non-controlling interests</b>		<b>2,659,126</b>	2,672,980	-	-
		<b>86,485,393</b>	87,109,627	<b>70,820,585</b>	72,266,256
<b>TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY</b>					
		<b>877,525,458</b>	856,859,514	<b>479,235,999</b>	476,303,646
<b>COMMITMENTS AND CONTINGENCIES</b>	A35	<b>1,319,936,499</b>	1,305,384,589	<b>1,222,952,221</b>	1,225,860,019
<b><u>CAPITAL ADEQUACY</u></b>					
	A36				
The capital adequacy ratios of the Group and of the Bank are as follows:					
CET1 Capital Ratio		14.755%	15.313%	14.773%	15.581%
Tier 1 Capital Ratio		15.456%	16.026%	15.516%	16.343%
Total Capital Ratio		<b>18.080%</b>	18.683%	<b>17.782%</b>	18.639%
Net assets per share attributable to equity holders of the Bank					
		<b>RM7.34</b>	RM7.51	<b>RM6.20</b>	RM6.43

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<===== Attributable to equity holders of the Bank =====>  
<===== Non-Distributable =====>

<u>Group</u>	Share Capital RM'000	Statutory Reserve RM'000	Regulatory Reserve RM'000	Fair Value Through Other Comprehensive Income Reserve RM'000	Exchange Fluctuation Reserve RM'000	ESGP Reserve RM'000	Other <sup>1</sup> Reserves RM'000	Retained <sup>2</sup> Profits RM'000	Total Shareholders' Equity RM'000	Non- Controlling Interests RM'000	Total Equity RM'000
<b>At 1 January 2021</b>	<b>48,280,355</b>	<b>317,823</b>	<b>2,115,455</b>	<b>4,572,569</b>	<b>(127,567)</b>	<b>96,186</b>	<b>(312,801)</b>	<b>29,494,627</b>	<b>84,436,647</b>	<b>2,672,980</b>	<b>87,109,627</b>
Profit for the financial period	-	-	-	-	-	-	-	2,392,130	2,392,130	35,753	2,427,883
Other comprehensive (loss)/income	-	-	-	(3,582,751)	383,004	-	(15,306)	-	(3,215,053)	(61,586)	(3,276,639)
Defined benefit plan actuarial loss	-	-	-	-	-	-	(696)	-	(696)	(241)	(937)
Share of associates' reserve	-	-	-	64,691	(49,524)	-	-	-	15,167	-	15,167
Net gain/(loss) on foreign exchange translation	-	-	-	-	432,528	-	-	-	432,528	(966)	431,562
Net loss on financial investments at fair value through other comprehensive income	-	-	-	(3,647,442)	-	-	-	-	(3,647,442)	(60,392)	(3,707,834)
Net loss on net investment hedge	-	-	-	-	-	-	(5,142)	-	(5,142)	-	(5,142)
Cost of hedging for fair value hedge	-	-	-	-	-	-	(9,760)	-	(9,760)	-	(9,760)
Net gain on capital reserve	-	-	-	-	-	-	292	-	292	13	305
<b>Total comprehensive (loss)/income for the financial period</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(3,582,751)</b>	<b>383,004</b>	<b>-</b>	<b>(15,306)</b>	<b>2,392,130</b>	<b>(822,923)</b>	<b>(25,833)</b>	<b>(848,756)</b>
<b>Carried forward</b>	<b>48,280,355</b>	<b>317,823</b>	<b>2,115,455</b>	<b>989,818</b>	<b>255,437</b>	<b>96,186</b>	<b>(328,107)</b>	<b>31,886,757</b>	<b>83,613,724</b>	<b>2,647,147</b>	<b>86,260,871</b>

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<===== Attributable to equity holders of the Bank =====>  
<===== Non-Distributable =====>

<u>Group (cont'd.)</u>	Share Capital RM'000	Statutory Reserve RM'000	Regulatory Reserve RM'000	Fair Value Through Other Comprehensive Income Reserve RM'000	Exchange Fluctuation Reserve RM'000	ESGP Reserve RM'000	Other Reserves <sup>1</sup> RM'000	Retained Profits <sup>2</sup> RM'000	Total Shareholders' Equity RM'000	Non- Controlling Interests RM'000	Total Equity RM'000
<b>Brought forward</b>	48,280,355	317,823	2,115,455	989,818	255,437	96,186	(328,107)	31,886,757	83,613,724	2,647,147	86,260,871
Net gain on disposal of financial investments at fair value through other comprehensive income	-	-	-	(30)	-	-	-	30	-	-	-
Share-based payment under Maybank Group Employees' Share Grant Plan ("ESGP")	-	-	-	-	-	20,667	-	-	20,667	-	20,667
Effect of changes in corporate structure within the Group	-	-	-	-	-	-	-	-	-	11,979	11,979
Transfer to statutory reserve	-	6,120	-	-	-	-	-	(6,120)	-	-	-
Transfer from regulatory reserve	-	-	(911)	-	-	-	-	911	-	-	-
Issue of shares pursuant to Dividend Reinvestment Plan ("DRP") (Note A8(i)(a))	1,325,131	-	-	-	-	-	-	-	1,325,131	-	1,325,131
Dividends (Note A9(a))	-	-	-	-	-	-	-	(1,133,255)	(1,133,255)	-	(1,133,255)
<b>Total transactions with shareholders/ other equity movements</b>	<b>1,325,131</b>	<b>6,120</b>	<b>(911)</b>	<b>(30)</b>	<b>-</b>	<b>20,667</b>	<b>-</b>	<b>(1,138,434)</b>	<b>212,543</b>	<b>11,979</b>	<b>224,522</b>
<b>At 31 March 2021</b>	<b>49,605,486</b>	<b>323,943</b>	<b>2,114,544</b>	<b>989,788</b>	<b>255,437</b>	<b>116,853</b>	<b>(328,107)</b>	<b>30,748,323</b>	<b>83,826,267</b>	<b>2,659,126</b>	<b>86,485,393</b>

<sup>1</sup> The further breakdown and movement of other reserves are disclosed in Note A20.

<sup>2</sup> The retained profits of the Group include the non-distributable non-par surplus from an insurance subsidiary amounted to RM672.9 million (net of tax). This non-distributable non-par surplus is only available for distribution to shareholder on the amount recommended by the Appointed Actuary in accordance with the Financial Services Act 2013.

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**MALAYAN BANKING BERHAD**  
(Co. Reg. No.: 196001000142)  
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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<===== Attributable to equity holders of the Bank =====>  
<===== Non-Distributable =====>

<u>Group</u>	Share Capital RM'000	Statutory Reserve RM'000	Regulatory Reserve RM'000	Fair Value			Other Reserves <sup>1</sup> RM'000	Retained Profits <sup>2</sup> RM'000	Total Shareholders' Equity RM'000	Non- Controlling Interests RM'000	Total Equity RM'000
				Fair Value Through Other Comprehensive Income Reserve RM'000	Exchange Fluctuation Reserve RM'000	ESGP Reserve RM'000					
<b>At 1 January 2020</b>	48,280,355	279,355	2,771,806	2,973,151	399,826	37,195	(333,649)	27,162,899	81,570,938	2,498,286	84,069,224
Profit for the financial period	-	-	-	-	-	-	-	2,049,650	2,049,650	(7,758)	2,041,892
Other comprehensive (loss)/income	-	-	-	(217,456)	(1,054,622)	-	6,962	-	(1,265,116)	(37,937)	(1,303,053)
Defined benefit plan actuarial loss	-	-	-	-	-	-	(165)	-	(165)	-	(165)
Share of associates' reserve	-	-	-	28,199	(4,839)	-	-	-	23,360	-	23,360
Net loss on foreign exchange translation	-	-	-	-	(1,049,783)	-	-	-	(1,049,783)	(13,866)	(1,063,649)
Net loss on financial investments at fair value through other comprehensive income	-	-	-	(245,655)	-	-	-	-	(245,655)	(24,029)	(269,684)
Net loss on net investment hedge	-	-	-	-	-	-	(8,102)	-	(8,102)	-	(8,102)
Net loss on cash flow hedge	-	-	-	-	-	-	(54)	-	(54)	-	(54)
Cost of hedging for fair value hedge	-	-	-	-	-	-	15,461	-	15,461	-	15,461
Net loss on capital reserve	-	-	-	-	-	-	(178)	-	(178)	(42)	(220)
<b>Total comprehensive (loss)/income for the financial period</b>	-	-	-	(217,456)	(1,054,622)	-	6,962	2,049,650	784,534	(45,695)	738,839
<b>Carried forward</b>	48,280,355	279,355	2,771,806	2,755,695	(654,796)	37,195	(326,687)	29,212,549	82,355,472	2,452,591	84,808,063

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<===== Attributable to equity holders of the Bank =====>  
<===== Non-Distributable =====>

<u>Group (cont'd.)</u>	Share Capital RM'000	Statutory Reserve RM'000	Regulatory Reserve RM'000	Fair Value Through Other Comprehensive Income Reserve RM'000	Exchange Fluctuation Reserve RM'000	ESGP Reserve RM'000	Other Reserves <sup>1</sup> RM'000	Retained Profits <sup>2</sup> RM'000	Total Shareholders' Equity RM'000	Non- Controlling Interests RM'000	Total Equity RM'000
<b>Brought forward</b>	48,280,355	279,355	2,771,806	2,755,695	(654,796)	37,195	(326,687)	29,212,549	82,355,472	2,452,591	84,808,063
Net gain on disposal of financial investments at fair value through other comprehensive income	-	-	-	(2,918)	-	-	-	2,918	-	-	-
Share-based payment under Maybank Group Employees' Share Grant Plan ("ESGP")	-	-	-	-	-	13,948	-	-	13,948	-	13,948
Effect of changes in corporate structure within the Group	-	-	-	-	-	-	-	-	-	(3,539)	(3,539)
Transfer to statutory reserve	-	24,624	-	-	-	-	-	(24,624)	-	-	-
Transfer from regulatory reserve	-	-	(653,295)	-	-	-	-	653,295	-	-	-
Dividends paid	-	-	-	-	-	-	-	-	-	(2,226)	(2,226)
Dividends payable	-	-	-	-	-	-	-	(4,384,131)	(4,384,131)	-	(4,384,131)
<b>Total transactions with shareholders/ other equity movements</b>	<b>-</b>	<b>24,624</b>	<b>(653,295)</b>	<b>(2,918)</b>	<b>-</b>	<b>13,948</b>	<b>-</b>	<b>(3,752,542)</b>	<b>(4,370,183)</b>	<b>(5,765)</b>	<b>(4,375,948)</b>
<b>At 31 March 2020</b>	<b>48,280,355</b>	<b>303,979</b>	<b>2,118,511</b>	<b>2,752,777</b>	<b>(654,796)</b>	<b>51,143</b>	<b>(326,687)</b>	<b>25,460,007</b>	<b>77,985,289</b>	<b>2,446,826</b>	<b>80,432,115</b>

<sup>1</sup> The further breakdown and movement of other reserves are disclosed in Note A20.

<sup>2</sup> The retained profits of the Group include the non-distributable non-par surplus from an insurance subsidiary amounted to RM470.3 million (net of tax). This non-distributable non-par surplus is only available for distribution to shareholder on the amount recommended by the Appointed Actuary in accordance with the Financial Services Act 2013.

(These unaudited condensed interim financial statements should be read in conjunction with the audited annual financial statements for the financial year ended 31 December 2020 and the accompanying explanatory notes attached to these financial statements)

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<===== Attributable to equity holders of the Bank =====>  
<===== Non-Distributable =====>

<u>Bank</u>	Share Capital RM'000	Statutory Reserve RM'000	Regulatory Reserve RM'000	Fair Value Through Other Comprehensive Income Reserve RM'000	Exchange Fluctuation Reserve RM'000	ESGP Reserve RM'000	Fair Value Hedge Reserve RM'000	Distributable Retained Profits RM'000	Total Equity RM'000
<b>At 1 January 2021</b>	48,280,355	69,518	1,495,500	3,261,447	2,241,350	96,186	12,805	16,809,095	72,266,256
Profit for the financial period	-	-	-	-	-	-	-	901,809	901,809
Other comprehensive (loss)/income	-	-	-	(2,729,440)	179,177	-	(9,760)	-	(2,560,023)
Net gain on foreign exchange translation	-	-	-	-	179,177	-	-	-	179,177
Net loss on financial investments at fair value through other comprehensive income	-	-	-	(2,729,440)	-	-	-	-	(2,729,440)
Cost of hedging for fair value hedge	-	-	-	-	-	-	(9,760)	-	(9,760)
<b>Total comprehensive (loss)/income for the financial period</b>	-	-	-	(2,729,440)	179,177	-	(9,760)	901,809	(1,658,214)
Net gain on disposal of financial investments at fair value through other comprehensive income	-	-	-	(30)	-	-	-	30	-
Share-based payment under Maybank Group Employees' Share Grant Plan ("ESGP")	-	-	-	-	-	20,667	-	-	20,667
Issue of shares pursuant to Dividend Reinvestment Plan ("DRP") (Note A8(i)(a))	1,325,131	-	-	-	-	-	-	-	1,325,131
Dividends (Note A9(a))	-	-	-	-	-	-	-	(1,133,255)	(1,133,255)
<b>Total transactions with shareholders/ other equity movements</b>	1,325,131	-	-	(30)	-	20,667	-	(1,133,225)	212,543
<b>At 31 March 2021</b>	49,605,486	69,518	1,495,500	531,977	2,420,527	116,853	3,045	16,577,679	70,820,585

(These unaudited condensed interim financial statements should be read in conjunction with the audited annual financial statements for the financial year ended 31 December 2020 and the accompanying explanatory notes attached to these financial statements)

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**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

<===== Attributable to equity holders of the Bank =====>  
<===== Non-Distributable =====>

<b>Bank</b>	<b>Share Capital RM'000</b>	<b>Statutory Reserve RM'000</b>	<b>Regulatory Reserve RM'000</b>	<b>Fair Value Through Other Comprehensive Income Reserve RM'000</b>	<b>Exchange Fluctuation Reserve RM'000</b>	<b>ESGP Reserve RM'000</b>	<b>Fair Value Hedge Reserve RM'000</b>	<b>Distributable Retained Profits RM'000</b>	<b>Total Equity RM'000</b>
<b>At 1 January 2020</b>	48,280,355	59,502	1,894,921	2,260,271	2,308,456	37,195	(345)	15,223,022	70,063,377
Profit for the financial period	-	-	-	-	-	-	-	1,780,114	1,780,114
Other comprehensive (loss)/income	-	-	-	(224,835)	150,614	-	15,461	-	(58,760)
Net gain on foreign exchange translation	-	-	-	-	150,614	-	-	-	150,614
Net loss on financial investments at fair value through other comprehensive income	-	-	-	(224,835)	-	-	-	-	(224,835)
Cost of hedging for fair value hedge	-	-	-	-	-	-	15,461	-	15,461
<b>Total comprehensive (loss)/income for the financial period</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(224,835)</b>	<b>150,614</b>	<b>-</b>	<b>15,461</b>	<b>1,780,114</b>	<b>1,721,354</b>
Share-based payment under Maybank Group Employees' Share Grant Plan ("ESGP")	-	-	-	-	-	13,948	-	-	13,948
Transfer from regulatory reserve	-	-	(399,421)	-	-	-	-	399,421	-
Dividends payable	-	-	-	-	-	-	-	(4,384,131)	(4,384,131)
<b>Total transactions with shareholders/ other equity movements</b>	<b>-</b>	<b>-</b>	<b>(399,421)</b>	<b>-</b>	<b>-</b>	<b>13,948</b>	<b>-</b>	<b>(3,984,710)</b>	<b>(4,370,183)</b>
<b>At 31 March 2020</b>	<b>48,280,355</b>	<b>59,502</b>	<b>1,495,500</b>	<b>2,035,436</b>	<b>2,459,070</b>	<b>51,143</b>	<b>15,116</b>	<b>13,018,426</b>	<b>67,414,548</b>

(These unaudited condensed interim financial statements should be read in conjunction with the audited annual financial statements for the financial year ended 31 December 2020 and the accompanying explanatory notes attached to these financial statements)

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED STATEMENTS OF CASH FLOWS**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

	Group		Bank	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Cash flows from operating activities</b>				
Profit before taxation and zakat	3,171,503	2,797,754	1,192,679	2,233,355
Adjustments for:				
Share of profits in associates and joint ventures	(36,592)	(39,867)	-	-
Depreciation of property, plant and equipment	76,000	76,619	24,123	25,950
Depreciation of right-of-use assets	113,844	108,432	28,013	28,225
Amortisation of intangible assets	72,501	68,665	15,513	13,734
Gain on disposal of property, plant and equipment	(86)	(11,426)	-	(11,170)
Net loss on liquidation of a subsidiary	7,089	-	-	-
Net (gain)/loss on disposal of financial assets at fair value through profit or loss	(52,937)	315,276	12,320	(111,958)
Net gain on disposal of financial investments at fair value through other comprehensive income	(263,549)	(1,116,767)	(201,398)	(774,458)
Unrealised loss/(gain) on revaluation of financial assets at fair value through profit or loss and derivatives	1,899,580	(143,262)	1,007,345	(998,687)
Unrealised (gain)/loss on revaluation of financial liabilities at fair value through profit or loss	(1,492,617)	437,204	(1,492,617)	437,204
Unrealised loss on revaluation of loans, advances and financing at fair value through profit or loss	-	774	-	774
Allowances for impairment losses on loans, advances and financing, net	909,086	1,034,060	1,096,094	816,681
Allowances for/(writeback of) impairment losses on other debts	1,271	686	(720)	(430)
Allowances for/(writeback of) impairment losses on financial investments, net	82,272	34,766	(121,321)	25,783
(Writeback of)/allowances for impairment losses on other financial assets, net	(63,985)	27,843	(46,992)	9,863
Dividend income	(38,916)	(25,531)	(29,834)	(475,291)
ESGP expenses	28,610	16,286	15,239	9,300
Other adjustments for non-operating and non-cash items	56,810	(7,285)	(27,412)	(94,176)
Operating profit before working capital changes	<b>4,469,884</b>	3,574,227	<b>1,471,032</b>	1,134,699
Change in cash and short-term funds with original maturity of more than three months	<b>(6,907,786)</b>	(8,771,481)	<b>6,577,478</b>	4,203,736
Change in deposits and placements with financial institutions with original maturity of more than three months	<b>13,728,422</b>	(2,265,120)	<b>(4,196,495)</b>	(5,507,916)
Change in financial investments portfolio	<b>(7,445,822)</b>	2,245,316	<b>1,774,414</b>	(4,732,521)
Change in loans, advances and financing	<b>(6,668,026)</b>	2,902,320	<b>(5,803,497)</b>	(7,129,439)
Change in statutory deposits with central banks	<b>(159,862)</b>	4,527,439	<b>(125,108)</b>	1,611,926
Change in deposits from customers	<b>13,318,552</b>	(25,103,760)	<b>4,857,969</b>	(11,876,316)
Change in investment accounts of customers	<b>1,969,433</b>	3,762,357	-	-
Change in deposits and placements from financial institutions	<b>6,800,901</b>	8,405,736	<b>6,026,557</b>	6,314,842
Change in reinsurance/retakaful assets and other insurance receivables	<b>(1,506,516)</b>	(475,851)	-	-
Change in insurance/takaful contract liabilities and other insurance payables	<b>952,593</b>	98,355	-	-
Change in other operating activities	<b>(3,033,755)</b>	961,727	<b>(2,428,759)</b>	6,382,530
Cash generated from/(used in) operations	<b>15,518,018</b>	(10,138,735)	<b>8,153,591</b>	(9,598,459)
Taxes and zakat paid	<b>(705,588)</b>	(404,575)	<b>(154,719)</b>	(239,178)
Net cash generated from/(used in) operating activities	<b>14,812,430</b>	(10,543,310)	<b>7,998,872</b>	(9,837,637)

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**CONDENSED FINANCIAL STATEMENTS**  
**UNAUDITED STATEMENTS OF CASH FLOWS**  
**FOR THE FIRST QUARTER ENDED 31 MARCH 2021**

	Group		Bank	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Cash flows from investing activities</b>				
Dividends received from:				
- financial investments portfolio	38,916	25,531	-	-
- subsidiaries	-	-	29,834	475,291
Purchase of property, plant and equipment	(24,930)	(24,160)	(4,161)	(6,741)
Purchase of intangible assets	(47,212)	(54,299)	(13,882)	(8,065)
Purchase of investment properties	(196)	(143)	-	-
Proceeds from disposal of property, plant and equipment	142	483,648	-	11,947
Net effect arising from transaction with non-controlling interests	11,979	(3,539)	-	-
Net effect arising from acquisition of subsidiary	-	-	-	(742)
Net cash (used in)/generated from investing activities	<b>(21,301)</b>	427,038	<b>11,791</b>	471,690
<b>Cash flows from financing activities</b>				
Proceeds from issuance of shares	1,325,131	-	1,325,131	-
Drawdown of borrowings, net	843,747	2,480,938	1,319,483	2,846,639
Issuance of subordinated obligations	-	1,618,843	-	-
Issuance of capital securities	-	-	-	-
Redemption of subordinated obligations	-	-	-	-
Redemption of capital securities	-	-	-	-
Issuance of financial liabilities at fair value through profit or loss	1,391,088	1,809,150	1,391,088	1,809,150
Redemption of financial liabilities at fair value through profit or loss	(1,393,899)	(60,000)	(1,393,899)	(60,328)
Repayment of lease liabilities	(81,479)	(63,936)	(17,543)	(17,672)
Recourse obligations on loans and financing sold to Cagamas, net	-	(2,298)	-	(2,298)
Dividends paid	(1,517,583)	-	(1,517,583)	-
Dividends paid to non-controlling interests	-	(2,226)	-	-
Net cash generated from financing activities	<b>567,005</b>	5,780,471	<b>1,106,677</b>	4,575,491
Net increase/(decrease) in cash and cash equivalents	<b>15,358,134</b>	(4,335,801)	<b>9,117,340</b>	(4,790,456)
Cash and cash equivalents at beginning of period	<b>43,813,448</b>	47,306,745	<b>27,902,551</b>	21,934,867
Effects of foreign exchange rate changes	<b>563,607</b>	259,869	<b>376,532</b>	228,425
Cash and cash equivalents at end of period	<b>59,735,189</b>	43,230,813	<b>37,396,423</b>	17,372,836
<b>Cash and cash equivalents comprise:</b>				
Cash and short-term funds	<b>49,556,309</b>	47,643,338	<b>29,809,757</b>	22,141,345
Deposits and placements with financial institutions	<b>13,587,015</b>	19,933,685	<b>16,689,098</b>	21,964,522
	<b>63,143,324</b>	67,577,023	<b>46,498,855</b>	44,105,867
Less:				
Cash and short-term funds and deposits and placements with financial institutions, with original maturity of more than three months	<b>(3,408,135)</b>	(24,346,210)	<b>(9,102,432)</b>	(26,733,031)
Cash and cash equivalents at end of period	<b>59,735,189</b>	43,230,813	<b>37,396,423</b>	17,372,836

(These unaudited condensed interim financial statements should be read in conjunction with the audited annual financial statements for the financial year ended 31 December 2020 and the accompanying explanatory notes attached to these financial statements)

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**Part A: Explanatory Notes Pursuant to Malaysian Financial Reporting Standard 134 (“MFRS 134”) Interim Financial Reporting**

**A1. Basis of Preparation**

The unaudited condensed interim financial statements for the Group and the Bank have been prepared under the historical cost convention except for the following assets and liabilities that are stated at fair values: financial assets at fair value through other comprehensive income, financial assets and liabilities at fair value through profit or loss, derivative financial instruments and investment properties.

The unaudited condensed interim financial statements have been prepared in accordance with the requirements of Chapter 9, part K of the Listing Requirements of Bursa Malaysia Securities Berhad, MFRS 134 Interim Financial Reporting and IAS 34 Interim Financial Reporting.

The unaudited condensed interim financial statements do not include all the information and disclosures required in the audited annual financial statements, and should be read in conjunction with the audited annual financial statements for the financial year ended 31 December 2020. These explanatory notes attached to the unaudited condensed interim financial statements provide an explanation of events and transactions that are significant to an understanding of the changes in the financial position and performance of the Group and of the Bank since the financial year ended 31 December 2020.

The unaudited condensed interim financial statements of the Group include Islamic banking and insurance business. Islamic banking refers generally to the acceptance of deposits, granting of financing and dealing in Islamic securities under the Shariah principles. Insurance business refers to the underwriting of general and life insurance business, the management of general and family takaful business and investment-linked business.

The significant accounting policies and methods of computation applied by the Group and the Bank are consistent with those adopted in the most recent audited annual financial statements for the financial year ended 31 December 2020 except for adoption of the following amendments to Malaysian Financial Reporting Standards (“MFRSs”), which are effective for annual periods beginning on or after 1 January 2021:

- Amendments to MFRS 4, MFRS 7, MFRS 9, MFRS 16 and MFRS 139 - *Interest Rate Benchmark Reform Phase 2*

The adoption of the above amendments to MFRSs do not have any significant financial impact to the Group's and the Bank's financial statements.

**Amendments to MFRS 4, MFRS 7, MFRS 9, MFRS 16 and MFRS 139 - *Interest Rate Benchmark Reform Phase 2***

The amendments provide a practical expedient whereby an entity would not derecognise or adjust the carrying amount of financial instruments for modifications required by interest/profit rate benchmark reform, but would instead update the effective interest/profit rate to reflect the change in the interest/profit rate benchmark. On hedging relationship, entities would be required to amend the formal designation of a hedging relationship to reflect the modifications and/or changes made to the hedged item and/or hedging instruments as a result of the reform. However, the modification does not constitute discontinuation of the hedging relationship nor the designation of a new hedging relationship.

**A2. Significant Accounting Policies**

The audited annual financial statements of the Group and of the Bank for the financial year ended 31 December 2020 were prepared in accordance with MFRS and International Financial Reporting Standards (“IFRS”) and the requirements of the Companies Act 2016 in Malaysia. The significant accounting policies adopted in preparing these unaudited condensed interim financial statements are consistent with those of the audited annual financial statements for the financial year ended 31 December 2020 except for the adoption of the amendments to MFRSs which are effective for annual periods beginning on or after 1 January 2021 as disclosed in Note A1.

**A3. Significant Accounting Estimates and Judgements**

The preparation of unaudited condensed interim financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of income, expenses, assets, liabilities, the accompanying disclosures and the disclosure of contingent liabilities. Although these estimates and judgements are based on management's best knowledge of current events and actions, actual results may differ.

In preparing these unaudited condensed interim financial statements, the significant judgements made by management in applying the Group's and the Bank's accounting policies and the key sources of estimation uncertainty were the same as those that applied to the audited annual financial statements for the financial year ended 31 December 2020.

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**A4. Auditors' Report on Preceding Audited Annual Financial Statements**

The auditors' report on the audited annual financial statements for the financial year ended 31 December 2020 was not qualified.

**A5. Seasonal or Cyclical Factors**

The operations of the Group and of the Bank were not materially affected by any seasonal or cyclical factors during the first quarter ended 31 March 2021.

**A6. Unusual Items Due to Their Nature, Size or Incidence**

During the first quarter ended 31 March 2021, save as disclosed in Note A8 below, there were no unusual items affecting the assets, liabilities, equity, net income or cash flows of the Group and of the Bank.

**A7. Changes in Estimates**

There were no material changes in estimates during the first quarter ended 31 March 2021.

**A8. Changes in Debt and Equity Securities**

(i) The following are the changes in debt and equity securities for the Group and the Bank during the first quarter ended 31 March 2021:

(a) **Share capital**

The share capital of the Bank increased from RM48,280,355,135 as at 31 December 2020 to RM49,605,485,849 as at 31 March 2021 via issuance of 172,632,753 new ordinary shares amounting to RM1,325,130,714 arising from the Dividend Reinvestment Plan ("DRP") relating to electable portion of the single-tier interim dividend of 13.5 sen in respect of the financial year ended 31 December 2020.

The issued ordinary shares of the Bank as at 31 March 2021 is 11,413,994,640 units (31 December 2020: 11,241,361,887 units).

(b) **Borrowings**

**Issuance/redemption of medium term notes by the Bank**

Currency	Description	Aggregate Nominal Value (in million)
<b>Issuance of medium term notes</b>		
USD	Zero Coupon Notes*	175.0
HKD	Fixed Rate Notes	205.0
AUD	Fixed Rate Notes	63.0
CNY	Fixed Rate Notes	1,850.0
<b>Redemption of medium term notes</b>		
HKD	Floating Rate Notes	300.0
USD	Zero Coupon Notes *	347.0
RM	Zero Coupon Notes	50.0

\* Borrowings designated at fair value through profit or loss ("FVTPL")

**Issuance of commercial papers by the Bank**

The aggregate nominal value of the commercial papers issued by the Bank and outstanding as at 31 March 2021 are as follows:

Currency	Description	Aggregate Nominal Value (in million)
RM	Zero Coupon Notes	2,182.6
USD	Zero Coupon Notes	623.5
HKD	Zero Coupon Notes	190.0
SGD	Fixed Rate Notes*	315.1
USD	Fixed Rate Notes*	30.0

\* Extendible money market certificates



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**A8. Changes in Debt and Equity Securities (cont'd.)**

- (i) The following are the changes in debt and equity securities for the Group and the Bank during the first quarter ended 31 March 2021 (cont'd.):

(b) **Borrowings (cont'd.)**

**Issuance of Islamic commercial papers by Maybank Islamic Berhad**

The aggregate nominal value of the Islamic commercial papers ("ICP") issued by Maybank Islamic Berhad and outstanding as at 31 March 2021 are as follows:

Currency	Description	Aggregate Nominal Value (in million)
RM	Zero Profit ICP	8,000.0

(c) **Subordinated Obligations**

**Issuance/redemption of Tier 2 Subordinated Sukuk Murabahah pursuant to the RM10.0 billion Sukuk Murabahah Programme by Maybank Islamic Berhad**

Issuance/redemption	Issue Date	First Call Date	Maturity Date	Nominal Value	Description	Tenor
Issuance	15 February 2021	16 February 2026	14 February 2031	RM1.0 billion	Tier 2 Subordinated Sukuk Murabahah (10 non-call 5)	10 years
Redemption	15 February 2016	15 February 2021	13 February 2026	RM1.0 billion	Tier 2 Subordinated Sukuk Murabahah (10 non-call 5) <sup>1</sup>	10 years

<sup>1</sup>The subordinated sukuk was fully redeemed on the First Call Date.

- (ii) The following are the changes in debt securities for the Group and the Bank subsequent to the first quarter ended 31 March 2021 and have not been reflected in the financial statements for the first quarter ended 31 March 2021:

(a) **Borrowings**

**Issuance/redemption of medium term notes by the Bank**

Currency	Description	Aggregate Nominal Value (in million)
<b>Issuance of medium term notes</b>		
USD	Fixed Rate Notes	28.0
USD	Zero Coupon Notes*	160.0
<b>Redemption of medium term notes</b>		
HKD	Fixed Rate Notes	300.0
HKD	Floating Rate Notes	150.0

\* Borrowings designated at fair value through profit or loss ("FVTPL")

**Redemption of bonds by PT Bank Maybank Indonesia Tbk and its subsidiaries**

Currency	Description	Aggregate Nominal Value (in million)
IDR	Fixed Rate Notes	862,000.0

Save as disclosed above, there were no cancellations, share buy-backs, resale of shares bought back by the Group and by the Bank.

**A9. Dividends**

Dividends paid/payable during the first quarter ended 31 March 2021 are as follows:

- (a) On 27 November 2020, the Board of Directors declared a single-tier interim dividend in respect of the financial year ended 31 December 2020 of 13.5 sen per ordinary share, in which the entire 13.5 sen can be elected to be reinvested in new Maybank shares in accordance with Dividend Reinvestment Plan ("DRP").

The single-tier interim dividend of 13.5 sen per ordinary share amounting to RM1,517,583,477 was paid on 15 January 2021.

The financial statements for the current quarter reflect the net interim dividend of RM1,133,255,000 of which RM384,328,000 was the dividend payable made during the financial year ended 31 December 2020 on a portion of the electable portion of the single-tier interim dividends assumed to be paid in cash in accordance with BNM's Implementation Guidance on Capital Adequacy Framework (Capital Components).

- (b) During the Adjourned 61<sup>st</sup> Annual General Meeting held on 6 May 2021, a final dividend in respect of the financial year ended 31 December 2020 of 38.5 sen single-tier dividend per ordinary share, amounting to a net dividend payable of RM4,394,387,936 was approved by the shareholders.

The dividend consists of cash portion of 17.5 sen per ordinary share amounting to RM1,997,449,062 and an electable portion of 21.0 sen per ordinary share amounting to RM2,396,938,874 where the electable portion could be elected to be reinvested in new Maybank shares in accordance with the Dividend Reinvestment Plan ("DRP").

The financial statements for the current quarter do not reflect the final dividend as approval from shareholders have yet been obtained as at 31 March 2021.

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**A10. Financial Investments Portfolio**

	Note	Group		Bank	
		31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Financial assets designated upon initial recognition at fair value through profit or loss	(i)	13,174,623	14,028,031	-	-
Financial investments at fair value through profit or loss	(ii)	24,656,798	27,179,846	14,722,752	18,189,480
Financial investments at fair value through other comprehensive income	(iii)	130,011,778	127,502,681	75,363,543	75,533,793
Financial investments at amortised cost	(iv)	49,682,511	46,475,916	39,141,075	39,856,983
		<b>217,525,710</b>	<b>215,186,474</b>	<b>129,227,370</b>	<b>133,580,256</b>

**(i) Financial assets designated upon initial recognition at fair value through profit or loss ("FVTPL")**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>At fair value</b>				
<b>Money market instruments:</b>				
Malaysian Government Securities	339,712	233,228	-	-
Malaysian Government Investment Issues	395,950	406,583	-	-
	<b>735,662</b>	<b>639,811</b>	<b>-</b>	<b>-</b>
<b>Quoted securities:</b>				
<b>In Malaysia:</b>				
Shares, warrants and loan stocks	121,863	114,951	-	-
Unit trusts	3,932	3,932	-	-
<b>Outside Malaysia:</b>				
Shares, warrants and loan stocks	14,240	11,270	-	-
	<b>140,035</b>	<b>130,153</b>	<b>-</b>	<b>-</b>
<b>Unquoted securities:</b>				
<b>In Malaysia:</b>				
Corporate Bonds and Sukuk	11,998,359	13,008,116	-	-
<b>Outside Malaysia:</b>				
Corporate Bonds and Sukuk	300,567	249,951	-	-
	<b>12,298,926</b>	<b>13,258,067</b>	<b>-</b>	<b>-</b>
<b>Total financial assets designated upon initial recognition at FVTPL</b>	<b>13,174,623</b>	<b>14,028,031</b>	<b>-</b>	<b>-</b>

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**A10. Financial Investments Portfolio (cont'd.)**

**(ii) Financial investments at fair value through profit or loss ("FVTPL")**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>At fair value</b>				
<b>Money market instruments:</b>				
Malaysian Government Securities	860,229	2,464,259	824,608	2,404,369
Malaysian Government Investment Issues	1,026,698	2,240,840	678,035	2,133,207
Cagamas Bonds	201,332	47,024	201,332	47,024
Negotiable instruments of deposits	125,188	120,485	125,188	120,485
Foreign Government Securities	2,851,241	3,227,160	2,268,341	2,934,336
Malaysian Government Treasury Bills	1,039,079	1,065,724	1,039,079	1,065,724
Bank Negara Malaysia Bills and Notes	954,546	1,656,882	954,546	1,656,882
Foreign Government Treasury Bills	2,466,241	1,395,379	2,466,241	1,395,379
	<b>9,524,554</b>	<b>12,217,753</b>	<b>8,557,370</b>	<b>11,757,406</b>
<b>Quoted securities:</b>				
<b>In Malaysia:</b>				
Shares, warrants, mutual funds and loan stocks	5,472,511	4,962,630	137,276	79,685
Unit trusts	457,671	478,003	199,703	201,260
<b>Outside Malaysia:</b>				
Shares, warrants, mutual funds and loan stocks	291,374	285,720	-	116
Unit trusts	564,375	457,683	246,878	237,644
Corporate Bonds and Sukuk	1,329,545	1,207,422	-	-
Government Bonds	568,083	707,185	-	-
Government Treasury Bills	246,849	668,020	-	-
	<b>8,930,408</b>	<b>8,766,663</b>	<b>583,857</b>	<b>518,705</b>
<b>Unquoted securities:</b>				
<b>In Malaysia:</b>				
Shares	931,696	931,054	682,508	682,508
Unit trusts	1,964	1,928	-	-
Corporate Bonds and Sukuk	906,748	757,346	372,992	298,648
Structured deposits	87,924	87,737	-	-
<b>Outside Malaysia:</b>				
Shares	785	764	-	-
Mutual funds	60,609	16,517	-	-
Corporate Bonds and Sukuk	2,731,642	3,750,966	3,045,557	4,283,095
Government Bonds	1,480,468	649,118	1,480,468	649,118
	<b>6,201,836</b>	<b>6,195,430</b>	<b>5,581,525</b>	<b>5,913,369</b>
<b>Total financial investments at FVTPL</b>	<b>24,656,798</b>	<b>27,179,846</b>	<b>14,722,752</b>	<b>18,189,480</b>

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**A10. Financial Investments Portfolio (cont'd.)**

**(iii) Financial investments at fair value through other comprehensive income ("FVOCI")**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>At fair value</b>				
<b>Money market instruments:</b>				
Malaysian Government Securities	12,086,621	13,448,869	11,754,593	13,249,223
Malaysian Government Investment Issues	22,359,707	23,197,246	8,402,676	9,164,855
Negotiable instruments of deposits	241,460	150,337	241,460	150,337
Foreign Government Securities	14,622,063	13,088,016	4,578,196	4,535,913
Foreign Government Treasury Bills	16,815,526	16,939,946	3,165,050	4,014,112
Khazanah Bonds	277,015	353,303	247,990	324,271
Cagamas Bonds	269,904	358,627	269,904	358,627
	<b>66,672,296</b>	<b>67,536,344</b>	<b>28,659,869</b>	<b>31,797,338</b>
<b>Quoted securities:</b>				
<b>In Malaysia:</b>				
Shares, warrants and loan stocks	48,184	6,992	18,506	17,836
<b>Outside Malaysia:</b>				
Shares, warrants and loan stocks	34	33	-	-
Corporate Bonds and Sukuk	3,528,903	2,762,299	-	-
Government Bonds	690,584	730,155	-	-
	<b>4,267,705</b>	<b>3,499,479</b>	<b>18,506</b>	<b>17,836</b>
<b>Unquoted securities:</b>				
<b>In Malaysia:</b>				
Shares and loan stocks	335,865	336,378	321,410	322,417
Government Bonds	279,067	378,606	236,661	336,714
Corporate Bonds and Sukuk	22,649,481	23,992,461	14,019,656	15,552,830
<b>Outside Malaysia:</b>				
Shares	2,462	2,444	-	-
Government Bonds	19,270,982	14,660,955	18,984,518	14,524,455
Corporate Bonds and Sukuk	16,533,920	17,096,014	13,122,923	12,982,203
	<b>59,071,777</b>	<b>56,466,858</b>	<b>46,685,168</b>	<b>43,718,619</b>
<b>Total financial investments at FVOCI</b>	<b>130,011,778</b>	<b>127,502,681</b>	<b>75,363,543</b>	<b>75,533,793</b>

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**A10. Financial Investments Portfolio (cont'd.)**

**(iii) Financial investments at fair value through other comprehensive income ("FVOCI") (cont'd.)**

(a) Movements in the allowances for impairment losses on financial investments at fair value through other comprehensive income are as follows:

<b>Group</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>12-month ECL</b>	<b>Lifetime ECL not credit impaired</b>	<b>Lifetime ECL credit impaired</b>	
<b>As at 31 March 2021</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
At 1 January 2021	34,819	1,718	107,281	143,818
Transferred to Stage 1	551	(551)	-	-
Net remeasurement of allowances	(1,291)	191	(90)	(1,190)
New financial assets originated or purchased	13,105	-	-	13,105
Financial assets derecognised	(8,344)	-	-	(8,344)
Changes in models/risk parameters	(1,246)	(32)	344	(934)
Exchange differences	9	-	423	432
At 31 March 2021	<b>37,603</b>	<b>1,326</b>	<b>107,958</b>	<b>146,887</b>

  

<b>Group</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>12-month ECL</b>	<b>Lifetime ECL not credit impaired</b>	<b>Lifetime ECL credit impaired</b>	
<b>As at 31 December 2020</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
At 1 January 2020	23,070	540	118,727	142,337
Transferred to Stage 2	(337)	337	-	-
Net remeasurement of allowances	4,181	965	(534)	4,612
New financial assets originated or purchased	20,856	-	-	20,856
Financial assets derecognised	(10,968)	(81)	(3,357)	(14,406)
Changes in models/risk parameters	(267)	(43)	(659)	(969)
Amount written-off	-	-	(6,942)	(6,942)
Exchange differences	(1,716)	-	46	(1,670)
At 31 December 2020	<b>34,819</b>	<b>1,718</b>	<b>107,281</b>	<b>143,818</b>

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**A10. Financial Investments Portfolio (cont'd.)**

**(iii) Financial investments at fair value through other comprehensive income ("FVOCI") (cont'd.)**

(a) Movements in the allowances for impairment losses on financial investments at fair value through other comprehensive income are as follows (cont'd.):

	<u>Stage 1</u>	<u>Stage 2</u>	<u>Stage 3</u>	<u>Total</u>
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Bank</b>				
<b>As at 31 March 2021</b>				<b>RM'000</b>
At 1 January 2021	16,676	495	71,056	88,227
Net remeasurement of allowances	607	-	(90)	517
New financial assets originated or purchased	7,743	-	-	7,743
Financial assets derecognised	(5,453)	-	-	(5,453)
Changes in models/risk parameters	202	(32)	-	170
Exchange differences	(453)	-	34	(419)
At 31 March 2021	<u>19,322</u>	<u>463</u>	<u>71,000</u>	<u>90,785</u>

	<u>Stage 1</u>	<u>Stage 2</u>	<u>Stage 3</u>	<u>Total</u>
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Bank</b>				
<b>As at 31 December 2020</b>				<b>RM'000</b>
At 1 January 2020	13,472	400	81,877	95,749
Transferred to Stage 2	(58)	58	-	-
Net remeasurement of allowances	611	153	(534)	230
New financial assets originated or purchased	8,420	-	-	8,420
Financial assets derecognised	(5,470)	(73)	(3,345)	(8,888)
Changes in models/risk parameters	(351)	(43)	-	(394)
Amount written-off	-	-	(6,942)	(6,942)
Exchange differences	52	-	-	52
At 31 December 2020	<u>16,676</u>	<u>495</u>	<u>71,056</u>	<u>88,227</u>

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**A10. Financial Investments Portfolio (cont'd.)**

**(iv) Financial investments at amortised cost**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>Money market instruments:</b>				
Malaysian Government Securities	9,242,663	8,664,711	9,242,561	8,664,609
Malaysian Government Investment Issues	12,085,654	11,456,207	6,125,333	6,867,868
Foreign Government Securities	1,705,987	1,068,622	-	-
Khazanah Bonds	851,034	1,073,781	42,583	141,493
Cagamas Bonds	50,789	50,259	50,789	50,259
	<b>23,936,127</b>	<b>22,313,580</b>	<b>15,461,266</b>	<b>15,724,229</b>
<b>Unquoted securities:</b>				
<b>In Malaysia:</b>				
Corporate Bonds and Sukuk	22,868,060	20,912,781	20,497,796	20,327,704
<b>Outside Malaysia:</b>				
Corporate Bonds and Sukuk	2,162,575	2,925,090	3,205,280	3,965,708
Government Bonds	1,347,833	872,817	131,911	114,756
	<b>26,378,468</b>	<b>24,710,688</b>	<b>23,834,987</b>	<b>24,408,168</b>
Allowances for impairment losses	(632,084)	(548,352)	(155,178)	(275,414)
<b>Total financial investments at amortised cost</b>	<b>49,682,511</b>	<b>46,475,916</b>	<b>39,141,075</b>	<b>39,856,983</b>

(a) Movements in the allowances for impairment losses on financial investments at amortised cost are as follows:

Group	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>As at 31 March 2021</b>				<b>RM'000</b>
At 1 January 2021	57,578	395,043	95,731	548,352
Transferred to Stage 1	346	(346)	-	-
Net remeasurement of allowances	416	(4,995)	(217)	(4,796)
New financial assets originated or purchased	4,130	433,797	-	437,927
Financial assets derecognised	(1,731)	(351,109)	-	(352,840)
Changes in models/risk parameters	90	(746)	-	(656)
Exchange differences	(930)	5,027	-	4,097
At 31 March 2021	<b>59,899</b>	<b>476,671</b>	<b>95,514</b>	<b>632,084</b>

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**A10. Financial Investments Portfolio (cont'd.)**

**(iv) Financial investments at amortised cost (cont'd.)**

(a) Movements in the allowances for impairment losses on financial investments at amortised cost are as follows (cont'd.):

<b>Group</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>12-month ECL</b>	<b>Lifetime ECL not credit impaired</b>	<b>Lifetime ECL credit impaired</b>	
<b>As at 31 December 2020</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
At 1 January 2020	29,061	23,961	91,618	144,640
Transferred to Stage 2	(2,824)	2,824	-	-
Net remeasurement of allowances	19,012	368,573	4,113	391,698
New financial assets originated or purchased	19,667	-	-	19,667
Financial assets derecognised	(7,371)	(103)	-	(7,474)
Changes in models/risk parameters	67	(133)	-	(66)
Exchange differences	(34)	(79)	-	(113)
At 31 December 2020	<b>57,578</b>	<b>395,043</b>	<b>95,731</b>	<b>548,352</b>

  

<b>Bank</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>12-month ECL</b>	<b>Lifetime ECL not credit impaired</b>	<b>Lifetime ECL credit impaired</b>	
<b>As at 31 March 2021</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
At 1 January 2021	16,077	163,606	95,731	275,414
Net remeasurement of allowances	493	(4,995)	(217)	(4,719)
New financial assets originated or purchased	2,860	-	-	2,860
Financial assets derecognised	(1,714)	(120,190)	-	(121,904)
Changes in models/risk parameters	211	(746)	-	(535)
Exchange differences	(965)	5,027	-	4,062
At 31 March 2021	<b>16,962</b>	<b>42,702</b>	<b>95,514</b>	<b>155,178</b>

  

<b>Bank</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>12-month ECL</b>	<b>Lifetime ECL not credit impaired</b>	<b>Lifetime ECL credit impaired</b>	
<b>As at 31 December 2020</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
At 1 January 2020	9,978	23,827	91,618	125,423
Transferred to Stage 2	(945)	945	-	-
Net remeasurement of allowances	2,226	139,154	4,113	145,493
New financial assets originated or purchased	8,308	-	-	8,308
Financial assets derecognised	(3,461)	(103)	-	(3,564)
Changes in models/risk parameters	(6)	(133)	-	(139)
Exchange differences	(23)	(84)	-	(107)
At 31 December 2020	<b>16,077</b>	<b>163,606</b>	<b>95,731</b>	<b>275,414</b>



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**A11. Loans, Advances and Financing**

	Note	Group		Bank	
		31 March 2021	31 December 2020	31 March 2021	31 December 2020
		RM'000	RM'000	RM'000	RM'000
Loans, advances and financing to financial institutions	(i)	1,298,219	899,986	32,285,278	30,042,986
Loans, advances and financing to customers	(ii)	520,235,975	511,310,107	203,577,856	199,881,476
		<b>521,534,194</b>	<b>512,210,093</b>	<b>235,863,134</b>	<b>229,924,462</b>
<b>(i) Loans, advances and financing to financial institutions<sup>^</sup>:</b>					
(A) Loans, advances and financing to financial institutions at amortised cost		956,541	906,576	32,888,156	30,490,995
(B) Loans, advances and financing to financial institutions at fair value through other comprehensive income		349,057	-	331,338	-
Gross loans, advances and financing to financial institutions		1,305,598	906,576	33,219,494	30,490,995
Allowances for loans, advances and financing:					
- Stage 1 - 12-month ECL		(7,101)	(6,223)	(30,692)	(21,722)
- Stage 2 - Lifetime ECL not credit impaired		(278)	(367)	(451,323)	(17,223)
- Stage 3 - Lifetime ECL credit impaired		-	-	(452,201)	(409,064)
Net loans, advances and financing to financial institutions		1,298,219	899,986	32,285,278	30,042,986
<b>(ii) Loans, advances and financing to customers:</b>					
(A) Loans, advances and financing to customers at fair value through profit or loss		151,704	170,712	151,704	170,712
(B) Loans, advances and financing to customers at fair value through other comprehensive income		17,003,348	16,031,857	14,002,139	13,290,590
(C) Loans, advances and financing to customers at amortised cost		601,383,432	593,837,430	197,788,861	193,755,229
		618,538,484	610,039,999	211,942,704	207,216,531
Unearned interest and income		(85,487,597)	(87,222,999)	(1,090,635)	(1,139,318)
Gross loans, advances and financing to customers		533,050,887	522,817,000	210,852,069	206,077,213
Allowances for loans, advances and financing:					
- Stage 1 - 12-month ECL		(2,002,351)	(1,994,831)	(867,876)	(856,954)
- Stage 2 - Lifetime ECL not credit impaired		(4,308,818)	(3,376,730)	(2,503,298)	(1,705,204)
- Stage 3 - Lifetime ECL credit impaired		(6,503,743)	(6,135,332)	(3,903,039)	(3,633,579)
Net loans, advances and financing to customers		520,235,975	511,310,107	203,577,856	199,881,476
Net loans, advances and financing	(i) & (ii)	521,534,194	512,210,093	235,863,134	229,924,462

<sup>^</sup> Included in the Bank's loans/financing to financial institutions is financing granted to Maybank Islamic Berhad ("MIB"), a subsidiary of the Bank, under a government financing scheme as part of the government support measures in response to COVID-19 pandemic for the purpose of SME lending amounting to RM952.4 million (31 December 2020: RM945.9 million), and under the Restricted Profit-Sharing Investment Account ("RPSIA") amounting to RM31,223.9 million net of expected credit losses (31 December 2020: RM28,997.4 million). The RPSIA is a contract based on the Mudharabah principle between two parties to finance a financing where the Bank acts as the investor who solely provides capital to MIB whereas the business venture is managed solely by MIB as an entrepreneur. The profit of the business venture is shared between both parties based on pre-agreed ratios. Losses, if any, are borne by the Bank.

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**A11. Loans, Advances and Financing (cont'd.)**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>(iii) Loans, advances and financing to financial institutions and customers</b>				
Loans/financing to financial institutions	1,305,598	906,576	33,219,494	30,490,995
Overdrafts/cashline	18,777,750	19,065,309	7,344,917	7,481,675
Term loans:				
- Housing loans/financing	177,766,368	174,145,515	43,823,411	43,022,417
- Syndicated loans/financing	47,749,950	50,214,403	39,990,771	40,563,771
- Hire purchase receivables	75,489,777	75,607,626	12,438,856	13,009,452
- Lease receivables	617,436	521,253	-	-
- Other loans/financing	209,646,952	207,218,162	63,527,031	61,901,874
Credit card receivables	8,439,594	8,664,565	5,476,711	5,652,016
Bills receivables	3,163,542	2,718,711	2,698,865	2,189,748
Trust receipts	3,524,849	2,716,310	2,909,601	2,189,538
Claims on customers under acceptance credits	9,835,236	9,302,357	4,332,884	4,259,393
Revolving credits	52,585,249	49,360,283	26,451,418	24,244,977
Share margin financing	6,612,297	5,960,978	2,390,696	2,135,038
Staff loans	3,745,909	3,721,072	557,461	565,441
Loans to:				
- Directors of the Bank	3,476	4,489	35	1,120
- Directors of subsidiaries	6,389	5,954	28	69
Others	573,710	813,012	19	2
	<u>619,844,082</u>	<u>610,946,575</u>	<u>245,162,198</u>	<u>237,707,526</u>
Unearned interest and income	<u>(85,487,597)</u>	<u>(87,222,999)</u>	<u>(1,090,635)</u>	<u>(1,139,318)</u>
Gross loans, advances and financing	<u>534,356,485</u>	<u>523,723,576</u>	<u>244,071,563</u>	<u>236,568,208</u>
Allowances for loans, advances and financing:				
- Stage 1 - 12-month ECL	(2,009,452)	(2,001,054)	(898,568)	(878,676)
- Stage 2 - Lifetime ECL not credit impaired	(4,309,096)	(3,377,097)	(2,954,621)	(1,722,427)
- Stage 3 - Lifetime ECL credit impaired	(6,503,743)	(6,135,332)	(4,355,240)	(4,042,643)
Net loans, advances and financing	<u>521,534,194</u>	<u>512,210,093</u>	<u>235,863,134</u>	<u>229,924,462</u>
<b>(iv) Loans, advances and financing analysed by type of customers are as follows:</b>				
	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Domestic banking institutions	1,305,764	901,894	33,224,416	30,490,995
Domestic non-banking financial institutions	18,361,493	18,364,255	13,130,092	13,654,089
Domestic business enterprises:				
- Small and medium enterprises	58,128,892	61,403,405	23,208,759	25,363,794
- Others	124,450,274	116,540,316	69,859,583	64,623,343
Government and statutory bodies	15,873,911	16,260,952	137,443	116,564
Individuals	264,672,347	262,645,679	65,059,650	66,284,495
Other domestic entities	12,136,287	11,961,524	3,091,052	2,778,440
Foreign entities	39,427,517	35,645,551	36,360,568	33,256,488
Gross loans, advances and financing	<u>534,356,485</u>	<u>523,723,576</u>	<u>244,071,563</u>	<u>236,568,208</u>

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**A11. Loans, Advances and Financing (cont'd.)**

**(v) Loans, advances and financing analysed by geographical locations are as follows:**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Malaysia	330,617,417	326,828,279	155,691,844	152,682,615
Singapore	128,363,738	122,904,956	54,416,018	52,187,746
Indonesia	30,127,969	31,151,046	-	-
Labuan Offshore	14,142,443	14,486,857	14,142,443	14,486,857
Hong Kong SAR	13,612,078	11,673,338	12,884,406	10,698,916
United States of America	960,963	810,455	960,379	809,890
People's Republic of China	3,186,352	2,943,282	3,186,352	2,943,282
Vietnam	1,466,829	1,257,994	1,050,470	921,657
United Kingdom	956,097	1,033,429	956,097	1,033,429
Brunei	521,376	533,429	521,376	533,429
Cambodia	3,290,928	3,138,433	-	-
Philippines	5,029,652	5,153,819	-	-
Thailand	1,818,465	1,537,872	-	-
Laos	67,266	68,927	67,266	68,927
Myanmar	194,912	201,460	194,912	201,460
Gross loans, advances and financing	<b>534,356,485</b>	<b>523,723,576</b>	<b>244,071,563</b>	<b>236,568,208</b>

**(vi) Loans, advances and financing analysed by interest/profit rate sensitivity are as follows:**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Fixed rate:				
- Housing loans/financing	23,462,728	21,686,920	439,890	439,894
- Hire purchase receivables	57,201,593	58,098,807	10,471,657	11,043,302
- Other fixed rate loans/financing	71,299,540	68,698,013	53,846,827	51,067,697
Variable rate:				
- Base lending/financing rate/ base rate plus	207,161,086	206,192,623	76,441,045	75,789,317
- Cost plus	59,936,436	57,502,327	44,588,912	43,262,247
- Other variable rates	115,295,102	111,544,886	58,283,232	54,965,751
Gross loans, advances and financing	<b>534,356,485</b>	<b>523,723,576</b>	<b>244,071,563</b>	<b>236,568,208</b>

**(vii) Loans, advances and financing analysed by economic purpose are as follows:**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Purchase of securities	35,484,153	36,337,689	7,059,339	7,199,018
Purchase of transport vehicles	68,173,743	68,521,829	10,161,097	10,932,965
Purchase of landed properties:				
- Residential	139,579,966	134,192,016	42,563,365	41,585,622
- Non-residential	40,501,783	40,258,823	17,330,377	17,448,919
Purchase of fixed assets (excluding landed properties)	3,525,569	3,522,105	2,799,494	2,838,799
Personal use	10,777,062	11,533,431	4,271,881	4,476,932
Credit card	8,472,513	8,701,661	5,476,968	5,654,347
Purchase of consumer durables	6,492	9,715	6,169	9,369
Constructions	16,484,968	16,482,318	8,962,820	9,061,197
Mergers and acquisitions	1,662,992	1,467,097	1,657,876	1,460,384
Working capital	168,897,837	163,786,319	112,047,259	105,602,857
Others	40,789,407	38,910,573	31,734,918	30,297,799
Gross loans, advances and financing	<b>534,356,485</b>	<b>523,723,576</b>	<b>244,071,563</b>	<b>236,568,208</b>

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**A11. Loans, Advances and Financing (cont'd.)**

(viii) The maturity profile of loans, advances and financing are as follows:

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Within one year	122,940,011	115,325,443	74,480,942	67,488,355
One year to three years	53,534,705	55,128,115	38,217,755	40,521,401
Three years to five years	54,627,546	52,964,359	25,264,935	24,256,065
After five years	303,254,223	300,305,659	106,107,931	104,302,387
Gross loans, advances and financing	<b>534,356,485</b>	<b>523,723,576</b>	<b>244,071,563</b>	<b>236,568,208</b>

(ix) Movements in impaired loans, advances and financing ("impaired loans") are as follows:

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
At 1 January	11,674,491	13,857,936	7,120,298	8,825,195
Impaired during the financial period	890,184	3,899,391	289,931	1,398,869
Reclassified as non-impaired	(299,247)	(1,126,502)	(83,447)	(330,357)
Amount recovered	(456,968)	(1,766,812)	(147,754)	(760,065)
Amount written-off	(201,222)	(3,485,303)	(91,874)	(2,311,501)
Exchange differences	146,537	295,781	152,359	298,157
Gross impaired loans at 31 March 2021/ 31 December 2020	<b>11,753,775</b>	<b>11,674,491</b>	<b>7,239,513</b>	<b>7,120,298</b>
Less: Stage 3 - Lifetime ECL credit impaired	<b>(6,584,335)</b>	<b>(6,208,777)</b>	<b>(4,435,832)</b>	<b>(4,116,088)</b>
Net impaired loans at 31 March 2021/ 31 December 2020	<b>5,169,440</b>	<b>5,465,714</b>	<b>2,803,681</b>	<b>3,004,210</b>

Calculation of ratio of net impaired loans:

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Gross impaired loans at 31 March 2021/ 31 December 2020 (excluding financing funded by Investment Account*)	11,672,961	11,586,572	7,239,513	7,120,298
Less: Stage 3 - Lifetime ECL credit impaired	<b>(6,584,335)</b>	<b>(6,208,777)</b>	<b>(4,435,832)</b>	<b>(4,116,088)</b>
Net impaired loans	<b>5,088,626</b>	<b>5,377,795</b>	<b>2,803,681</b>	<b>3,004,210</b>
Gross loans, advances and financing	<b>534,356,485</b>	<b>523,723,576</b>	<b>244,071,563</b>	<b>236,568,208</b>
Less: Funded by Investment Account*	<b>(25,810,229)</b>	<b>(23,840,796)</b>	-	-
Less: Allowances for impaired loans, advances and financing at fair value through other comprehensive income and at amortised cost	<b>(13,237,886)</b>	<b>(12,404,277)</b>	<b>(8,620,014)</b>	<b>(7,530,386)</b>
Net loans, advances and financing	<b>495,308,370</b>	<b>487,478,503</b>	<b>235,451,549</b>	<b>229,037,822</b>
Ratio of net impaired loans	<b>1.03%</b>	<b>1.10%</b>	<b>1.19%</b>	<b>1.31%</b>

\*In the books of Maybank Islamic Berhad, a wholly-owned subsidiary of the Bank.

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**A11. Loans, Advances and Financing (cont'd.)**

(x) Impaired loans, advances and financing by economic purpose are as follows:

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Purchase of securities	73,615	144,436	7,800	16,428
Purchase of transport vehicles	529,911	543,608	90,835	94,880
Purchase of landed properties:				
- Residential	1,129,895	1,178,937	365,043	375,072
- Non-residential	509,363	515,602	205,714	214,484
Purchase of fixed assets (excluding landed properties)	1,362,814	1,427,124	1,349,742	1,413,945
Personal use	255,476	257,705	161,911	162,320
Credit card	80,255	65,846	29,754	24,064
Purchase of consumer durables	3,553	6,659	3,551	6,657
Constructions	947,943	950,179	862,468	859,978
Working capital	5,830,245	5,606,863	3,405,746	3,220,169
Others	1,030,705	977,532	756,949	732,301
Gross impaired loans, advances and financing	<b>11,753,775</b>	<b>11,674,491</b>	<b>7,239,513</b>	<b>7,120,298</b>

(xi) Impaired loans, advances and financing by geographical distribution are as follows:

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Malaysia	5,061,737	5,063,672	3,286,238	3,191,060
Singapore	3,777,437	3,834,761	3,275,733	3,258,461
Indonesia	1,654,657	1,567,942	-	-
Labuan Offshore	73,170	70,755	73,170	70,755
Hong Kong SAR	137,066	132,863	128,689	124,744
United States of America	215,718	209,065	215,133	208,498
People's Republic of China	184,914	162,307	184,914	162,307
Vietnam	4,673	39,781	4,287	39,193
Brunei	70,462	64,419	70,462	64,419
Cambodia	93,587	67,493	-	-
Philippines	435,131	416,341	-	-
Thailand	34,275	34,487	-	-
Laos	887	861	887	861
Others	10,061	9,744	-	-
Gross impaired loans, advances and financing	<b>11,753,775</b>	<b>11,674,491</b>	<b>7,239,513</b>	<b>7,120,298</b>

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**A11. Loans, Advances and Financing (cont'd.)**

(xii) Movements in the allowances for impairment losses on loans, advances and financing are as follows:

At fair value through other comprehensive income

Group	Stage 1	Stage 2	Stage 3	Total
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	
As at 31 March 2021	RM'000	RM'000	RM'000	RM'000
At 1 January 2021	40,781	776,568	73,445	890,794
Transferred to Stage 2	(2,655)	2,655	-	-
Net remeasurement of allowances	721	(495,038)	6,866	(487,451)
New financial assets originated or purchased	2,793	323	-	3,116
Financial assets derecognised	(680)	(338)	(959)	(1,977)
Changes in models/risk parameters	4,446	533	-	4,979
Exchange differences	(1,818)	6,712	1,240	6,134
At 31 March 2021	43,588	291,415	80,592	415,595

Group	Stage 1	Stage 2	Stage 3	Total
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	
As at 31 December 2020	RM'000	RM'000	RM'000	RM'000
At 1 January 2020	29,184	199,953	417,241	646,378
Transferred to Stage 2	(3,949)	3,949	-	-
Net remeasurement of allowances	(640)	318,891	366,674	684,925
New financial assets originated or purchased	30,411	259,336	-	289,747
Financial assets derecognised	(15,259)	(3,792)	(243,679)	(262,730)
Changes in models/risk parameters	1,833	116	-	1,949
Amount written-off	-	-	(466,034)	(466,034)
Exchange differences	(799)	(1,885)	(757)	(3,441)
At 31 December 2020	40,781	776,568	73,445	890,794

Bank	Stage 1	Stage 2	Stage 3	Total
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	
As at 31 March 2021	RM'000	RM'000	RM'000	RM'000
At 1 January 2021	39,122	774,073	73,445	886,640
Transferred to Stage 2	(2,655)	2,655	-	-
Net remeasurement of allowances	(2,130)	(495,038)	6,866	(490,302)
New financial assets originated or purchased	2,758	323	-	3,081
Financial assets derecognised	(316)	(338)	(959)	(1,613)
Changes in models/risk parameters	4,367	469	-	4,836
Exchange differences	991	6,712	1,240	8,943
At 31 March 2021	42,137	288,856	80,592	411,585

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**A11. Loans, Advances and Financing (cont'd.)**

(xii) Movements in the allowances for impairment losses on loans, advances and financing are as follows (cont'd.):

At fair value through other comprehensive income (cont'd.)

	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Bank</b>				
<b>As at 31 December 2020</b>				<b>RM'000</b>
At 1 January 2020	28,662	197,574	417,241	643,477
Transferred to Stage 2	(3,949)	3,949	-	-
Net remeasurement of allowances	(640)	318,891	366,674	684,925
New financial assets originated or purchased	29,375	259,336	-	288,711
Financial assets derecognised	(15,259)	(3,792)	(243,679)	(262,730)
Changes in models/risk parameters	1,732	-	-	1,732
Amount written-off	-	-	(466,034)	(466,034)
Exchange differences	(799)	(1,885)	(757)	(3,441)
At 31 December 2020	39,122	774,073	73,445	886,640

At amortised cost

	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Group</b>				
<b>As at 31 March 2021</b>				<b>RM'000</b>
At 1 January 2021	2,001,054	3,377,097	6,135,332	11,513,483
Transferred to Stage 1	236,680	(225,822)	(10,858)	-
Transferred to Stage 2	(40,607)	78,878	(38,271)	-
Transferred to Stage 3	(2,749)	(41,046)	43,795	-
Net remeasurement of allowances	(280,581)	1,212,987	561,644	1,494,050
New financial assets originated or purchased	192,122	142,176	-	334,298
Financial assets derecognised	(107,983)	(139,798)	(64,111)	(311,892)
Changes in models/risk parameters	(26,105)	(136,107)	(348)	(162,560)
Amount related to RPSIA	-	1,852	-	1,852
Amount written-off	-	-	(201,222)	(201,222)
Exchange differences	37,621	38,879	77,782	154,282
At 31 March 2021	2,009,452	4,309,096	6,503,743	12,822,291

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**A11. Loans, Advances and Financing (cont'd.)**

(xii) Movements in the allowances for impairment losses on loans, advances and financing are as follows (cont'd.):

**At amortised cost (cont'd.)**

<b>Group</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>12-month ECL</b>	<b>Lifetime ECL not credit impaired</b>	<b>Lifetime ECL credit impaired</b>	
<b>As at 31 December 2020</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
At 1 January 2020	1,435,017	1,865,171	6,767,580	10,067,768
Transferred to Stage 1	449,149	(415,653)	(33,496)	-
Transferred to Stage 2	(78,599)	321,206	(242,607)	-
Transferred to Stage 3	(12,437)	(328,277)	340,714	-
Net remeasurement of allowances	177,035	1,915,961	3,429,617	5,522,613
New financial assets originated or purchased	590,062	432,554	-	1,022,616
Financial assets derecognised	(404,938)	(418,549)	(1,010,020)	(1,833,507)
Changes in models/risk parameters	(144,167)	37,124	3,980	(103,063)
Amount related to RPSIA	-	-	(48,424)	(48,424)
Amount written-off	-	-	(3,019,269)	(3,019,269)
Exchange differences	(10,068)	(32,440)	(52,743)	(95,251)
At 31 December 2020	<b>2,001,054</b>	<b>3,377,097</b>	<b>6,135,332</b>	<b>11,513,483</b>

  

<b>Bank</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>12-month ECL</b>	<b>Lifetime ECL not credit impaired</b>	<b>Lifetime ECL credit impaired</b>	
<b>As at 31 March 2021</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
At 1 January 2021	878,676	1,722,427	4,042,643	6,643,746
Transferred to Stage 1	87,200	(82,960)	(4,240)	-
Transferred to Stage 2	(24,180)	39,320	(15,140)	-
Transferred to Stage 3	(1,356)	(24,072)	25,428	-
Net remeasurement of allowances	(105,397)	958,476	363,783	1,216,862
New financial assets originated or purchased	96,357	497,286	-	593,643
Financial assets derecognised	(49,385)	(61,039)	(12,265)	(122,689)
Changes in models/risk parameters	(4,680)	(126,581)	-	(131,261)
Amount written-off	-	-	(91,874)	(91,874)
Exchange differences	21,333	31,764	46,905	100,002
At 31 March 2021	<b>898,568</b>	<b>2,954,621</b>	<b>4,355,240</b>	<b>8,208,429</b>



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**A11. Loans, Advances and Financing (cont'd.)**

(xii) Movements in the allowances for impairment losses on loans, advances and financing are as follows (cont'd.):

At amortised cost (cont'd.)

Bank	Stage 1	Stage 2	Stage 3	Total
	12-month ECL	Lifetime ECL not credit impaired	Lifetime ECL credit impaired	
As at 31 December 2020	RM'000	RM'000	RM'000	RM'000
At 1 January 2020	525,812	875,388	4,669,093	6,070,293
Transferred to Stage 1	166,049	(156,329)	(9,720)	-
Transferred to Stage 2	(38,511)	74,309	(35,798)	-
Transferred to Stage 3	(8,007)	(183,947)	191,954	-
Net remeasurement of allowances	186,733	1,143,203	1,831,599	3,161,535
New financial assets originated or purchased	320,032	222,242	-	542,274
Financial assets derecognised	(238,886)	(233,783)	(764,113)	(1,236,782)
Changes in models/risk parameters	(27,043)	8,211	-	(18,832)
Amount written-off	-	-	(1,845,467)	(1,845,467)
Exchange differences	(7,503)	(26,867)	5,095	(29,275)
At 31 December 2020	<u>878,676</u>	<u>1,722,427</u>	<u>4,042,643</u>	<u>6,643,746</u>

**A12. Reinsurance/Retakaful Assets and Other Insurance Receivables**

	Note	Group	
		31 March 2021	31 December 2020
		RM'000	RM'000
Reinsurance/retakaful assets	(i)	<b>5,816,510</b>	5,045,832
Other insurance receivables	(ii)	<b>1,490,753</b>	732,749
		<u><b>7,307,263</b></u>	<u>5,778,581</u>

(i) Reinsurance/retakaful assets		Group	
		31 March 2021	31 December 2020
		RM'000	RM'000
Reinsurers' share of:		<b>5,301,247</b>	4,590,468
Life insurance contract liabilities		<b>690,079</b>	480,310
General insurance contract liabilities		<b>4,611,168</b>	4,110,158
Retakaful operators' share of:		<b>527,109</b>	474,578
Family takaful certificate liabilities		<b>167,206</b>	162,130
General takaful certificate liabilities		<b>359,903</b>	312,448
Allowances for impairment losses	(iii)	<b>(11,846)</b>	(19,214)
		<u><b>5,816,510</b></u>	<u>5,045,832</u>

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**A12. Reinsurance/Retakaful Assets and Other Insurance Receivables (cont'd.)**

	Group	
	31 March 2021 RM'000	31 December 2020 RM'000
<b>(ii) Other insurance receivables</b>		
Due premium including agents/brokers and co-insurers balances	1,337,701	639,008
Due from reinsurers and cedants/retakaful operators	<u>176,923</u>	<u>131,640</u>
	<b>1,514,624</b>	<b>770,648</b>
Allowances for impairment losses	(iii) <u>(23,871)</u>	<u>(37,899)</u>
	<b><u>1,490,753</u></b>	<b><u>732,749</u></b>

**(iii) Movements in the allowances for impairment losses on reinsurance/retakaful assets and other insurance receivables:**

	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Group As at 31 March 2021</b>				<b>RM'000</b>
At 1 January 2021	57,113	-	-	57,113
Net remeasurement of allowances	(22,181)	-	-	(22,181)
Exchange differences	785	-	-	785
At 31 March 2021	<u>35,717</u>	<u>-</u>	<u>-</u>	<u>35,717</u>

	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Group As at 31 December 2020</b>				<b>RM'000</b>
At 1 January 2020	42,751	-	-	42,751
Net remeasurement of allowances	13,108	-	-	13,108
Exchange differences	1,254	-	-	1,254
At 31 December 2020	<u>57,113</u>	<u>-</u>	<u>-</u>	<u>57,113</u>

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**A13. Other Assets**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Other debtors, net of allowances for impairment losses	6,820,493	5,631,409	4,215,989	3,928,749
Amount due from brokers and clients	4,262,729	2,943,008	-	-
Prepayments and deposits	846,300	1,167,957	176,287	159,353
Tax recoverable	152,585	148,569	-	-
Foreclosed properties	355,336	345,931	28,500	28,500
	<b>12,437,443</b>	<b>10,236,874</b>	<b>4,420,776</b>	<b>4,116,602</b>

**A14. Deposits from Customers**

**(i) By type of deposit**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Fixed deposits and negotiable instruments of deposits				
- One year or less	241,758,141	236,489,723	122,686,329	119,594,928
- More than one year	15,692,462	16,387,002	920,832	1,224,903
	<b>257,450,603</b>	<b>252,876,725</b>	<b>123,607,161</b>	<b>120,819,831</b>
Money market deposits	69,699,356	73,678,562	9,999,067	12,355,003
Savings deposits	99,292,705	92,157,487	36,106,186	33,763,701
Demand deposits	147,382,170	137,636,598	87,240,874	83,086,800
	<b>573,824,834</b>	<b>556,349,372</b>	<b>256,953,288</b>	<b>250,025,335</b>

**(ii) By type of customer**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Business enterprises	239,959,253	232,438,733	139,130,051	134,459,714
Individuals	234,942,791	231,305,676	85,904,934	84,669,685
Government and statutory bodies	48,361,280	46,151,797	12,393,188	12,831,965
Others	50,561,510	46,453,166	19,525,115	18,063,971
	<b>573,824,834</b>	<b>556,349,372</b>	<b>256,953,288</b>	<b>250,025,335</b>

**(iii) The maturity profile of fixed deposits and negotiable instruments of deposits are as follows:**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Within six months	191,358,854	186,092,752	99,055,600	98,146,714
Six months to one year	50,399,287	50,396,971	23,630,729	21,448,214
One year to three years	15,214,186	15,839,042	858,388	1,163,363
Three years to five years	478,276	547,960	62,444	61,540
	<b>257,450,603</b>	<b>252,876,725</b>	<b>123,607,161</b>	<b>120,819,831</b>

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**A15. Deposits and Placements from Financial Institutions**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Licensed banks	40,687,613	32,147,684	38,526,523	30,935,440
Licensed finance companies	230,026	603,389	230,026	603,389
Licensed investment banks	788,222	986,576	788,222	986,576
Other financial institutions	2,973,906	4,141,217	1,201,901	2,194,710
	<b>44,679,767</b>	<b>37,878,866</b>	<b>40,746,672</b>	<b>34,720,115</b>

The maturity profile of deposits and placements from financial institutions are as follows:

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
One year or less	40,006,791	33,194,515	39,994,485	33,968,995
More than one year	4,672,976	4,684,351	752,187	751,120
	<b>44,679,767</b>	<b>37,878,866</b>	<b>40,746,672</b>	<b>34,720,115</b>

**A16. Financial Liabilities at Fair Value Through Profit or Loss ("FVTPL")**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>Borrowings</b>				
Unsecured				
Medium Term Notes				
- More than one year				
Denominated in:				
- USD	8,766,139	10,161,921	8,766,139	10,161,921
Total financial liabilities at fair value through profit or loss	<b>8,766,139</b>	<b>10,161,921</b>	<b>8,766,139</b>	<b>10,161,921</b>

The carrying amounts of borrowings designated at FVTPL of the Group and of the Bank as at 31 March 2021 were RM10,548,638,000 (31 December 2020: RM10,451,802,000). The fair value changes of the financial liabilities at FVTPL that are attributable to the changes in own credit risk are not significant.

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**A17. Borrowings, Subordinated Obligations and Capital Securities**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>(i) Borrowings</b>				
Secured				
(a) Borrowings				
- Less than one year				
Denominated in:				
- IDR	-	14,296	-	-
	-	14,296	-	-
- More than one year				
Denominated in:				
- IDR	<b>1,607,768</b>	2,062,856	-	-
	<b>1,607,768</b>	2,062,856	-	-
<b>Total secured borrowings</b>	<b>1,607,768</b>	2,077,152	-	-
Unsecured				
(a) Borrowings				
- Less than one year				
Denominated in:				
- USD	<b>6,543,116</b>	5,884,816	<b>6,534,628</b>	5,840,621
- SGD	<b>1,101,388</b>	1,020,472	<b>1,101,388</b>	1,020,472
- THB	<b>1,623,483</b>	1,425,133	-	-
- HKD	<b>210,396</b>	176,184	<b>101,495</b>	176,184
- IDR	<b>81,710</b>	44,959	-	-
- AUD	-	773,724	-	773,724
- RM	<b>2,376,791</b>	2,830,790	<b>2,376,774</b>	2,830,790
	<b>11,936,884</b>	12,156,078	<b>10,114,285</b>	10,641,791
- More than one year				
Denominated in:				
- USD	<b>1,001,131</b>	1,467,065	<b>586,511</b>	764,815
- IDR	<b>668,834</b>	668,135	-	-
- JPY	<b>947</b>	1,145	-	-
- RM (Note (a))	<b>1,624,193</b>	1,614,483	<b>1,624,193</b>	1,614,483
	<b>3,295,105</b>	3,750,828	<b>2,210,704</b>	2,379,298

Note (a): Included in the borrowings is the amount received by the Group and the Bank under government financing scheme as part of the government support measure in response amounting to COVID-19 pandemic of RM1,574,193,000 (31 December 2020: RM1,564,483,000) for the purpose of SME lending at a below market rate with a six-year maturity to be repaid on 17 June 2026. The financing under the government scheme is for lending at concession rates to SMEs and for COVID-19 related relief measures.



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**A17. Borrowings, Subordinated Obligations and Capital Securities (cont'd.)**

	Group		Bank	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
	<b>(iii) Capital Securities</b>			
Unsecured				
- More than one year				
Denominated in:				
- RM	<u>2,799,284</u>	2,827,793	<u>2,799,284</u>	2,827,793
	<u>2,799,284</u>	<u>2,827,793</u>	<u>2,799,284</u>	<u>2,827,793</u>

**A18. Insurance/Takaful Contract Liabilities and Other Insurance Payables**

Group	Note	31 March 2021 RM'000	31 December 2020 RM'000
Insurance/takaful contract liabilities	(i)	37,798,393	36,830,150
Other insurance payables	(ii)	848,965	864,615
		<u>38,647,358</u>	<u>37,694,765</u>

**(i) Insurance/takaful contract liabilities**

	Gross contract liabilities RM'000	Reinsurance/ retakaful assets RM'000	Net contract liabilities RM'000
<b>At 31 March 2021</b>			
Life insurance/family takaful	29,834,598	(857,285)	28,977,313
General insurance/general takaful	7,963,795	(4,959,225)	3,004,570
	<u>37,798,393</u>	<u>(5,816,510)</u>	<u>31,981,883</u>
<b>At 31 December 2020</b>			
Life insurance/family takaful	29,529,240	(642,440)	28,886,800
General insurance/general takaful	7,300,910	(4,403,392)	2,897,518
	<u>36,830,150</u>	<u>(5,045,832)</u>	<u>31,784,318</u>

**(ii) Other insurance payables**

	31 March 2021 RM'000	31 December 2020 RM'000
Due to agents and intermediaries	188,521	218,840
Due to reinsurers and cedants	543,141	604,582
Due to retakaful operators	117,303	41,193
	<u>848,965</u>	<u>864,615</u>

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**A19. Other Liabilities**

	Note	Group		Bank	
		31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
Amount due to brokers and clients		7,060,343	4,918,837	-	-
Deposits, other creditors and accruals		11,453,700	11,214,207	9,013,472	6,895,028
Defined benefit pension plans		556,841	542,947	-	-
Provisions for commitments and contingencies		26,748	75,798	26,748	27,880
Allowances for impairment losses on loan commitments and financial guarantee contracts	(i)	259,958	247,147	175,517	164,194
Lease liabilities		1,153,393	1,178,902	417,987	410,438
Structured deposits		2,330,945	2,850,077	301,923	312,527
		<b>22,841,928</b>	<b>21,027,915</b>	<b>9,935,647</b>	<b>7,810,067</b>

(i) Movements in the allowances for impairment losses on loan commitments and financial guarantee contracts are as follows:

Group	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>As at 31 March 2021</b>				<b>RM'000</b>
At 1 January 2021	97,130	61,222	88,795	247,147
Transferred to Stage 1	5,508	(5,406)	(102)	-
Transferred to Stage 2	(1,330)	1,363	(33)	-
Transferred to Stage 3	(28)	(306)	334	-
Net remeasurement of allowances	3,420	5,828	(878)	8,370
New credit exposures originated or purchased	20,772	8,018	-	28,790
Financial assets derecognised	(9,332)	(3,270)	(4,144)	(16,746)
Changes in models/risk parameters	(113)	(69)	(21)	(203)
Exchange differences	(8,510)	780	330	(7,400)
At 31 March 2021	<b>107,517</b>	<b>68,160</b>	<b>84,281</b>	<b>259,958</b>
Group	Stage 1	Stage 2	Stage 3	Total
As at 31 December 2020	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
At 1 January 2020	92,086	108,132	478,014	678,232
Transferred to Stage 1	11,741	(11,520)	(221)	-
Transferred to Stage 2	(7,727)	7,989	(262)	-
Transferred to Stage 3	(133)	(287)	420	-
Net remeasurement of allowances	(9,304)	(39,803)	(88,402)	(137,509)
New credit exposures originated or purchased	42,500	15,675	-	58,175
Financial assets derecognised	(31,246)	(19,931)	(301,212)	(352,389)
Changes in models/risk parameters	(738)	1,043	13	318
Exchange differences	(49)	(76)	445	320
At 31 December 2020	<b>97,130</b>	<b>61,222</b>	<b>88,795</b>	<b>247,147</b>



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**A19. Other Liabilities (cont'd.)**

(i) **Movements in the allowances for impairment losses on loan commitments and financial guarantee contracts are as follows (cont'd.):**

	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Bank</b>				
<b>As at 31 March 2021</b>				<b>RM'000</b>
At 1 January 2021	42,445	37,100	84,649	164,194
Transferred to Stage 1	677	(657)	(20)	-
Transferred to Stage 2	(780)	780	-	-
Net remeasurement of allowances	(2,651)	4,143	(294)	1,198
New credit exposures originated or purchased	15,745	4,608	-	20,353
Financial assets derecognised	(5,406)	(1,576)	(3,984)	(10,966)
Changes in models/risk parameters	179	(30)	-	149
Exchange differences	(336)	747	178	589
At 31 March 2021	<b>49,873</b>	<b>45,115</b>	<b>80,529</b>	<b>175,517</b>

	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>Bank</b>				
<b>As at 31 December 2020</b>				<b>RM'000</b>
At 1 January 2020	48,324	99,999	469,725	618,048
Transferred to Stage 1	1,456	(1,456)	-	-
Transferred to Stage 2	(673)	820	(147)	-
Transferred to Stage 3	(46)	(13)	59	-
Net remeasurement of allowances	(8,292)	(59,070)	(93,006)	(160,368)
New credit exposures originated or purchased	19,966	9,219	-	29,185
Financial assets derecognised	(18,903)	(12,689)	(292,563)	(324,155)
Changes in models/risk parameters	86	545	-	631
Exchange differences	527	(255)	581	853
At 31 December 2020	<b>42,445</b>	<b>37,100</b>	<b>84,649</b>	<b>164,194</b>

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**A20. Other Reserves**

The breakdown and movement of other reserves are as follows:

<u>Group</u>	<===== Non-Distributable =====>				
	Capital Reserve RM'000	Revaluation Reserve RM'000	Defined Benefit Reserve RM'000	Hedge Reserve RM'000	Total Other Reserves RM'000
<b>At 1 January 2021</b>	12,092	(2,712)	28,069	(350,250)	(312,801)
Other comprehensive income/(loss)	292	-	(696)	(14,902)	(15,306)
Defined benefit plan actuarial loss	-	-	(696)	-	(696)
Net loss on net investment hedge	-	-	-	(5,142)	(5,142)
Cost of hedging for fair value hedge	-	-	-	(9,760)	(9,760)
Net gain on capital reserve	292	-	-	-	292
<b>Total comprehensive income/(loss) for the financial period</b>	<b>292</b>	<b>-</b>	<b>(696)</b>	<b>(14,902)</b>	<b>(15,306)</b>
<b>At 31 March 2021</b>	<b>12,384</b>	<b>(2,712)</b>	<b>27,373</b>	<b>(365,152)</b>	<b>(328,107)</b>

<u>Group</u>	<===== Non-Distributable =====>				
	Capital Reserve RM'000	Revaluation Reserve RM'000	Defined Benefit Reserve RM'000	Hedge Reserve RM'000	Total Other Reserves RM'000
<b>At 1 January 2020</b>	14,244	(2,712)	21,141	(366,322)	(333,649)
Other comprehensive (loss)/ income	(178)	-	(165)	7,305	6,962
Defined benefit plan actuarial loss	-	-	(165)	-	(165)
Net loss on net investment hedge	-	-	-	(8,102)	(8,102)
Net loss on cash flow hedge	-	-	-	(54)	(54)
Cost of hedging for fair value hedge	-	-	-	15,461	15,461
Net loss on capital reserve	(178)	-	-	-	(178)
<b>Total comprehensive (loss)/income for the financial period</b>	<b>(178)</b>	<b>-</b>	<b>(165)</b>	<b>7,305</b>	<b>6,962</b>
<b>At 31 March 2020</b>	<b>14,066</b>	<b>(2,712)</b>	<b>20,976</b>	<b>(359,017)</b>	<b>(326,687)</b>

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**A21. Interest Income**

<b>Group</b>	<b>First Quarter Ended</b>		<b>Cumulative 3 Months Ended</b>	
	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>
Loans, advances and financing	2,952,018	3,980,107	2,952,018	3,980,107
Money at call and deposits and placements with financial institutions	82,453	159,027	82,453	159,027
Financial assets purchased under resale agreements	52,768	108,535	52,768	108,535
Financial assets at FVTPL	254,490	291,587	254,490	291,587
Financial investments at FVOCI	703,385	745,831	703,385	745,831
Financial investments at amortised cost	318,212	258,659	318,212	258,659
	<b>4,363,326</b>	<b>5,543,746</b>	<b>4,363,326</b>	<b>5,543,746</b>
(Amortisation of premiums)/accretion of discounts, net	(29,180)	18,497	(29,180)	18,497
	<b>4,334,146</b>	<b>5,562,243</b>	<b>4,334,146</b>	<b>5,562,243</b>

  

<b>Bank</b>	<b>First Quarter Ended</b>		<b>Cumulative 3 Months Ended</b>	
	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>
Loans, advances and financing	1,867,953	2,439,605	1,867,953	2,439,605
Money at call and deposits and placements with financial institutions	103,334	211,424	103,334	211,424
Financial assets purchased under resale agreements	12,230	59,116	12,230	59,116
Financial assets at FVTPL	74,917	109,207	74,917	109,207
Financial investments at FVOCI	492,076	580,085	492,076	580,085
Financial investments at amortised cost	317,839	269,721	317,839	269,721
	<b>2,868,349</b>	<b>3,669,158</b>	<b>2,868,349</b>	<b>3,669,158</b>
Accretion of discounts, net	30,296	98,383	30,296	98,383
	<b>2,898,645</b>	<b>3,767,541</b>	<b>2,898,645</b>	<b>3,767,541</b>

Included in interest income for the three-month financial period ended 31 March 2021 was interest on impaired assets amounting to approximately RM68,343,000 (31 March 2020: RM108,577,000) for the Group and RM48,081,000 (31 March 2020: RM73,331,000) for the Bank.

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**A22. Interest Expense**

Group	First Quarter Ended		Cumulative 3 Months Ended	
	31 March	31 March	31 March	31 March
	2021	2020	2021	2020
	RM'000	RM'000	RM'000	RM'000
Deposits and placements from financial institutions	66,214	238,216	66,214	238,216
Deposits from customers	967,061	1,756,517	967,061	1,756,517
Loans sold to Cagamas	-	16,143	-	16,143
Obligations on financial assets sold under repurchase agreements	29,622	81,484	29,622	81,484
Borrowings	185,869	329,689	185,869	329,689
Subordinated notes	116,289	123,508	116,289	123,508
Capital securities	28,529	28,844	28,529	28,844
Structured deposits	5,486	26,728	5,486	26,728
Financial liabilities at FVTPL	27,809	49,953	27,809	49,953
	<b>1,426,879</b>	<b>2,651,082</b>	<b>1,426,879</b>	<b>2,651,082</b>

Bank	First Quarter Ended		Cumulative 3 Months Ended	
	31 March	31 March	31 March	31 March
	2021	2020	2021	2020
	RM'000	RM'000	RM'000	RM'000
Deposits and placements from financial institutions	57,085	274,282	57,085	274,282
Deposits from customers	497,594	1,016,609	497,594	1,016,609
Loans sold to Cagamas	-	16,143	-	16,143
Obligations on financial assets sold under repurchase agreements	54,213	123,570	54,213	123,570
Borrowings	118,763	203,032	118,763	203,032
Subordinated notes	84,740	104,326	84,740	104,326
Capital securities	28,529	28,844	28,529	28,844
Structured deposits	1,718	1,838	1,718	1,838
Financial liabilities at FVTPL	27,809	49,953	27,809	49,953
	<b>870,451</b>	<b>1,818,597</b>	<b>870,451</b>	<b>1,818,597</b>

**A23. Net Earned Insurance Premiums**

Group	First Quarter Ended		Cumulative 3 Months Ended	
	31 March	31 March	31 March	31 March
	2021	2020	2021	2020
	RM'000	RM'000	RM'000	RM'000
Gross earned premiums	3,178,003	2,366,825	3,178,003	2,366,825
Premiums ceded to reinsurers	(648,773)	(421,887)	(648,773)	(421,887)
	<b>2,529,230</b>	<b>1,944,938</b>	<b>2,529,230</b>	<b>1,944,938</b>

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**A24. Dividends from Subsidiaries and Associates**

	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
Bank				
Gross dividend income from: Subsidiaries	<b>29,834</b>	475,291	<b>29,834</b>	475,291
	<b>29,834</b>	475,291	<b>29,834</b>	475,291

**A25. Other Operating Income**

	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
Group				
(a) Fee income:				
Commission	<b>389,132</b>	359,851	<b>389,132</b>	359,851
Service charges and fees	<b>410,182</b>	314,472	<b>410,182</b>	314,472
Underwriting fees	<b>22,258</b>	4,498	<b>22,258</b>	4,498
Brokerage income	<b>161,136</b>	112,980	<b>161,136</b>	112,980
Fees on loans, advances and financing	<b>42,957</b>	43,891	<b>42,957</b>	43,891
	<b>1,025,665</b>	835,692	<b>1,025,665</b>	835,692
(b) Investment income:				
Net gain/(loss) on disposal of financial assets at FVTPL	<b>55,619</b>	(323,845)	<b>55,619</b>	(323,845)
Net gain on disposal of financial investments at FVOCI	<b>245,070</b>	1,067,281	<b>245,070</b>	1,067,281
Net loss on liquidation of a subsidiary	<b>(7,089)</b>	-	<b>(7,089)</b>	-
	<b>293,600</b>	743,436	<b>293,600</b>	743,436
(c) Gross dividend income from: Financial investments portfolio	<b>38,916</b>	25,531	<b>38,916</b>	25,531
(d) Unrealised (loss)/gain on revaluation of: Financial assets designated upon initial recognition at FVTPL	<b>(954,819)</b>	(480,256)	<b>(954,819)</b>	(480,256)
Financial investments at FVTPL	<b>(161,131)</b>	(870,790)	<b>(161,131)</b>	(870,790)
Financial liabilities at FVTPL	<b>1,492,617</b>	(437,204)	<b>1,492,617</b>	(437,204)
Derivatives	<b>(778,962)</b>	1,506,496	<b>(778,962)</b>	1,506,496
Loans, advances and financing at FVTPL	-	(774)	-	(774)
	<b>(402,295)</b>	(282,528)	<b>(402,295)</b>	(282,528)
(e) Other income:				
Foreign exchange gain/(loss), net	<b>18,210</b>	(51,519)	<b>18,210</b>	(51,519)
Realised gain/(loss) on derivatives	<b>120,094</b>	(6,140)	<b>120,094</b>	(6,140)
Realised loss on financial liabilities at FVTPL	<b>(138,277)</b>	-	<b>(138,277)</b>	-
Rental income	<b>12,743</b>	10,142	<b>12,743</b>	10,142
Gain on disposal of property, plant and equipment	<b>86</b>	11,426	<b>86</b>	11,426
(Loss)/gain on disposal of foreclosed properties	<b>(2,003)</b>	144	<b>(2,003)</b>	144
Fair value adjustments on investments properties	<b>(37)</b>	(36)	<b>(37)</b>	(36)
Others	<b>48,441</b>	46,957	<b>48,441</b>	46,957
	<b>59,257</b>	10,974	<b>59,257</b>	10,974
Total other operating income	<b>1,015,143</b>	1,333,105	<b>1,015,143</b>	1,333,105

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**A25. Other Operating Income (cont'd.)**

	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Bank</b>				
(a) Fee income:				
Commission	248,799	223,187	248,799	223,187
Service charges and fees	218,828	200,165	218,828	200,165
Underwriting fees	2,676	3,369	2,676	3,369
Fees on loans, advances and financing	23,484	16,620	23,484	16,620
	<b>493,787</b>	<b>443,341</b>	<b>493,787</b>	<b>443,341</b>
(b) Investment income:				
Net (loss)/gain on disposal of financial assets at FVTPL	(12,320)	111,958	(12,320)	111,958
Net gain on disposal of financial investments at FVOCI	201,398	774,458	201,398	774,458
	<b>189,078</b>	<b>886,416</b>	<b>189,078</b>	<b>886,416</b>
(c) Unrealised (loss)/gain on revaluation of:				
Financial investments at FVTPL	(80,779)	(185,987)	(80,779)	(185,987)
Financial liabilities at FVTPL	1,492,617	(437,204)	1,492,617	(437,204)
Derivatives	(926,566)	1,184,674	(926,566)	1,184,674
Loans, advances and financing at FVTPL	-	(774)	-	(774)
	<b>485,272</b>	<b>560,709</b>	<b>485,272</b>	<b>560,709</b>
(d) Other income:				
Foreign exchange gain/(loss), net	18,265	(67,929)	18,265	(67,929)
Realised gain/(loss) on derivatives	166,096	(98,613)	166,096	(98,613)
Realised loss on financial liabilities at FVTPL	(138,277)	-	(138,277)	-
Rental income	14,576	7,730	14,576	7,730
Gain on disposal of property, plant and equipment	-	11,170	-	11,170
Others	5,493	12,993	5,493	12,993
	<b>66,153</b>	<b>(134,649)</b>	<b>66,153</b>	<b>(134,649)</b>
Total other operating income	<b>1,234,290</b>	<b>1,755,817</b>	<b>1,234,290</b>	<b>1,755,817</b>

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**A26. Net Insurance Benefits and Claims Incurred, Net Fee and Commission Expenses, Change in Expense Liabilities and Taxation of Life and Takaful Fund**

Group	First Quarter Ended		Cumulative 3 Months Ended	
	31 March	31 March	31 March	31 March
	2021	2020	2021	2020
	RM'000	RM'000	RM'000	RM'000
Gross benefits and claims paid	1,120,998	1,057,572	1,120,998	1,057,572
Claims ceded to reinsurers	(66,998)	(107,929)	(66,998)	(107,929)
Gross change to contract liabilities	1,151,752	210,447	1,151,752	210,447
Change in contract liabilities ceded to reinsurers	(732,799)	(135,372)	(732,799)	(135,372)
<b>Net insurance benefits and claims incurred</b>	<b>1,472,953</b>	<b>1,024,718</b>	<b>1,472,953</b>	<b>1,024,718</b>
Net fee and commission expenses	89,952	93,503	89,952	93,503
Change in expense liabilities	3,195	28,497	3,195	28,497
Taxation of life and takaful fund	(55,374)	(60,914)	(55,374)	(60,914)
<b>Net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund</b>	<b>37,773</b>	<b>61,086</b>	<b>37,773</b>	<b>61,086</b>
<b>Total net insurance benefits and claims incurred, net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund</b>	<b>1,510,726</b>	<b>1,085,804</b>	<b>1,510,726</b>	<b>1,085,804</b>

**A27. Overhead Expenses**

Group	First Quarter Ended		Cumulative 3 Months Ended	
	31 March	31 March	31 March	31 March
	2021	2020	2021	2020
	RM'000	RM'000	RM'000	RM'000
(a) Personnel expenses				
Salaries, allowances and bonuses	1,298,208	1,305,254	1,298,208	1,305,254
Social security cost	11,249	11,354	11,249	11,354
Pension costs - defined contribution plan	160,998	154,455	160,998	154,455
ESGP expenses	28,610	16,286	28,610	16,286
Other staff related expenses	223,607	239,614	223,607	239,614
	<b>1,722,672</b>	<b>1,726,963</b>	<b>1,722,672</b>	<b>1,726,963</b>
(b) Establishment costs				
Depreciation of property, plant and equipment	76,000	76,619	76,000	76,619
Depreciation of right-of-use assets	113,844	108,432	113,844	108,432
Amortisation of intangible assets	72,501	68,665	72,501	68,665
Rental of leasehold land and premises	5,447	17,270	5,447	17,270
Repairs and maintenance of property, plant and equipment	44,498	41,295	44,498	41,295
Information technology expenses	154,553	121,892	154,553	121,892
Finance cost on lease liabilities	11,105	16,535	11,105	16,535
Others	5,211	7,328	5,211	7,328
	<b>483,159</b>	<b>458,036</b>	<b>483,159</b>	<b>458,036</b>
(c) Marketing expenses				
Advertisement and publicity	26,693	36,167	26,693	36,167
Others	68,071	72,522	68,071	72,522
	<b>94,764</b>	<b>108,689</b>	<b>94,764</b>	<b>108,689</b>

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**A27. Overhead Expenses (cont'd.)**

Group (cont'd.)	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
(d) Administration and general expenses				
Fees and brokerage	241,224	277,963	241,224	277,963
Administrative expenses	132,023	132,250	132,023	132,250
General expenses	133,269	234,756	133,269	234,756
Others	14,555	3,350	14,555	3,350
	<b>521,071</b>	<b>648,319</b>	<b>521,071</b>	<b>648,319</b>
Total overhead expenses	<b>2,821,666</b>	<b>2,942,007</b>	<b>2,821,666</b>	<b>2,942,007</b>
<b>Cost to income ratio ("CIR")<sup>1</sup></b>	<b>41.3%</b>	<b>43.7%</b>	<b>41.3%</b>	<b>43.7%</b>

<sup>1</sup> Cost to income ratio ("CIR") is computed using the total cost over the net operating income. Total cost of the Group is the total overhead expenses, excluding amortisation of intangible assets for Maybank Kim Eng Holdings Limited. Income refers to net operating income amount as disclosed on the face of income statements.

Bank	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
(a) Personnel expenses				
Salaries, allowances and bonuses	665,505	648,892	665,505	648,892
Social security cost	5,793	5,782	5,793	5,782
Pension costs - defined contribution plan	102,464	98,106	102,464	98,106
ESGP expenses	15,239	9,300	15,239	9,300
Other staff related expenses	114,551	112,280	114,551	112,280
	<b>903,552</b>	<b>874,360</b>	<b>903,552</b>	<b>874,360</b>
(b) Establishment costs				
Depreciation of property, plant and equipment	24,123	25,950	24,123	25,950
Depreciation of right-of-use assets	28,013	28,225	28,013	28,225
Amortisation of intangible assets	15,513	13,734	15,513	13,734
Rental of leasehold land and premises	1,825	2,025	1,825	2,025
Repairs and maintenance of property, plant and equipment	21,190	20,177	21,190	20,177
Information technology expenses	226,689	191,570	226,689	191,570
Finance cost on lease liabilities	2,806	4,136	2,806	4,136
Others	360	536	360	536
	<b>320,519</b>	<b>286,353</b>	<b>320,519</b>	<b>286,353</b>
(c) Marketing expenses				
Advertisement and publicity	9,639	12,634	9,639	12,634
Others	32,072	36,843	32,072	36,843
	<b>41,711</b>	<b>49,477</b>	<b>41,711</b>	<b>49,477</b>
(d) Administration and general expenses				
Fees and brokerage	152,873	167,496	152,873	167,496
Administrative expenses	41,711	47,282	41,711	47,282
General expenses	54,545	60,988	54,545	60,988
Others	1,169	951	1,169	951
	<b>250,298</b>	<b>276,717</b>	<b>250,298</b>	<b>276,717</b>
(e) Overhead expenses allocated to subsidiaries, net	(319,012)	(355,508)	(319,012)	(355,508)
Total overhead expenses	<b>1,197,068</b>	<b>1,131,399</b>	<b>1,197,068</b>	<b>1,131,399</b>
<b>Cost to income ratio ("CIR")<sup>2</sup></b>	<b>36.4%</b>	<b>27.1%</b>	<b>36.4%</b>	<b>27.1%</b>

<sup>2</sup> Cost to income ratio ("CIR") is computed using the total cost over the net operating income.



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**A28. Allowances for Impairment Losses on Loans, Advances, Financing and Other Debts, net**

Group	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
(Writeback of)/allowances for impairment losses on loans, advances and financing:				
- Stage 1 - 12-month ECL, net	(200,520)	(132,930)	(200,520)	(132,930)
- Stage 2 - Lifetime ECL not credit impaired, net	595,245	549,610	595,245	549,610
- Stage 3 - Lifetime ECL credit impaired, net	498,049	598,400	498,049	598,400
Bad debts and financing written-off	16,312	18,980	16,312	18,980
Bad debts and financing recovered	(60,118)	(73,079)	(60,118)	(73,079)
Allowances for impairment losses on other debts	1,271	686	1,271	686
	<b>850,239</b>	<b>961,667</b>	<b>850,239</b>	<b>961,667</b>

Bank	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
(Writeback of)/allowances for impairment losses on loans, advances and financing:				
- Stage 1 - 12-month ECL, net	(50,559)	132,885	(50,559)	132,885
- Stage 2 - Lifetime ECL not credit impaired, net	780,703	298,516	780,703	298,516
- Stage 3 - Lifetime ECL credit impaired, net	353,147	372,861	353,147	372,861
Bad debts and financing written-off	12,803	12,419	12,803	12,419
Bad debts and financing recovered	(24,490)	(36,599)	(24,490)	(36,599)
Allowances for impairment losses on other debts	(720)	(430)	(720)	(430)
	<b>1,070,884</b>	<b>779,652</b>	<b>1,070,884</b>	<b>779,652</b>

**A29. Allowances for/(writeback of) Impairment Losses on Financial Investments, net**

Group	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
Financial investments at fair value through other comprehensive income				
- Stage 1 - 12-month ECL, net	2,224	28,449	2,224	28,449
- Stage 2 - Lifetime ECL not credit impaired, net	159	632	159	632
- Stage 3 - Lifetime ECL credit impaired, net	254	(3,590)	254	(3,590)
Net	<b>2,637</b>	<b>25,491</b>	<b>2,637</b>	<b>25,491</b>
Financial investments at amortised cost				
- Stage 1 - 12-month ECL, net	2,905	2,770	2,905	2,770
- Stage 2 - Lifetime ECL not credit impaired, net	76,947	8,295	76,947	8,295
- Stage 3 - Lifetime ECL credit impaired, net	(217)	(1,790)	(217)	(1,790)
Net	<b>79,635</b>	<b>9,275</b>	<b>79,635</b>	<b>9,275</b>
	<b>82,272</b>	<b>34,766</b>	<b>82,272</b>	<b>34,766</b>

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**A29. Allowances for/(writeback of) Impairment Losses on Financial Investments, net (cont'd.)**

	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Bank</b>				
Financial investments at fair value through other comprehensive income				
- Stage 1 - 12-month ECL, net	3,099	24,011	3,099	24,011
- Stage 2 - Lifetime ECL not credit impaired, net	(32)	(20)	(32)	(20)
- Stage 3 - Lifetime ECL credit impaired, net	(90)	(3,532)	(90)	(3,532)
Net	<u>2,977</u>	<u>20,459</u>	<u>2,977</u>	<u>20,459</u>
Financial investments at amortised cost				
- Stage 1 - 12-month ECL, net	1,850	2,746	1,850	2,746
- Stage 2 - Lifetime ECL not credit impaired, net	(125,931)	4,368	(125,931)	4,368
- Stage 3 - Lifetime ECL credit impaired, net	(217)	(1,790)	(217)	(1,790)
Net	<u>(124,298)</u>	<u>5,324</u>	<u>(124,298)</u>	<u>5,324</u>
	<u>(121,321)</u>	<u>25,783</u>	<u>(121,321)</u>	<u>25,783</u>

**A30. (Writeback of)/allowances for Impairment Losses on Other Financial Assets, net**

	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Group</b>				
Cash and short-term funds				
- Stage 1 - 12-month ECL, net	2,839	4,045	2,839	4,045
Net	<u>2,839</u>	<u>4,045</u>	<u>2,839</u>	<u>4,045</u>
Deposits and placements with financial institutions				
- Stage 1 - 12-month ECL, net	(2,053)	12,867	(2,053)	12,867
Net	<u>(2,053)</u>	<u>12,867</u>	<u>(2,053)</u>	<u>12,867</u>
Financial assets purchased under resale agreements				
- Stage 1 - 12-month ECL, net	1,672	923	1,672	923
Net	<u>1,672</u>	<u>923</u>	<u>1,672</u>	<u>923</u>
Reinsurance/retakaful assets and other insurance receivables				
- Stage 1 - 12-month ECL, net	(22,181)	5,556	(22,181)	5,556
Net	<u>(22,181)</u>	<u>5,556</u>	<u>(22,181)</u>	<u>5,556</u>
Other assets				
- Stage 1 - 12-month ECL, net	(1,147)	3,113	(1,147)	3,113
- Stage 2 - Lifetime ECL not credit impaired	43	17	43	17
- Stage 3 - Lifetime ECL credit impaired	(42,963)	(1,125)	(42,963)	(1,125)
Net	<u>(44,067)</u>	<u>2,005</u>	<u>(44,067)</u>	<u>2,005</u>
Statutory deposit with central banks				
- Stage 1 - 12-month ECL, net	(195)	2,447	(195)	2,447
Net	<u>(195)</u>	<u>2,447</u>	<u>(195)</u>	<u>2,447</u>
	<u>(63,985)</u>	<u>27,843</u>	<u>(63,985)</u>	<u>27,843</u>

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**A30. (Writeback of)/allowances for Impairment Losses on Other Financial Assets, net (cont'd.)**

	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Bank</b>				
Cash and short-term funds				
- Stage 1 - 12-month ECL, net	3,214	1,945	3,214	1,945
Net	<u>3,214</u>	<u>1,945</u>	<u>3,214</u>	<u>1,945</u>
Deposits and placements with financial institutions				
- Stage 1 - 12-month ECL, net	(90)	5,602	(90)	5,602
Net	<u>(90)</u>	<u>5,602</u>	<u>(90)</u>	<u>5,602</u>
Financial assets purchased under resale agreements				
- Stage 1 - 12-month ECL, net	(1,575)	159	(1,575)	159
Net	<u>(1,575)</u>	<u>159</u>	<u>(1,575)</u>	<u>159</u>
Other assets				
- Stage 3 - Lifetime ECL credit impaired, net	(48,541)	2,157	(48,541)	2,157
Net	<u>(48,541)</u>	<u>2,157</u>	<u>(48,541)</u>	<u>2,157</u>
	<u>(46,992)</u>	<u>9,863</u>	<u>(46,992)</u>	<u>9,863</u>

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**A31. Segment Information**

**By business segments**

The Group's operating segments are Group Community Financial Services, Group Global Banking and Group Insurance and Takaful. The Group determines and presents operating segments based on information provided to the Board and senior management of the Group.

The Group is organised into three (3) operating segments based on services and products available within the Group as follows:

(a) Group Community Financial Services ("CFS")

(i) Consumer Banking

Consumer Banking comprises the full range of products and services offered to individuals in the region, which includes savings and fixed deposits, remittance services, current accounts, consumer loans such as housing loans and personal loans, hire purchases, unit trusts, bancassurance products and credit cards.

(ii) Small, Medium Enterprise ("SME") Banking

SME Banking comprises the full range of products and services offered to small and medium enterprises in the region. The products and services offered include long-term loans such as project financing, short-term credit such as overdrafts and trade financing, and fee-based services such as cash management and custodian services.

(iii) Business Banking

Business Banking comprises the full range of products and services offered to commercial enterprises in the region. The products and services offered include long-term loans such as project financing, short-term credit such as overdrafts and trade financing, and fee-based services such as cash management and custodian services.

(b) Group Global Banking ("GB")

(i) Group Corporate Banking and Global Markets

Group Corporate Banking and Global Markets comprise of Corporate Banking and Global Markets businesses.

Corporate Banking comprises the full range of products and services offered to business customers in the region, ranging from large corporate and the public sector. The products and services offered include long-term loans such as project financing, short-term credit such as overdrafts and trade financing, and fee-based services.

Global Markets comprise the full range of products and services relating to treasury activities and services, which includes foreign exchange, money market, derivatives and trading of capital market.

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**A31. Segment Information (cont'd.)**

**By business segments (cont'd.)**

(b) Group Global Banking ("GB") (cont'd.)

(ii) Group Investment Banking (Maybank IB and Maybank Kim Eng)

Investment Banking comprises the investment banking and securities broking business. This segment focuses on business needs of mainly large corporate customers and financial institutions. The products and services offered to customers include corporate advisory services, bond issuance, equity issuance, syndicated acquisition advisory services, debt restructuring advisory services, and share and futures dealings.

(iii) Group Asset Management

Asset Management comprises the asset and fund management services, providing a diverse range of Conventional and Islamic investment solutions to retail, corporate and institutional clients.

(c) Group Insurance and Takaful

Insurance and Takaful comprise the business of underwriting all classes of general and life insurance businesses, offshore investment life insurance business, general takaful and family takaful businesses.

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**A31. Segment Information (cont'd.)**

**By business segments (cont'd.)**

	<===== Business Segments =====>							
	<===== Group Global Banking =====>						Head Office and Others RM'000	Total RM'000
	Group Community Financial Services RM'000	Group Corporate Banking & Global Markets RM'000	Group Investment Banking RM'000	Group Asset Management RM'000	Group Insurance and Takaful RM'000	Group		
Three Months Ended 31 March 2021								
Net interest income:								
- External	1,710,812	1,050,124	73,140	69	303,440	(230,318)	2,907,267	
- Inter-segment	-	-	(3,038)	521	14,526	(12,009)	-	
	<u>1,710,812</u>	<u>1,050,124</u>	<u>70,102</u>	<u>590</u>	<u>317,966</u>	<u>(242,327)</u>	<u>2,907,267</u>	
Net interest income	1,710,812	1,050,124	70,102	590	317,966	(242,327)	2,907,267	
Income from IBS operations	1,026,590	1,044,110	12,672	-	-	(199,183)	1,884,189	
Net earned insurance premiums	-	-	-	-	2,529,230	-	2,529,230	
Other operating income/(loss)	757,422	199,600	374,646	39,101	(883,630)	528,004	1,015,143	
Total operating income	<u>3,494,824</u>	<u>2,293,834</u>	<u>457,420</u>	<u>39,691</u>	<u>1,963,566</u>	<u>86,494</u>	<u>8,335,829</u>	
Net insurance benefits and claims incurred, net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund	-	-	-	-	(1,578,018)	67,292	(1,510,726)	
Net operating income	<u>3,494,824</u>	<u>2,293,834</u>	<u>457,420</u>	<u>39,691</u>	<u>385,548</u>	<u>153,786</u>	<u>6,825,103</u>	
Overhead expenses	(1,797,262)	(469,946)	(254,107)	(40,217)	(260,134)	-	(2,821,666)	
Operating profit/(loss) before impairment losses	<u>1,697,562</u>	<u>1,823,888</u>	<u>203,313</u>	<u>(526)</u>	<u>125,414</u>	<u>153,786</u>	<u>4,003,437</u>	
(Allowances for)/writeback of impairment losses on loans, advances, financing and other debts, net	(373,577)	(479,266)	1,072	(102)	1,634	-	(850,239)	
Writeback of/(allowances for) impairment losses on financial investments, net	1,043	(82,946)	-	-	(369)	-	(82,272)	
(Allowances for)/writeback of impairment losses on other financial assets, net	(92)	46,963	(5,240)	2	22,352	-	63,985	
Operating profit/(loss)	<u>1,324,936</u>	<u>1,308,639</u>	<u>199,145</u>	<u>(626)</u>	<u>149,031</u>	<u>153,786</u>	<u>3,134,911</u>	
Share of profits in associates and joint ventures	-	34,988	1,604	-	-	-	36,592	
<b>Profit/(loss) before taxation and zakat</b>	<u>1,324,936</u>	<u>1,343,627</u>	<u>200,749</u>	<u>(626)</u>	<u>149,031</u>	<u>153,786</u>	<u>3,171,503</u>	
Taxation and zakat							(743,620)	
<b>Profit after taxation and zakat</b>							<u>2,427,883</u>	
Non-controlling interests							(35,753)	
<b>Profit for the financial period attributable to equity holders of the Bank</b>							<u>2,392,130</u>	

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**A31. Segment Information (cont'd.)**

**By business segments (cont'd.)**

	<===== Business Segments =====>						Head Office and Others RM'000	Total RM'000
	<===== Group Global Banking =====>							
	Group Community Financial Services RM'000	Group Corporate Banking & Global Markets RM'000	Group Investment Banking RM'000	Group Asset Management RM'000	Group Insurance and Takaful RM'000	Group Insurance and Takaful RM'000		
<b>Three Months Ended 31 March 2021 (cont'd.)</b>								
<b>Included in other operating income are:</b>								
Fee income:								
Commission	373,412	22,260	21,896	13,124	-	(41,560)	389,132	
Service charges and fees	231,163	85,445	85,808	37,055	10,133	(39,422)	410,182	
Underwriting fees	-	2,676	19,582	-	-	-	22,258	
Brokerage income	-	-	161,136	-	-	-	161,136	
Fees on loans, advances and financing	18,120	25,630	-	-	-	(793)	42,957	
Fee income from IBS operations	71,429	42,153	12,662	-	-	3,391	129,635	
<b>Included in overhead expenses are:</b>								
Depreciation of property, plant and equipment	(49,259)	(12,766)	(8,904)	(135)	(4,936)	-	(76,000)	
Depreciation of right-of-use assets	(68,411)	(24,878)	(13,978)	(1,475)	(5,102)	-	(113,844)	
Amortisation of intangible assets	(49,764)	(13,692)	(637)	-	(8,408)	-	(72,501)	

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**A31. Segment Information (cont'd.)**

**By business segments (cont'd.)**

	<===== Business Segments =====>						
	<===== Group Global Banking =====>						
Three Months Ended 31 March 2020	Group Community Financial Services RM'000	Group Corporate Banking & Global Markets RM'000	Group Investment Banking RM'000	Group Asset Management RM'000	Group Insurance and Takaful RM'000	Head Office and Others RM'000	Total RM'000
Net interest income:							
- External	1,812,425	1,039,290	59,974	(17)	295,444	(295,955)	2,911,161
- Inter-segment	-	-	(246)	664	20,055	(20,473)	-
	<u>1,812,425</u>	<u>1,039,290</u>	<u>59,728</u>	<u>647</u>	<u>315,499</u>	<u>(316,428)</u>	<u>2,911,161</u>
Net interest income	1,812,425	1,039,290	59,728	647	315,499	(316,428)	2,911,161
Income from IBS operations	890,469	402,632	9,735	-	-	317,934	1,620,770
Net earned insurance premiums	-	-	-	-	1,944,938	-	1,944,938
Other operating income/(loss)	743,701	958,631	228,498	25,068	(792,048)	169,255	1,333,105
Total operating income	<u>3,446,595</u>	<u>2,400,553</u>	<u>297,961</u>	<u>25,715</u>	<u>1,468,389</u>	<u>170,761</u>	<u>7,809,974</u>
Net insurance benefits and claims incurred, net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund	-	-	-	-	(1,168,040)	82,236	(1,085,804)
Net operating income	<u>3,446,595</u>	<u>2,400,553</u>	<u>297,961</u>	<u>25,715</u>	<u>300,349</u>	<u>252,997</u>	<u>6,724,170</u>
Overhead expenses	(1,935,629)	(469,720)	(265,783)	(30,899)	(239,976)	-	(2,942,007)
Operating profit/(loss) before impairment losses	<u>1,510,966</u>	<u>1,930,833</u>	<u>32,178</u>	<u>(5,184)</u>	<u>60,373</u>	<u>252,997</u>	<u>3,782,163</u>
Allowances for impairment losses on loans, advances, financing and other debts, net	(304,679)	(653,292)	(3,600)	-	(96)	-	(961,667)
(Allowance for)/writeback of impairment losses on financial investments, net	(11)	(35,250)	39	-	456	-	(34,766)
Allowances for impairment losses on other financial assets, net	(41)	(13,820)	(3,371)	(3)	(7,161)	(3,447)	(27,843)
Operating profit/(loss)	<u>1,206,235</u>	<u>1,228,471</u>	<u>25,246</u>	<u>(5,187)</u>	<u>53,572</u>	<u>249,550</u>	<u>2,757,887</u>
Share of profits in associates and joint ventures	-	39,474	393	-	-	-	39,867
<b>Profit/(loss) before taxation and zakat</b>	<u>1,206,235</u>	<u>1,267,945</u>	<u>25,639</u>	<u>(5,187)</u>	<u>53,572</u>	<u>249,550</u>	<u>2,797,754</u>
Taxation and zakat							(755,862)
<b>Profit after taxation and zakat</b>							<u>2,041,892</u>
Non-controlling interests							7,758
<b>Profit for the financial period attributable to equity holders of the Bank</b>							<u>2,049,650</u>



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**A31. Segment Information (cont'd.)**

**By business segments (cont'd.)**

	<===== Business Segments =====>						Head Office and Others RM'000	Total RM'000
	<===== Group Global Banking =====>					Group Insurance and Takaful RM'000		
	Group Community Financial Services RM'000	Group Corporate Banking & Global Markets RM'000	Group Investment Banking RM'000	Group Asset Management RM'000	Group RM'000			
<b>Three Months Ended 31 March 2020 (cont'd.)</b>								
<b>Included in other operating income are:</b>								
Fee income:								
Commission	339,728	28,002	9,920	14,421	-	(32,220)	359,851	
Service charges and fees	212,114	72,900	51,451	16,247	2,371	(40,611)	314,472	
Underwriting fees	-	3,369	1,129	-	-	-	4,498	
Brokerage income	-	-	112,980	-	-	-	112,980	
Fees on loans, advances and financing	21,748	21,951	-	-	-	192	43,891	
Fee income from IBS operations	88,429	22,923	4,843	-	-	(13,192)	103,003	
<b>Included in overhead expenses are:</b>								
Depreciation of property, plant and equipment	(48,230)	(12,611)	(9,538)	(1,981)	(4,259)	-	(76,619)	
Depreciation of right-of-use assets	(69,926)	(18,546)	(13,556)	(1,471)	(4,933)	-	(108,432)	
Amortisation of intangible assets	(46,390)	(12,554)	(3,236)	(65)	(6,420)	-	(68,665)	

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**A32. Carrying Amount of Revalued Assets**

The Group's and the Bank's property and equipment are stated at cost less accumulated depreciation and accumulated impairment losses, if any. There was no change in the valuation of property and equipment that were brought forward from the previous audited annual financial statements for the financial year ended 31 December 2020.

**A33. Subsequent Events**

There were no material events subsequent to the reporting date, other than as disclosed in Note A8(ii) and B6.

**A34. Changes in the Composition of the Group**

There were no significant changes to the composition of the Group during the first quarter ended 31 March 2021.

**A35. Commitments and Contingencies**

In the normal course of business, the Group and the Bank make various commitments and incur certain contingent liabilities with legal recourse to their customers. No material losses are anticipated as a result of these transactions.

The risk-weighted exposures of the Group and of the Bank as at the following reporting dates are as follows:

Group	As at 31 March 2021			As at 31 December 2020		
	Full commitment RM'000	Credit equivalent amount* RM'000	Risk- weighted amount* RM'000	Full commitment RM'000	Credit equivalent amount* RM'000	Risk- weighted amount* RM'000
<b>Contingent liabilities</b>						
Direct credit substitutes	10,904,263	9,539,206	7,070,856	10,940,746	9,408,679	6,667,779
Certain transaction-related contingent items	14,977,736	7,334,156	4,976,163	14,338,122	6,901,117	4,717,191
Short-term self-liquidating trade-related contingencies	3,084,514	791,743	552,610	2,788,743	715,672	419,682
	<b>28,966,513</b>	<b>17,665,105</b>	<b>12,599,629</b>	<b>28,067,611</b>	<b>17,025,468</b>	<b>11,804,652</b>
<b>Commitments</b>						
Irrevocable commitments to extend credit:						
- Maturity within one year	121,976,802	14,110,709	4,695,243	128,087,058	13,806,768	4,562,969
- Maturity exceeding one year	44,786,197	54,666,179	26,152,077	39,195,697	55,482,054	26,617,515
	<b>166,762,999</b>	<b>68,776,888</b>	<b>30,847,320</b>	<b>167,282,755</b>	<b>69,288,822</b>	<b>31,180,484</b>
Miscellaneous commitments and contingencies	9,674,579	693,565	360,084	5,728,133	986,226	371,132
Total credit-related commitments and contingencies	<b>205,404,091</b>	<b>87,135,558</b>	<b>43,807,033</b>	<b>201,078,499</b>	<b>87,300,516</b>	<b>43,356,268</b>
<b>Derivative financial instruments</b>						
Foreign exchange related contracts:						
- Less than one year	477,946,847	6,763,390	1,577,591	544,059,314	8,706,925	1,529,800
- One year to less than five years	31,046,107	2,365,991	1,195,469	30,742,568	2,619,230	1,315,007
- Five years and above	8,201,707	1,155,080	675,961	6,596,360	958,528	335,022
	<b>517,194,661</b>	<b>10,284,461</b>	<b>3,449,021</b>	<b>581,398,242</b>	<b>12,284,683</b>	<b>3,179,829</b>
Interest rate related contracts:						
- Less than one year	218,190,659	70,481	30,560	186,361,268	72,980	32,188
- One year to less than five years	249,581,568	1,249,369	752,623	221,399,527	1,504,867	852,397
- Five years and above	120,100,784	2,195,056	1,413,367	109,622,660	2,168,784	1,403,142
	<b>587,873,011</b>	<b>3,514,906</b>	<b>2,196,550</b>	<b>517,383,455</b>	<b>3,746,631</b>	<b>2,287,727</b>

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**A35. Commitments and Contingencies (cont'd.)**

The risk-weighted exposures of the Group and of the Bank as at the following reporting dates are as follows (cont'd.):

	As at 31 March 2021			As at 31 December 2020		
	Full commitment RM'000	Credit equivalent amount* RM'000	Risk- weighted amount* RM'000	Full commitment RM'000	Credit equivalent amount* RM'000	Risk- weighted amount* RM'000
<b>Group (cont'd.)</b>						
<b><u>Derivative financial instruments</u></b> <b><u>(cont'd.)</u></b>						
Equity and commodity related contracts:						
- Less than one year	8,377,038	335,729	150,262	5,383,643	245,702	101,334
- One year to less than five years	1,012,256	72,538	30,939	65,390	13,880	12,253
	<b>9,389,294</b>	<b>408,267</b>	<b>181,201</b>	<b>5,449,033</b>	<b>259,582</b>	<b>113,587</b>
Credit related contracts:						
- Less than one year	75,442	-	-	75,360	-	-
Total treasury-related commitments and contingencies	<b>1,114,532,408</b>	<b>14,207,634</b>	<b>5,826,772</b>	<b>1,104,306,090</b>	<b>16,290,896</b>	<b>5,581,143</b>
Total commitments and contingencies	<b>1,319,936,499</b>	<b>101,343,192</b>	<b>49,633,805</b>	<b>1,305,384,589</b>	<b>103,591,412</b>	<b>48,937,411</b>
<b>Bank</b>						
<b><u>Contingent liabilities</u></b>						
Direct credit substitutes	7,240,947	5,995,145	4,381,337	7,466,677	6,041,129	3,990,003
Certain transaction-related contingent items	11,527,956	5,598,373	3,826,338	11,506,071	5,475,238	3,806,228
Short-term self-liquidating trade-related contingencies	2,362,062	599,034	402,150	2,092,315	478,043	223,572
	<b>21,130,965</b>	<b>12,192,552</b>	<b>8,609,825</b>	<b>21,065,063</b>	<b>11,994,410</b>	<b>8,019,803</b>
<b><u>Commitments</u></b>						
Irrevocable commitments to extend credit:						
- Maturity within one year	71,077,233	7,000,329	1,880,028	83,806,525	6,955,310	1,897,783
- Maturity exceeding one year	30,021,630	32,451,956	17,330,331	17,828,264	34,888,721	18,252,090
	<b>101,098,863</b>	<b>39,452,285</b>	<b>19,210,359</b>	<b>101,634,789</b>	<b>41,844,031</b>	<b>20,149,873</b>
Miscellaneous commitments and contingencies	4,716,644	1,351,477	485,295	3,294,116	1,855,264	545,148
Total credit-related commitments and contingencies	<b>126,946,472</b>	<b>52,996,314</b>	<b>28,305,479</b>	<b>125,993,968</b>	<b>55,693,705</b>	<b>28,714,824</b>
<b><u>Derivative financial instruments</u></b>						
Foreign exchange related contracts:						
- Less than one year	468,533,636	6,428,320	1,374,021	545,723,025	8,429,411	1,377,250
- One year to less than five years	30,031,714	2,151,828	1,048,172	29,651,424	2,470,975	1,146,587
- Five years and above	7,219,935	998,028	513,242	5,673,466	828,538	203,181
	<b>505,785,285</b>	<b>9,578,176</b>	<b>2,935,435</b>	<b>581,047,915</b>	<b>11,728,924</b>	<b>2,727,018</b>

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**A35. Commitments and Contingencies (cont'd.)**

The risk-weighted exposures of the Group and of the Bank as at the following reporting dates are as follows (cont'd.):

	As at 31 March 2021			As at 31 December 2020		
	Full commitment RM'000	Credit equivalent amount* RM'000	Risk- weighted amount* RM'000	Full commitment RM'000	Credit equivalent amount* RM'000	Risk- weighted amount* RM'000
<b>Bank (cont'd.)</b>						
<b><u>Derivative financial instruments</u></b>						
<b><u>(cont'd.)</u></b>						
Interest rate related contracts:						
- Less than one year	217,602,708	67,148	28,274	185,732,911	72,296	31,673
- One year to less than five years	249,729,285	1,080,066	592,051	221,822,106	1,323,301	680,533
- Five years and above	120,100,784	2,182,464	1,400,871	109,622,660	2,168,036	1,402,488
	<b>587,432,777</b>	<b>3,329,678</b>	<b>2,021,196</b>	<b>517,177,677</b>	<b>3,563,633</b>	<b>2,114,694</b>
Equity and commodity related contracts:						
- Less than one year	1,699,989		105,600	1,499,709	154,587	66,484
- One year to less than five years	1,012,256	72,538	30,939	65,390	13,880	12,253
	<b>2,712,245</b>	<b>72,538</b>	<b>136,539</b>	<b>1,565,099</b>	<b>168,467</b>	<b>78,737</b>
Credit related contracts:						
- Less than one year	75,442	-	-	75,360	-	-
Total treasury-related commitments and contingencies	<b>1,096,005,749</b>	<b>12,980,392</b>	<b>5,093,170</b>	<b>1,099,866,051</b>	<b>15,461,024</b>	<b>4,920,449</b>
Total commitments and contingencies	<b>1,222,952,221</b>	<b>65,976,706</b>	<b>33,398,649</b>	<b>1,225,860,019</b>	<b>71,154,729</b>	<b>33,635,273</b>

\* The credit equivalent amount and the risk-weighted amount are derived from using the credit conversion factors and risk-weights respectively as specified by Bank Negara Malaysia for regulatory capital adequacy purposes.

(i) The Group's and the Bank's derivative financial instruments are subject to market, credit and liquidity risks, as follows:

Market Risk

Market risk on derivatives is the potential loss to the value of these contracts due to changes in price of the underlying items such as equities, interest rates, foreign exchange rates, credit spreads, commodities or other indices. The notional or contractual amounts provide only the volume of transactions outstanding at the reporting date and do not represent the amount at risk. Exposure to market risk may be reduced through offsetting items from on and off-balance sheet positions.

Credit Risk

Credit risk arises from the possibility that a counterparty may be unable to meet the terms of a contract in which the Bank and certain subsidiaries have a gain position. As at 31 March 2021, the amount of credit risk in the Group, measured in terms of the cost to replace the profitable contracts, was RM15,916.0 million (31 December 2020: RM19,908.0 million). This amount will increase or decrease over the life of the contracts, mainly as a function of maturity dates and market rates or prices.

Liquidity Risk

Liquidity risk on derivatives is the risk that the derivative position cannot be closed out promptly. Exposure to liquidity risk is reduced through contracting derivatives where the underlying items are widely traded.

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**A35. Commitments and Contingencies (cont'd.)**

- (ii) There have been no changes since the end of the previous financial year in respect of the following:
- (a) The types of derivative financial contracts entered into and the rationale for entering into such contracts, as well as the expected benefits accruing from these contracts;
  - (b) The risk management policies in place for mitigating and controlling the risks associated with these derivative financial contracts; and
  - (c) The related accounting policies.

**A36. Capital Adequacy**

**(a) Capital Adequacy Framework**

- (i) Bank Negara Malaysia ("BNM") had on 9 December 2020 issued the Capital Adequacy Framework (Capital Components) and Capital Adequacy Framework for Islamic Banks (Capital Components) on the computation of capital and capital adequacy ratios for Conventional banks and Islamic banks respectively. All financial institutions shall hold and maintain at all times, the following minimum capital adequacy ratios:

Common Equity Tier 1 (CET1) Capital Ratio	Tier 1 Capital Ratio	Total Capital Ratio
4.5%*	6.0%	8.0%

\* In addition, BNM had introduced Capital Conservation Buffer of 2.5% of total risk-weighted assets ("RWA") as well as Countercyclical Capital Buffer ranging between 0% - 2.5% of total RWA.

- (ii) Total RWA is calculated as the sum of credit RWA, market RWA, operational RWA and large exposure risk requirements as determined in accordance with the Capital Adequacy Framework (Basel II - Risk-Weighted Assets) and Capital Adequacy Framework for Islamic Banks (Risk-Weighted Assets) both issued by BNM on 3 May 2019 for Conventional banks and Islamic banks respectively.

Any exposures which are deducted in the calculation of CET1 Capital, Tier 1 Capital and Total Capital are not subjected to any further capital charges in the computation of RWA.

**(b) Compliance and application of capital adequacy ratios**

The capital adequacy ratios of the Group and of the Bank are computed in accordance with BNM's Capital Adequacy Framework (Capital Components) issued on 9 December 2020 and Capital Adequacy Framework (Basel II - Risk-Weighted Assets) issued on 3 May 2019. The total RWA are computed based on the following approaches:

- (A) Credit risk under Internal Ratings-Based Approach and Standardised Approach;
- (B) Market risk under Standardised Approach; and
- (C) Operational risk under Basic Indicator Approach.

On an entity level basis, the computation of capital adequacy ratios of the subsidiaries of the Group are as follows:

- (i) For Maybank Islamic Berhad, the computation of capital adequacy ratios are based on BNM's Capital Adequacy Framework for Islamic Banks (Capital Components) issued on 9 December 2020 and Capital Adequacy Framework for Islamic Banks (Risk-Weighted Assets) issued on 3 May 2019. The total RWA are computed based on the following approaches:

- (A) Credit risk under Internal Ratings-Based Approach and Standardised Approach;
- (B) Market risk under Standardised Approach; and
- (C) Operational risk under Basic Indicator Approach.

The minimum regulatory capital adequacy requirements for CET1, Tier 1 and Total Capital are 4.5%, 6.0% and 8.0% of total RWA for the financial year ending 31 December 2021 (2020: 4.5%, 6.0% and 8.0% of total RWA).

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**A36. Capital Adequacy (cont'd.)**

**(b) Compliance and application of capital adequacy ratios (cont'd.)**

(ii) For Maybank Investment Bank Berhad, the computation of capital adequacy ratios are based on BNM's Capital Adequacy Framework (Capital Components) issued on 9 December 2020 and Capital Adequacy Framework (Basel II - Risk-Weighted Assets) issued on 3 May 2019. The total RWA are computed based on the following approaches:

- (A) Credit risk under Standardised Approach;
- (B) Market risk under Standardised Approach; and
- (C) Operational risk under Basic Indicator Approach.

The minimum regulatory capital adequacy requirements for CET1, Tier 1 and Total Capital are 4.5%, 6.0% and 8.0% of total RWA for the financial year ending 31 December 2021 (2020: 4.5%, 6.0% and 8.0% of total RWA).

(iii) For PT Bank Maybank Indonesia Tbk, the computation of capital adequacy ratios are in accordance with local requirements, which is based on the Basel II capital accord. The total RWA are computed based on the following approaches:

- (A) Credit risk under Standardised Approach;
- (B) Market risk under Standardised Approach; and
- (C) Operational risk under Basic Indicator Approach.

The minimum regulatory capital adequacy requirement for PT Bank Maybank Indonesia Tbk for the financial year ending 31 December 2021 is 9% up to less than 10% (2020: 9% up to less than 10%) of total RWA.

(iv) For Maybank Singapore Limited, the computation of capital adequacy ratios are based on MAS Notice 637 dated 14 September 2012 (last revised on 31 March 2020) issued by the Monetary Authority of Singapore ("MAS"). The total RWA are computed based on the following approaches:

- (A) Credit risk under Internal Ratings-Based Approach and Standardised Approach;
- (B) Market risk under Standardised Approach;
- (C) Operational risk under Basic Indicator Approach; and
- (D) Capital floor adjustment to RWA under MAS Notice 637.

The minimum regulatory capital adequacy requirements for CET1, Tier 1 and Total Capital are 6.5%, 8.0% and 10.0% of total RWA for the financial year ending 31 December 2021 (2020: 6.5%, 8.0% and 10.0% of total RWA).

**(c) The capital adequacy ratios of the Group and of the Bank**

With effect from 30 June 2013, the amount of declared dividend to be deducted in the calculation of CET1 Capital under a DRP shall be determined in accordance with BNM's Implementation Guidance on Capital Adequacy Framework (Capital Components) ("Implementation Guidance") issued on 8 May 2013. Under the said Implementation Guidance, where a portion of the dividend may be reinvested under a DRP (the electable portion), the amount of declared dividend to be deducted in the calculation of CET1 Capital may be reduced as follows:

- (i) where an irrevocable written undertaking from shareholder has been obtained to reinvest the electable portion of the dividend; or
- (ii) where there is no irrevocable written undertaking provided, the average of the preceding 3-year take-up rates subject to the amount being not more than 50% of the total electable portion of the dividend.

During the Adjourned 61<sup>st</sup> Annual General Meeting held on 6 May 2021, a final dividend in respect of the financial year ended 31 December 2020 of 38.5 sen single-tier dividend per ordinary share, which consists of a cash portion of 17.5 sen and an electable portion of 21.0 sen per ordinary share was approved by the shareholders.

In arriving the capital adequacy ratios for the financial period ended 31 March 2021, the final single-tier dividend has not been deducted from the calculation of CET1 Capital.

Based on the above, the capital adequacy ratios of the Group and of the Bank are as follows:

	Group		Bank	
	31 March 2021	31 December 2020	31 March 2021	31 December 2020
CET1 Capital Ratio	14.755%	15.313%	14.773%	15.581%
Tier 1 Capital Ratio	15.456%	16.026%	15.516%	16.343%
Total Capital Ratio	<b>18.080%</b>	18.683%	<b>17.782%</b>	18.639%

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**A36. Capital Adequacy (cont'd.)**

**(d) Components of capital:**

	Group		Bank	
	31 March 2021	31 December 2020	31 March 2021	31 December 2020
	RM'000	RM'000	RM'000	RM'000
<b>CET1 Capital</b>				
Share capital	49,605,486	48,280,355	49,605,486	48,280,355
Retained profits <sup>1</sup>	21,308,585	22,447,018	15,678,222	16,811,402
Other reserves <sup>1</sup>	2,888,908	5,473,660	4,135,060	6,201,908
Qualifying non-controlling interests	115,825	115,096	-	-
CET1 Capital before regulatory adjustments	<u>73,918,804</u>	<u>76,316,129</u>	<u>69,418,768</u>	<u>71,293,665</u>
Less: Regulatory adjustments applied on CET1 Capital:				
Deferred tax assets	(1,108,628)	(722,391)	(360,513)	-
Goodwill	(5,568,514)	(5,536,309)	(81,015)	(81,015)
Other intangibles	(899,333)	(955,439)	(305,453)	(306,645)
Gains on financial instruments classified as 'fair value through other comprehensive income'	(313,392)	(1,922,600)	(81,885)	(1,279,711)
Regulatory reserve	(2,114,544)	(2,115,455)	(1,495,500)	(1,495,500)
Investment in ordinary shares of unconsolidated financial and insurance/takaful entities <sup>2</sup>	(3,194,763)	(3,265,013)	(31,314,753)	(31,314,753)
<b>Total CET1 Capital</b>	<u>60,719,630</u>	<u>61,798,922</u>	<u>35,779,649</u>	<u>36,816,041</u>
<b>Additional Tier 1 Capital</b>				
Capital securities	2,800,000	2,800,000	2,800,000	2,800,000
Qualifying CET1 and Additional Tier 1 Capital instruments held by third parties	87,954	78,005	-	-
Less: Investment in capital instruments of unconsolidated financial and insurance/takaful entities	-	-	(1,000,000)	(1,000,000)
<b>Total Tier 1 Capital</b>	<u>63,607,584</u>	<u>64,676,927</u>	<u>37,579,649</u>	<u>38,616,041</u>
<b>Tier 2 Capital</b>				
Subordinated obligations	8,775,798	8,707,823	8,775,798	8,707,823
Qualifying CET1, Additional Tier 1 and Tier 2 Capital instruments held by third parties	43,680	41,209	-	-
General provisions <sup>3</sup>	286,007	332,053	35,842	69,408
Surplus of total eligible provision over total expected loss	1,690,849	1,640,773	1,051,470	989,825
Less: Investment in capital instruments of unconsolidated financial and insurance/takaful entities	-	-	(4,373,816)	(4,341,683)
<b>Total Tier 2 Capital</b>	<u>10,796,334</u>	<u>10,721,858</u>	<u>5,489,294</u>	<u>5,425,373</u>
<b>Total Capital</b>	<u>74,403,918</u>	<u>75,398,785</u>	<u>43,068,943</u>	<u>44,041,414</u>

<sup>1</sup> For the Group, the amount excludes retained profits and other reserves from insurance and takaful business. For the Bank, the amount includes retained profits and other reserves of Maybank International (L) Ltd.

<sup>2</sup> For the Bank, the regulatory adjustment includes cost of investment in subsidiaries and associates, except for: (i) Myfin Berhad of RM18,994,000 as its business, assets and liabilities have been transferred to the Bank; (ii) Maybank International (L) Ltd. of RM10,289,000 and (iii) Maybank Agro Fund Sdn. Bhd. of RM57,000 as its assets are included in the Bank's RWA. For the Group, the regulatory adjustment includes carrying amount of associates and investment in insurance and takaful entities.

<sup>3</sup> Refers to loss allowance measured at an amount equal to 12-month and lifetime expected credit losses and regulatory reserve, to the extent they are ascribed to non-credit impaired exposures, determined under Standardised Approach for credit risk.

The capital adequacy ratios of the Group are derived from consolidated balances of the Bank and its subsidiaries, excluding the investments in insurance and takaful entities and associates.

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**A36. Capital Adequacy (cont'd.)**

**(d) Components of capital (cont'd.):**

The capital adequacy ratios of the Bank are derived from the Bank and its wholly-owned offshore banking subsidiary, Maybank International (L) Ltd., excluding the investments in subsidiaries and associates (except for Myfin Berhad, Maybank International (L) Ltd. and Maybank Agro Fund Sdn. Bhd. as disclosed above).

**(e) The capital adequacy ratios of the banking subsidiaries of the Bank are as follows:**

	<b>Maybank Islamic Berhad</b>	<b>Maybank Investment Bank Berhad</b>	<b>PT Bank Maybank Indonesia Tbk</b>	<b>Maybank Singapore Limited</b>
<b><u>At 31 March 2021</u></b>				
CET1 Capital Ratio	13.455%	21.046%	-	13.480%
Tier 1 Capital Ratio	14.706%	21.046%	-	13.480%
Total Capital Ratio	17.726%	23.324%	25.272%	17.602%
<b><u>At 31 December 2020</u></b>				
CET1 Capital Ratio	13.773%	20.560%	-	13.906%
Tier 1 Capital Ratio	15.030%	20.560%	-	13.906%
Total Capital Ratio	18.063%	22.906%	24.312%	18.049%



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**A36. Capital Adequacy (cont'd.)**

(f) The breakdown of RWA by each major risk categories are as follows:

**At 31 March 2021**

	Group RM'000	Bank RM'000	Maybank Islamic Berhad RM'000	Maybank Investment Bank Berhad RM'000	PT Bank Maybank Indonesia Tbk RM'000	Maybank Singapore Limited RM'000
Standardised Approach exposure	51,859,246	21,301,474	2,934,639	798,127	24,191,271	15,077,113
Internal Ratings-Based Approach exposure after scaling factor	281,808,193	175,244,960	85,978,852	-	-	26,327,658
Credit valuation adjustment	-	-	-	-	-	54,444
<b>Total RWA for credit risk</b>	<b>333,667,439</b>	<b>196,546,434</b>	<b>88,913,491</b>	<b>798,127</b>	<b>24,191,271</b>	<b>41,459,215</b>
Total RWA for credit risk absorbed by Maybank and Investment Account Holders*	-	-	(19,317,951)	-	-	-
Total RWA for market risk	33,789,841	23,443,628	1,517,693	933,994	613,925	19,367
Total RWA for operational risk	44,069,161	22,212,753	8,785,271	884,299	5,590,340	3,632,414
<b>Total RWA</b>	<b>411,526,441</b>	<b>242,202,815</b>	<b>79,898,504</b>	<b>2,616,420</b>	<b>30,395,536</b>	<b>45,110,996</b>

**At 31 December 2020**

	Group RM'000	Bank RM'000	Maybank Islamic Berhad RM'000	Maybank Investment Bank Berhad RM'000	PT Bank Maybank Indonesia Tbk RM'000	Maybank Singapore Limited RM'000
Standardised Approach exposure	53,316,271	23,834,870	2,970,081	869,357	25,386,773	14,807,055
Internal Ratings-Based Approach exposure after scaling factor	273,462,139	164,970,850	80,460,704	-	-	25,869,467
Credit valuation adjustment	-	-	-	-	-	87,700
<b>Total RWA for credit risk</b>	<b>326,778,410</b>	<b>188,805,720</b>	<b>83,430,785</b>	<b>869,357</b>	<b>25,386,773</b>	<b>40,764,222</b>
Total RWA for credit risk absorbed by Maybank and Investment Account Holders*	-	-	(13,537,755)	-	-	-
Total RWA for market risk	33,242,608	25,137,353	1,177,963	873,356	865,980	15,082
Total RWA for operational risk	43,557,083	22,345,775	8,499,254	836,086	5,672,335	3,528,759
<b>Total RWA</b>	<b>403,578,101</b>	<b>236,288,848</b>	<b>79,570,247</b>	<b>2,578,799</b>	<b>31,925,088</b>	<b>44,308,063</b>

\* In accordance to the BNM Investment Account policy, the credit risk weighted assets funded by investment accounts (Unrestricted Investment Account and Restricted Investment Account) are excluded from the calculation of capital adequacy ratio of the Bank.

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**A37. Derivative Financial Instruments**

The following tables summarise the contractual or underlying principal amounts of trading derivatives and financial instruments held for hedging purposes. The principal or contractual amounts of these instruments reflect the volume of transactions outstanding at the reporting date, and do not represent amounts at risk.

Derivative financial instruments are revalued on a gross position basis and the unrealised gains or losses are reflected in "Derivative Financial Instruments" Assets and Liabilities respectively.

	Group			Bank		
	Principal Amount RM'000	<----- Fair Value ----->		Principal Amount RM'000	<----- Fair Value ----->	
<b>At 31 March 2021</b>	Assets RM'000	Liabilities RM'000		Assets RM'000	Liabilities RM'000	
<b>Trading derivatives</b>						
<u>Foreign exchange related contracts</u>						
Currency forwards:						
- Less than one year	61,616,571	609,697	(314,380)	45,804,849	434,026	(222,415)
- One year to three years	1,479,049	39,962	(16,183)	1,348,217	39,962	(16,183)
- More than three years	4,414,028	56,652	(9,204)	3,265,115	56,652	(9,204)
	<b>67,509,648</b>	<b>706,311</b>	<b>(339,767)</b>	<b>50,418,181</b>	<b>530,640</b>	<b>(247,802)</b>
Currency swaps:						
- Less than one year	387,542,548	2,688,984	(2,608,672)	394,567,086	2,651,887	(2,701,230)
- One year to three years	1,003,082	2,666	(137)	1,003,082	2,666	(60)
	<b>388,545,630</b>	<b>2,691,650</b>	<b>(2,608,809)</b>	<b>395,570,168</b>	<b>2,654,553</b>	<b>(2,701,290)</b>
Currency spots:						
- Less than one year	6,748,933	10,182	(6,351)	6,820,417	9,640	(6,405)
Currency options:						
- Less than one year	10,242,072	62,234	(29,645)	10,262,831	62,145	(28,557)
- One year to three years	1,022,068	46,096	(119,490)	1,769,508	46,096	(84,965)
	<b>11,264,140</b>	<b>108,330</b>	<b>(149,135)</b>	<b>12,032,339</b>	<b>108,241</b>	<b>(113,522)</b>
Cross currency interest rate swaps <sup>1</sup> :						
- Less than one year	8,686,312	222,697	(126,995)	7,968,042	216,517	(118,825)
- One year to three years	13,307,637	243,719	(240,459)	12,105,799	211,677	(218,699)
- More than three years	12,127,647	297,945	(276,494)	11,865,625	288,966	(272,296)
	<b>34,121,596</b>	<b>764,361</b>	<b>(643,948)</b>	<b>31,939,466</b>	<b>717,160</b>	<b>(609,820)</b>
<u>Interest rate related contracts</u>						
Interest rate swaps <sup>2</sup> :						
- Less than one year	181,221,021	864,044	(1,391,776)	181,147,253	860,744	(1,389,696)
- One year to three years	119,512,712	1,094,867	(1,195,013)	119,757,076	1,085,115	(1,186,254)
- More than three years	208,179,601	6,869,666	(5,770,990)	208,290,582	6,964,697	(5,764,950)
	<b>508,913,334</b>	<b>8,828,577</b>	<b>(8,357,779)</b>	<b>509,194,911</b>	<b>8,910,556</b>	<b>(8,340,900)</b>
Interest rate futures:						
- Less than one year	36,969,638	2,195,743	(2,139,262)	36,429,806	2,192,602	(2,138,953)
- One year to three years	25,330,253	8,028	(2,180)	25,122,625	11,130	(2,180)
- More than three years	3,114,375	1,473	-	3,114,375	1,473	-
	<b>65,414,266</b>	<b>2,205,244</b>	<b>(2,141,442)</b>	<b>64,666,806</b>	<b>2,205,205</b>	<b>(2,141,133)</b>
Interest rate options:						
- Less than one year	-	-	-	25,649	-	(55)
- One year to three years	1,538,713	19,114	(13)	1,538,713	19,114	(13)
- More than three years	10,790,016	807,850	(1,640,745)	10,790,016	807,850	(1,640,745)
	<b>12,328,729</b>	<b>826,964</b>	<b>(1,640,758)</b>	<b>12,354,378</b>	<b>826,964</b>	<b>(1,640,813)</b>

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**A37. Derivative Financial Instruments (cont'd.)**

	Group			Bank		
	Principal Amount RM'000	<---- Fair Value ---->		Principal Amount RM'000	<---- Fair Value ---->	
<b>At 31 March 2021 (cont'd.)</b>	Assets RM'000	Liabilities RM'000	Assets RM'000	Liabilities RM'000	Assets RM'000	Liabilities RM'000
<b>Trading derivatives (cont'd.)</b>						
<u>Equity related contracts</u>						
Equity options:						
- Less than one year	5,202,796	119,023	(112,638)	-	-	-
Equity swaps:						
- Less than one year	1,544,843	46,338	(143,288)	70,590	-	(65,832)
<u>Commodity related contracts</u>						
Commodity options:						
- Less than one year	527,636	31,911	(31,911)	527,636	31,911	(31,911)
- One year to three years	964,086	54,608	(54,608)	964,086	54,608	(54,608)
	<u>1,491,722</u>	<u>86,519</u>	<u>(86,519)</u>	<u>1,491,722</u>	<u>86,519</u>	<u>(86,519)</u>
Commodity swaps:						
- Less than one year	1,101,763	73,038	(72,594)	1,101,763	73,038	(72,594)
- One year to three years	48,170	662	(202)	48,170	662	(202)
	<u>1,149,933</u>	<u>73,700</u>	<u>(72,796)</u>	<u>1,149,933</u>	<u>73,700</u>	<u>(72,796)</u>
<u>Credit related contracts</u>						
Credit default swaps						
- Less than one year	75,442	2	(647)	75,442	2	(647)
<b>Hedging derivatives</b>						
<u>Foreign exchange related contracts</u>						
Cross currency interest rate swaps <sup>1</sup> :						
- Less than one year	3,110,411	2,068	(37,940)	3,110,411	2,068	(37,940)
- One year to three years	3,886,839	145,113	(58,800)	3,886,839	145,113	(58,800)
- More than three years	2,007,464	72,268	(27,508)	2,007,464	72,268	(27,508)
	<u>9,004,714</u>	<u>219,449</u>	<u>(124,248)</u>	<u>9,004,714</u>	<u>219,449</u>	<u>(124,248)</u>
<u>Interest rate related contracts</u>						
Interest rate swaps <sup>2</sup> :						
- One year to three years	705,925	12,005	(6,106)	705,925	12,005	(6,106)
- More than three years	510,757	42,874	(560)	510,757	42,874	(560)
	<u>1,216,682</u>	<u>54,879</u>	<u>(6,666)</u>	<u>1,216,682</u>	<u>54,879</u>	<u>(6,666)</u>
Netting effects for reporting under MFRS 132						
	-	(825,477)	825,477	-	(817,358)	817,358
<b>Total</b>	<u><b>1,114,532,408</b></u>	<u><b>15,916,052</b></u>	<u><b>(15,609,314)</b></u>	<u><b>1,096,005,749</b></u>	<u><b>15,580,150</b></u>	<u><b>(15,341,035)</b></u>

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**A37. Derivative Financial Instruments (cont'd.)**

	Group			Bank		
	Principal Amount RM'000	<----- Fair Value ----->		Principal Amount RM'000	<----- Fair Value ----->	
<u>At 31 December 2020</u>	Assets RM'000	Liabilities RM'000		Assets RM'000	Liabilities RM'000	
<b>Trading derivatives</b>						
<u>Foreign exchange related contracts</u>						
Currency forwards:						
- Less than one year	41,389,068	237,115	(680,895)	28,410,818	186,133	(595,247)
- One year to three years	1,280,097	57,707	(51,623)	1,156,198	57,707	(51,623)
- More than three years	3,824,022	18,398	(114,482)	2,811,973	18,399	(114,482)
	<u>46,493,187</u>	<u>313,220</u>	<u>(847,000)</u>	<u>32,378,989</u>	<u>262,239</u>	<u>(761,352)</u>
Currency swaps:						
- Less than one year	481,879,831	4,494,746	(4,498,757)	496,973,717	4,659,177	(4,491,525)
- One year to three years	320,901	-	(32)	320,901	-	(32)
	<u>482,200,732</u>	<u>4,494,746</u>	<u>(4,498,789)</u>	<u>497,294,618</u>	<u>4,659,177</u>	<u>(4,491,557)</u>
Currency spots:						
- Less than one year	3,080,992	22,698	(11,278)	3,126,492	12,349	(11,070)
Currency options:						
- Less than one year	6,254,401	51,265	(52,737)	6,282,615	51,198	(52,690)
- One year to three years	993,461	39,997	(104,402)	1,716,514	39,997	(75,716)
	<u>7,247,862</u>	<u>91,262</u>	<u>(157,139)</u>	<u>7,999,129</u>	<u>91,195</u>	<u>(128,406)</u>
Cross currency interest rate swaps <sup>1</sup> :						
- Less than one year	8,209,260	238,581	(254,225)	7,683,621	226,756	(244,675)
- One year to three years	15,768,295	382,221	(425,017)	14,460,192	324,557	(410,212)
- More than three years	9,639,761	435,795	(274,694)	9,346,721	414,137	(274,433)
	<u>33,617,316</u>	<u>1,056,597</u>	<u>(953,936)</u>	<u>31,490,534</u>	<u>965,450</u>	<u>(929,320)</u>
<u>Interest rate related contracts</u>						
Interest rate swaps <sup>2</sup> :						
- Less than one year	162,613,631	862,776	(864,853)	162,628,000	860,387	(862,676)
- One year to three years	123,186,294	1,294,699	(1,989,367)	123,489,360	1,286,580	(1,984,052)
- More than three years	193,156,912	9,172,516	(7,253,272)	193,276,425	9,132,520	(7,250,276)
	<u>478,956,837</u>	<u>11,329,991</u>	<u>(10,107,492)</u>	<u>479,393,785</u>	<u>11,279,487</u>	<u>(10,097,004)</u>
Interest rate futures:						
- Less than one year	23,722,391	1,690,975	(1,654,652)	23,079,665	1,690,975	(1,653,793)
Interest rate options:						
- Less than one year	25,246	-	(111)	25,246	-	(111)
- One year to three years	3,010,667	32,306	(5,325)	3,010,667	32,306	(5,325)
- More than three years	10,603,809	1,523,065	(1,947,716)	10,603,809	1,523,065	(1,947,716)
	<u>13,639,722</u>	<u>1,555,371</u>	<u>(1,953,152)</u>	<u>13,639,722</u>	<u>1,555,371</u>	<u>(1,953,152)</u>

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**A37. Derivative Financial Instruments (cont'd.)**

	Group			Bank		
	Principal Amount RM'000	<---- Fair Value ---->		Principal Amount RM'000	<---- Fair Value ---->	
<u>At 31 December 2020 (cont'd.)</u>	Assets RM'000	Liabilities RM'000		Assets RM'000	Liabilities RM'000	
<b>Trading derivatives (cont'd.)</b>						
<u>Equity related contracts</u>						
Index futures:						
- Less than one year	73,109	120,534	(125,544)	73,109	120,534	(125,544)
Equity options:						
- Less than one year	2,942,526	117,408	(193,832)	-	-	-
Equity swaps:						
- Less than one year	1,011,998	52,657	(97,826)	70,590	1,113	(8,670)
<u>Commodity related contracts</u>						
Commodity options:						
- Less than one year	40,721	6,760	(6,760)	40,721	6,760	(6,760)
- One year to three years	2,600	333	(333)	2,600	333	(333)
	43,321	7,093	(7,093)	43,321	7,093	(7,093)
Commodity swaps:						
- Less than one year	1,315,289	53,041	(52,862)	1,315,289	53,041	(52,862)
- One year to three years	62,790	8,068	(7,381)	62,790	8,068	(7,381)
	1,378,079	61,109	(60,243)	1,378,079	61,109	(60,243)
<u>Credit-related contract</u>						
Credit default swaps						
- Less than one year	75,360	334	(21)	75,360	334	(21)
<b>Hedging derivatives</b>						
<u>Foreign exchange related contracts</u>						
Cross currency interest rate swaps <sup>1</sup> :						
- Less than one year	3,245,762	193,317	-	3,245,762	193,317	-
- One year to three years	3,845,728	220,833	(19,124)	3,845,728	220,833	(19,124)
- More than three years	1,666,663	72,919	(30,430)	1,666,663	72,919	(30,430)
	8,758,153	487,069	(49,554)	8,758,153	487,069	(49,554)
<u>Interest rate related contracts</u>						
Interest rate swaps <sup>2</sup> :						
- One year to three years	682,890	10,671	(5,314)	682,890	10,671	(5,314)
- More than three years	381,615	67,336	-	381,615	67,336	-
	1,064,505	78,007	(5,314)	1,064,505	78,007	(5,314)
Netting effects for reporting under MFRS 132						
	-	(1,571,114)	1,571,114	-	(1,557,700)	1,557,700
<b>Total</b>	<b>1,104,306,090</b>	<b>19,907,957</b>	<b>(19,151,751)</b>	<b>1,099,866,051</b>	<b>19,713,802</b>	<b>(18,724,393)</b>

<sup>1</sup> The contractual notional amount of cross currency interest rate swaps held for hedging which is based on interbank offered rates is RM5,888.7 million (31 December 2020: RM5,554.6 million) for the Group and the Bank.

<sup>2</sup> The contractual notional amount of interest rate swaps held for hedging which is based on interbank offered rates is RM614.6 million (31 December 2020: RM482.0 million) for the Group and the Bank.

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**A38. Fair Value Measurements of Financial Instruments**

**Valuation principles**

For disclosure purposes, the level in the hierarchy within which the instruments are classified in its entirety is based on the lowest level input that is significant to the position's fair value measurements:

- (a) Level 1: Quoted prices (unadjusted) in active markets for identical assets and liabilities

Refers to financial instruments which are regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange, and those prices which represent actual and regularly occurring market transactions in an arm's length basis. Such financial instruments include actively traded government securities, listed derivatives and cash products traded on exchange.

- (b) Level 2: Valuation techniques for which all significant inputs are, or are based on, observable market data

Refers to inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. prices) or indirectly (i.e. derived from prices). Examples of Level 2 financial instruments include over-the-counter ("OTC") derivatives, corporate and other government bonds, illiquid equities and consumer loans and financing with homogeneous or similar features in the market.

- (c) Level 3: Valuation techniques for which significant inputs are not based on observable market data

Refers to instruments where fair value is measured using significant unobservable inputs. The valuation techniques used are consistent with Level 2 but incorporates the Group's and the Bank's own assumptions and data. Examples of Level 3 instruments include corporate bonds in illiquid markets, private equity investments and loans and financing priced primarily based on internal credit assessment.

The classification in the fair value hierarchy of the Group's and the Bank's financial assets and financial liabilities measured at fair value as at 31 March 2021 and 31 December 2020 is summarised in the table:

Group	<b><u>Valuation technique using</u></b>			Total
	Quoted Market Price (Level 1) RM'000	Observable Inputs (Level 2) RM'000	Unobservable Inputs (Level 3) RM'000	
<b>At 31 March 2021</b>				
<b>Financial assets measured at fair value:</b>				
<b>Financial assets designated upon initial recognition at fair value through profit or loss</b>	<b>140,035</b>	<b>13,034,588</b>	<b>-</b>	<b>13,174,623</b>
Money market instruments	-	735,662	-	735,662
Quoted securities	140,035	-	-	140,035
Unquoted securities	-	12,298,926	-	12,298,926
<b>Financial investments at fair value through profit or loss</b>	<b>8,930,408</b>	<b>14,855,154</b>	<b>871,236</b>	<b>24,656,798</b>
Money market instruments	-	9,524,554	-	9,524,554
Quoted securities	8,930,408	-	-	8,930,408
Unquoted securities	-	5,330,600	871,236	6,201,836
<b>Financial investments at fair value through other comprehensive income</b>	<b>4,267,705</b>	<b>125,201,586</b>	<b>542,487</b>	<b>130,011,778</b>
Money market instruments	-	66,672,296	-	66,672,296
Quoted securities	4,267,705	-	-	4,267,705
Unquoted securities	-	58,529,290	542,487	59,071,777
<b>Loans, advances and financing at fair value through profit or loss</b>	<b>-</b>	<b>-</b>	<b>151,704</b>	<b>151,704</b>
<b>Loans, advances and financing at fair value through other comprehensive income</b>	<b>-</b>	<b>-</b>	<b>17,352,405</b>	<b>17,352,405</b>

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**A38. Fair Value Measurements of Financial Instruments (cont'd.)**

The classification in the fair value hierarchy of the Group's and the Bank's financial assets and financial liabilities measured at fair value as at 31 March 2021 and 31 December 2020 is summarised in the table (cont'd.):

Group (cont'd.) At 31 March 2021	<u>Valuation technique using</u>			Total RM'000
	Quoted Market Price (Level 1) RM'000	Observable Inputs (Level 2) RM'000	Unobservable Inputs (Level 3) RM'000	
<b>Financial assets measured at fair value (cont'd.):</b>				
<b>Derivative assets</b>	-	15,760,084	155,968	15,916,052
Foreign exchange related contracts	-	4,500,283	-	4,500,283
Interest rate related contracts	-	11,915,664	-	11,915,664
Equity and commodity related contracts	-	169,612	155,968	325,580
Credit related contracts	-	2	-	2
Netting effects under MFRS 132 Amendments	-	(825,477)	-	(825,477)
	<b>13,338,148</b>	<b>168,851,412</b>	<b>19,073,800</b>	<b>201,263,360</b>
<b>Financial liabilities measured at fair value:</b>				
<b>Financial liabilities at fair value through profit or loss</b>	-	8,766,139	-	8,766,139
Borrowings	-	8,766,139	-	8,766,139
<b>Derivative liabilities</b>	-	15,453,346	155,968	15,609,314
Foreign exchange related contracts	-	3,872,258	-	3,872,258
Interest rate related contracts	-	12,146,645	-	12,146,645
Equity and commodity related contracts	-	259,273	155,968	415,241
Credit related contracts	-	647	-	647
Netting effects under MFRS 132 Amendments	-	(825,477)	-	(825,477)
	-	<b>24,219,485</b>	<b>155,968</b>	<b>24,375,453</b>
<b>Group</b>				
<u>Valuation technique using</u>				
Group At 31 December 2020	Quoted Market Price (Level 1) RM'000	Observable Inputs (Level 2) RM'000	Unobservable Inputs (Level 3) RM'000	Total RM'000
<b>Financial assets measured at fair value:</b>				
<b>Financial assets designated upon initial recognition at fair value through profit or loss</b>	130,153	13,897,878	-	14,028,031
Money market instruments	-	639,811	-	639,811
Quoted securities	130,153	-	-	130,153
Unquoted securities	-	13,258,067	-	13,258,067
<b>Financial investments at fair value through profit or loss</b>	8,766,663	17,541,955	871,228	27,179,846
Money market instruments	-	12,217,753	-	12,217,753
Quoted securities	8,766,663	-	-	8,766,663
Unquoted securities	-	5,324,202	871,228	6,195,430
<b>Financial investments at fair value through other comprehensive income</b>	3,499,479	123,459,360	543,842	127,502,681
Money market instruments	-	67,536,344	-	67,536,344
Quoted securities	3,499,479	-	-	3,499,479
Unquoted securities	-	55,923,016	543,842	56,466,858
<b>Loans, advances and financing at fair value through profit or loss</b>	-	-	170,712	170,712
<b>Loans, advances and financing at fair value through other comprehensive income</b>	-	-	16,031,857	16,031,857

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**A38. Fair Value Measurements of Financial Instruments (cont'd.)**

The classification in the fair value hierarchy of the Group's and the Bank's financial assets and financial liabilities measured at fair value as at 31 March 2021 and 31 December 2020 is summarised in the table (cont'd.):

Group (cont'd.) At 31 December 2020	<u>Valuation technique using</u>			Total RM'000
	Quoted Market Price (Level 1) RM'000	Observable Inputs (Level 2) RM'000	Unobservable Inputs (Level 3) RM'000	
<b>Financial assets measured at fair value (cont'd.):</b>				
<b>Derivative assets</b>	-	19,854,044	53,913	19,907,957
Foreign exchange related contracts	-	6,465,592	-	6,465,592
Interest rate related contracts	-	14,654,344	-	14,654,344
Equity and commodity related contracts	-	304,888	53,913	358,801
Credit related contracts	-	334	-	334
Netting effects under MFRS 132 Amendments	-	(1,571,114)	-	(1,571,114)
	<u>12,396,295</u>	<u>174,753,237</u>	<u>17,671,552</u>	<u>204,821,084</u>
<b>Financial liabilities measured at fair value:</b>				
<b>Financial liabilities at fair value through profit or loss</b>	-	10,161,921	-	10,161,921
Borrowings	-	10,161,921	-	10,161,921
<b>Derivative liabilities</b>	-	19,097,838	53,913	19,151,751
Foreign exchange related contracts	-	6,517,696	-	6,517,696
Interest rate related contracts	-	13,720,610	-	13,720,610
Equity and commodity related contracts	-	430,625	53,913	484,538
Credit related contracts	-	21	-	21
Netting effects under MFRS 132 Amendments	-	(1,571,114)	-	(1,571,114)
	<u>-</u>	<u>29,259,759</u>	<u>53,913</u>	<u>29,313,672</u>
<b>Bank</b>				
<u>Valuation technique using</u>				
Bank At 31 March 2021	Quoted Market Price (Level 1) RM'000	Observable Inputs (Level 2) RM'000	Unobservable Inputs (Level 3) RM'000	Total RM'000
<b>Financial assets measured at fair value:</b>				
<b>Financial investments at fair value through profit or loss</b>	583,857	13,456,387	682,508	14,722,752
Money market instruments	-	8,557,370	-	8,557,370
Quoted securities	583,857	-	-	583,857
Unquoted securities	-	4,899,017	682,508	5,581,525
<b>Financial investments at fair value through other comprehensive income</b>	18,506	74,835,156	509,881	75,363,543
Money market instruments	-	28,659,869	-	28,659,869
Quoted securities	18,506	-	-	18,506
Unquoted securities	-	46,175,287	509,881	46,685,168
<b>Loans, advances and financing at fair value through profit or loss</b>	-	-	151,704	151,704
<b>Loans, advances and financing at fair value through other comprehensive income</b>	-	-	14,333,477	14,333,477
<b>Derivative assets</b>	-	15,424,182	155,968	15,580,150
Foreign exchange related contracts	-	4,239,683	-	4,239,683
Interest rate related contracts	-	11,997,604	-	11,997,604
Equity and commodity related contracts	-	4,251	155,968	160,219
Credit related contracts	-	2	-	2
Netting effects under MFRS 132 Amendments	-	(817,358)	-	(817,358)
	<u>602,363</u>	<u>103,715,725</u>	<u>15,833,538</u>	<u>120,151,626</u>





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**A38. Fair Value Measurements of Financial Instruments (cont'd.)**

The classification in the fair value hierarchy of the Group's and the Bank's financial assets and financial liabilities measured at fair value as at 31 March 2021 and 31 December 2020 is summarised in the table (cont'd.):

Bank (cont'd.) At 31 December 2020	Quoted Market Price (Level 1) RM'000	Valuation technique using		Total RM'000
		Observable Inputs (Level 2) RM'000	Unobservable Inputs (Level 3) RM'000	
<b>Financial liabilities measured at fair value:</b>				
<b>Financial liabilities at fair value through profit or loss</b>	-	10,161,921	-	10,161,921
Borrowings	-	10,161,921	-	10,161,921
<b>Derivative liabilities</b>	-	18,670,480	53,913	18,724,393
Foreign exchange related contracts	-	6,371,259	-	6,371,259
Interest rate related contracts	-	13,709,263	-	13,709,263
Equity and commodity related contracts	-	147,637	53,913	201,550
Credit related contracts	-	21	-	21
Netting effects under MFRS132 Amendments	-	(1,557,700)	-	(1,557,700)
	-	28,832,401	53,913	28,886,314

**Valuation techniques**

The valuation techniques used for the financial and non-financial assets and financial liabilities that are not determined by reference to quoted prices (Level 1) are described below:

***Derivatives***

The fair values of the Group's and the Bank's derivative instruments are derived using discounted cash flows analysis, option pricing and benchmarking models.

***Financial assets designated upon initial recognition at fair value through profit or loss, financial investments at fair value through profit or loss and financial investments at fair value through other comprehensive income***

The fair values of these financial assets/financial investments are determined by reference to prices quoted by independent data providers and independent brokers. Fair values for unquoted equity securities held for socio economic reasons (classified as Level 3) are determined based on the net tangible assets of the companies.

***Loans, advances and financing at fair value through profit or loss and at fair value through other comprehensive income***

The fair values are estimated based on expected future cash flows of contractual instalment payments, discounted at applicable and prevailing rates at reporting date offered for similar facilities to new borrowers with similar credit profiles.

***Financial liabilities at fair value through profit or loss***

The fair values of financial liabilities designated at fair value through profit or loss are derived using discounted cash flows.

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**A38. Fair Value Measurements of Financial Instruments (cont'd.)**

Reconciliation of fair value measurements in Level 3 of the fair value hierarchy:

<u>Group</u>	At 1 January 2021 RM'000	Other gains recognised in income statements*	Unrealised gains recognised in income statements#	Unrealised (loss)/gains recognised in other comprehensive income	Purchases/ Issuances/ Additions RM'000	Sales RM'000	Settlements RM'000	Exchange differences RM'000	Transfer into Level 3 RM'000	Transfer out from Level 3 RM'000	At 31 March 2021 RM'000
<b>Financial investments at fair value through profit or loss</b>											
Unquoted securities	871,228	-	-	-	-	-	-	8	-	-	871,236
<b>Financial investments at fair value through other comprehensive income</b>											
Unquoted securities	543,842	-	-	(1,736)	-	-	-	381	-	-	542,487
<b>Loans, advances and financing at fair value through profit or loss</b>	170,712	-	-	-	56,102	-	(80,152)	5,042	-	-	151,704
<b>Loans, advances and financing at fair value through other comprehensive income</b>	16,031,857	-	-	58,759	1,648,413	-	(628,506)	241,882	-	-	17,352,405
<b>Derivative assets</b>											
Equity and commodity related contracts	53,913	56,370	38,315	-	78,528	(71,158)	-	-	-	-	155,968
<b>Total Level 3 financial assets</b>	<u>17,671,552</u>	<u>56,370</u>	<u>38,315</u>	<u>57,023</u>	<u>1,783,043</u>	<u>(71,158)</u>	<u>(708,658)</u>	<u>247,313</u>	<u>-</u>	<u>-</u>	<u>19,073,800</u>
<b>Derivative liabilities</b>											
Equity and commodity related contracts	(53,913)	59,038	38,315	-	78,528	34,000	-	-	-	-	155,968
<b>Total Level 3 financial liabilities</b>	<u>(53,913)</u>	<u>59,038</u>	<u>38,315</u>	<u>-</u>	<u>78,528</u>	<u>34,000</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>155,968</u>
<b>Total net Level 3 financial assets/(liabilities)</b>	<u>17,617,639</u>	<u>115,408</u>	<u>76,630</u>	<u>57,023</u>	<u>1,861,571</u>	<u>(37,158)</u>	<u>(708,658)</u>	<u>247,313</u>	<u>-</u>	<u>-</u>	<u>19,229,768</u>

\* Included within 'Other operating income', 'Writeback of/(allowances for) impairment losses on financial investments' and 'Income from Islamic Banking Scheme operations'.

# Included within 'Other operating income' and 'Income from Islamic Banking Scheme operations'.

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**A38. Fair Value Measurements of Financial Instruments (cont'd.)**

<u>Group</u> As at 31 December 2020	At 1 January 2020 RM'000	Other gains recognised in income statements*	Unrealised gains recognised in income statements#	Unrealised gains recognised in other comprehensive income RM'000	Purchases/ Issuances/ Additions RM'000	Sales RM'000	Settlements RM'000	Exchange differences RM'000	Transfer into Level 3 RM'000	Transfer out from Level 3 RM'000	At 31 December 2020 RM'000
<b>Financial investments at fair value through profit or loss</b>											
Unquoted securities	807,125	3,900	64,870	-	-	(4,680)	-	13	-	-	871,228
<b>Financial investments at fair value through other comprehensive income</b>											
Unquoted securities	463,260	-	-	80,671	-	-	-	(89)	-	-	543,842
<b>Loans, advances and financing at fair value through profit or loss</b>	401,703	-	479	-	155,483	-	(382,457)	(4,496)	-	-	170,712
<b>Loans, advances and financing at fair value through other comprehensive income</b>	11,821,285	-	-	212,883	6,472,615	-	(2,461,126)	(13,800)	-	-	16,031,857
<b>Derivative assets</b>											
Equity and commodity related contracts	83,393	456,777	77,240	-	36,870	-	(600,367)	-	-	-	53,913
<b>Total Level 3 financial assets</b>	<u>13,576,766</u>	<u>460,677</u>	<u>142,589</u>	<u>293,554</u>	<u>6,664,968</u>	<u>(4,680)</u>	<u>(3,443,950)</u>	<u>(18,372)</u>	<u>-</u>	<u>-</u>	<u>17,671,552</u>
<b>Derivative liabilities</b>											
Equity and commodity related contracts	(83,393)	457,440	77,240	-	(36,870)	-	(468,330)	-	-	-	(53,913)
<b>Total Level 3 financial liabilities</b>	<u>(83,393)</u>	<u>457,440</u>	<u>77,240</u>	<u>-</u>	<u>(36,870)</u>	<u>-</u>	<u>(468,330)</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>(53,913)</u>
<b>Total net Level 3 financial assets/(liabilities)</b>	<u>13,493,373</u>	<u>918,117</u>	<u>219,829</u>	<u>293,554</u>	<u>6,628,098</u>	<u>(4,680)</u>	<u>(3,912,280)</u>	<u>(18,372)</u>	<u>-</u>	<u>-</u>	<u>17,617,639</u>

\* Included within 'Other operating income', '(Allowances for)/writeback of impairment losses on financial investments' and 'Income from Islamic Banking Scheme operations'.

# Included within 'Other operating income' and 'Income from Islamic Banking Scheme operations'.

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**A38. Fair Value Measurements of Financial Instruments (cont'd.)**

Reconciliation of fair value measurements in Level 3 of the fair value hierarchy (cont'd.):

	At 1 January 2021 RM'000	Other gains recognised in income statements* RM'000	Unrealised gains recognised in income statements# RM'000	Unrealised (loss)/gains recognised in other comprehensive income RM'000	Purchases/ Issuances/ Additions RM'000	Sales RM'000	Settlements RM'000	Exchange differences RM'000	Transfer into Level 3 RM'000	Transfer out from Level 3 RM'000	At 31 March 2021 RM'000
<b>Bank</b>											
As at 31 March 2021	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
<b>Financial investments at fair value through profit or loss</b>											
Unquoted securities	682,508	-	-	-	-	-	-	-	-	-	682,508
<b>Financial investments at fair value through other comprehensive income</b>											
Unquoted securities	511,617	-	-	(1,736)	-	-	-	-	-	-	509,881
<b>Loans, advances and financing at fair value through profit or loss</b>											
	170,712	-	-	-	56,102	-	(80,152)	5,042	-	-	151,704
<b>Loans, advances and financing at fair value through other comprehensive income</b>											
	13,290,590	-	-	42,375	1,284,095	-	(521,806)	238,223	-	-	14,333,477
<b>Derivative assets</b>											
Equity and commodity related contracts	53,913	56,370	38,315	-	78,528	(71,158)	-	-	-	-	155,968
<b>Total Level 3 financial assets</b>	<b>14,709,340</b>	<b>56,370</b>	<b>38,315</b>	<b>40,639</b>	<b>1,418,725</b>	<b>(71,158)</b>	<b>(601,958)</b>	<b>243,265</b>	<b>-</b>	<b>-</b>	<b>15,833,538</b>
<b>Derivative liabilities</b>											
Equity and commodity related contracts	(53,913)	59,038	38,315	-	78,528	34,000	-	-	-	-	155,968
<b>Total Level 3 financial liabilities</b>	<b>(53,913)</b>	<b>59,038</b>	<b>38,315</b>	<b>-</b>	<b>78,528</b>	<b>34,000</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>155,968</b>
<b>Total net Level 3 financial assets/(liabilities)</b>	<b>14,655,427</b>	<b>115,408</b>	<b>76,630</b>	<b>40,639</b>	<b>1,497,253</b>	<b>(37,158)</b>	<b>(601,958)</b>	<b>243,265</b>	<b>-</b>	<b>-</b>	<b>15,989,506</b>

\* Included within 'Other operating income' and 'Writeback of/(allowances for) impairment losses on financial investments'.

# Included within 'Other operating income'.

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**A38. Fair Value Measurements of Financial Instruments (cont'd.)**

Reconciliation of fair value measurements in Level 3 of the fair value hierarchy (cont'd.):

<b>Bank</b>	<b>At</b>	<b>Other</b>	<b>Unrealised</b>	<b>Unrealised</b>	<b>Purchases/</b>	<b>Sales</b>	<b>Settlements</b>	<b>Exchange</b>	<b>Transfer</b>	<b>Transfer</b>	<b>At</b>
<b>As at 31 December 2020</b>	<b>1 January</b>	<b>gains</b>	<b>gains</b>	<b>gains</b>	<b>Issuances/</b>	<b>RM'000</b>	<b>RM'000</b>	<b>differences</b>	<b>into</b>	<b>out from</b>	<b>31 December</b>
	<b>2020</b>	<b>recognised in</b>	<b>recognised in</b>	<b>recognised in</b>	<b>Additions</b>			<b>RM'000</b>	<b>Level 3</b>	<b>Level 3</b>	<b>2020</b>
	<b>RM'000</b>	<b>income</b>	<b>income</b>	<b>other</b>	<b>RM'000</b>				<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
		<b>statements*</b>	<b>statements#</b>	<b>comprehensive</b>							
		<b>RM'000</b>	<b>RM'000</b>	<b>income</b>							
				<b>RM'000</b>							
<b>Financial investments at fair value through profit or loss</b>											
Unquoted securities	622,176	-	60,332	-	-	-	-	-	-	-	682,508
<b>Financial investments at fair value through other comprehensive income</b>											
Unquoted securities	429,654	-	-	81,963	-	-	-	-	-	-	511,617
<b>Loans, advances and financing at fair value through profit or loss</b>											
	401,703	-	479	-	155,483	-	(382,457)	(4,496)	-	-	170,712
<b>Loans, advances and financing at fair value through other comprehensive income</b>											
	11,380,901	-	-	178,658	4,125,357	-	(2,380,526)	(13,800)	-	-	13,290,590
<b>Derivative assets</b>											
Equity and commodity related contracts	83,393	456,777	77,240	-	36,870	-	(600,367)	-	-	-	53,913
<b>Total Level 3 financial assets</b>	<b>12,917,827</b>	<b>456,777</b>	<b>138,051</b>	<b>260,621</b>	<b>4,317,710</b>	<b>-</b>	<b>(3,363,350)</b>	<b>(18,296)</b>	<b>-</b>	<b>-</b>	<b>14,709,340</b>
<b>Derivative liabilities</b>											
Equity and commodity related contracts	(83,393)	457,440	77,240	-	(36,870)	-	(468,330)	-	-	-	(53,913)
<b>Total Level 3 financial liabilities</b>	<b>(83,393)</b>	<b>457,440</b>	<b>77,240</b>	<b>-</b>	<b>(36,870)</b>	<b>-</b>	<b>(468,330)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(53,913)</b>
<b>Total net Level 3 financial assets/(liabilities)</b>	<b>12,834,434</b>	<b>914,217</b>	<b>215,291</b>	<b>260,621</b>	<b>4,280,840</b>	<b>-</b>	<b>(3,831,680)</b>	<b>(18,296)</b>	<b>-</b>	<b>-</b>	<b>14,655,427</b>

\* Included within 'Other operating income' and '(Allowances for)/writeback of impairment losses on financial investments'.

# Included within 'Other operating income'.

The Group's accounting policy is to recognise transfers into and transfers out of fair value hierarchy levels as the end of the reporting period.

There were no transfers between Level 1 and Level 2 for the Group and the Bank during the 3 months financial period ended 31 March 2021.

**Movements in Level 3 financial instruments measured at fair value**

There were no transfers into or out of Level 3 for the Group and the Bank during the 3 months financial period ended 31 March 2021.

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**A39. Unaudited Income Statements and Statements of Financial Position of Insurance and Takaful Business**

Pursuant to Paragraph 11.4(f) of Bank Negara Malaysia's Financial Reporting Policy document issued on 27 September 2019, the breakdown of Unaudited Income Statements and Statements of Financial Position of Insurance and Takaful Business into Life Fund, Family Takaful Fund, General Takaful Fund and Shareholders' and General Fund are disclosed as follows:

**(a) Unaudited Income Statements for the First Quarter Ended 31 March 2021**

Group Three-Month Ended	Life Fund		Family Takaful Fund		General Takaful Fund		Shareholders' and General Fund		Total	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
	Interest income	136,352	123,215	107,436	113,721	17,614	18,470	58,770	60,543	320,172
Interest expense	-	-	-	-	-	-	(2,205)	(450)	(2,205)	(450)
Net interest income	136,352	123,215	107,436	113,721	17,614	18,470	56,565	60,093	317,967	315,499
Net earned insurance premiums	1,282,153	863,945	518,914	524,291	348,413	379,296	379,750	177,406	2,529,230	1,944,938
Other operating income	(461,627)	(730,947)	(383,047)	(96,722)	309	26,751	(39,264)	8,871	(883,629)	(792,047)
Total operating income	956,878	256,213	243,303	541,290	366,336	424,517	397,051	246,370	1,963,568	1,468,390
Net insurance benefits and claims incurred, net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund	(898,808)	(195,887)	(243,422)	(528,448)	(373,680)	(423,474)	(62,108)	(20,231)	(1,578,018)	(1,168,040)
Net operating income	58,070	60,326	(119)	12,842	(7,344)	1,043	334,943	226,139	385,550	300,350
Overhead expenses	(62,097)	(59,438)	(6,788)	(10,669)	(52)	(29)	(186,323)	(172,896)	(255,260)	(243,032)
Operating (loss)/profit before impairment losses	(4,027)	888	(6,907)	2,173	(7,396)	1,014	148,620	53,243	130,290	57,318
Writeback of/(allowances for) impairment losses on loans, advances, financing and other debts, net	2	(10)	-	-	-	-	1,632	(86)	1,634	(96)
(Allowances for)/writeback of impairment losses on financial investments, net	(1)	(13)	-	-	-	259	(368)	470	(369)	716
Writeback of/(allowances for) impairment on other financial assets, net	4,026	(865)	6,907	(2,173)	7,396	(1,273)	4,022	(3,109)	22,351	(7,420)
<b>Profit before taxation and zakat</b>	-	-	-	-	-	-	153,906	50,518	153,906	50,518
Taxation and zakat	-	-	-	-	-	-	(55,599)	(44,783)	(55,599)	(44,783)
<b>Profit for the financial period</b>	-	-	-	-	-	-	98,307	5,735	98,307	5,735

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**A39. Unaudited Income Statements and Statements of Financial Position of Insurance and Takaful Business (cont'd.)**

Pursuant to Paragraph 11.4(f) of Bank Negara Malaysia's Financial Reporting Policy document issued on 27 September 2019, the breakdown of Unaudited Income Statements and Statements of Financial Position of Insurance and Takaful Business into Life Fund, Family Takaful Fund, General Takaful Fund and Shareholders' and General Fund are disclosed as follows (cont'd.):

**(b) Unaudited Statements of Financial Position as at 31 March 2021**

Group	Life Fund		Family Takaful Fund		General Takaful Fund		Shareholders' and General Fund		Total	
	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000	31 March 2021 RM'000	31 December 2020 RM'000
<b>ASSETS</b>										
Cash and short-term funds	1,013,867	722,325	7,136	5,783	49,390	38,477	538,414	252,170	1,608,807	1,018,755
Deposits and placements with financial institutions	1,665,780	1,896,199	2,177,407	2,811,690	689,627	969,131	1,263,619	1,829,400	5,796,433	7,506,420
Financial assets designated upon initial recognition at fair value through profit or loss	6,338,884	6,719,541	5,452,268	5,910,702	19,749	20,424	1,130,393	1,166,021	12,941,294	13,816,688
Financial investments at fair value through profit or loss	4,703,590	4,860,250	665,550	540,374	61,663	28,190	572,465	569,661	6,003,268	5,998,475
Financial investments at fair value through other comprehensive income	4,780,204	4,054,891	3,410,730	3,059,659	1,431,249	1,227,357	4,004,611	3,960,583	13,626,794	12,302,490
Loans, advances and financing	260,582	261,372	-	-	-	-	74,903	63,883	335,485	325,255
Derivative assets	20,193	140,502	-	-	-	-	2,590	12,037	22,783	152,539
Reinsurance/retakaful assets and other insurance receivables	1,024,244	541,915	501,552	316,950	513,822	356,542	5,267,645	4,563,174	7,307,263	5,778,581
Other assets	123,885	82,112	45,816	27,314	5,116	4,400	631,408	530,815	806,225	644,641
Investment properties	796,446	796,250	-	-	-	-	138,875	138,840	935,321	935,090
Interest in associates	-	-	-	-	-	-	152	152	152	152
Property, plant and equipment	89,884	91,931	-	-	-	-	63,800	64,391	153,684	156,322
Right-of-use assets	179	86	-	-	-	-	23,916	24,923	24,095	25,009
Intangible assets	51,416	50,920	-	-	-	-	89,790	59,268	141,206	110,188
Deferred tax assets	2,748	3,438	7,337	3,746	10,387	4,572	72,246	56,789	92,718	68,545
<b>TOTAL ASSETS</b>	<b>20,871,902</b>	<b>20,221,732</b>	<b>12,267,796</b>	<b>12,676,218</b>	<b>2,781,003</b>	<b>2,649,093</b>	<b>13,874,827</b>	<b>13,292,107</b>	<b>49,795,528</b>	<b>48,839,150</b>
<b>LIABILITIES</b>										
Derivative liabilities	47,933	3,473	-	-	-	-	2,211	-	50,144	3,473
Insurance/takaful contract liabilities and other insurance payables	18,148,984	17,670,026	11,683,104	11,984,943	2,321,463	2,238,292	6,493,807	5,801,504	38,647,358	37,694,765
Other liabilities #	2,656,372	2,501,180	573,328	636,813	457,332	397,599	(433,664)	(455,433)	3,253,368	3,080,159
Provision for taxation and zakat	(23,324)	(32,868)	(556)	(938)	-	-	92,696	93,264	68,816	59,458
Deferred tax liabilities	41,937	79,921	11,920	55,400	2,208	13,202	293,432	338,858	349,497	487,381
<b>TOTAL LIABILITIES</b>	<b>20,871,902</b>	<b>20,221,732</b>	<b>12,267,796</b>	<b>12,676,218</b>	<b>2,781,003</b>	<b>2,649,093</b>	<b>6,448,482</b>	<b>5,778,193</b>	<b>42,369,183</b>	<b>41,325,236</b>
<b>EQUITY ATTRIBUTABLE TO EQUITYHOLDERS OF THE SUBSIDIARIES</b>										
Share capital	-	-	-	-	-	-	660,865	660,865	660,865	660,865
Other reserves	-	-	-	-	-	-	6,765,480	6,853,049	6,765,480	6,853,049
<b>TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY</b>	<b>20,871,902</b>	<b>20,221,732</b>	<b>12,267,796</b>	<b>12,676,218</b>	<b>2,781,003</b>	<b>2,649,093</b>	<b>13,874,827</b>	<b>13,292,107</b>	<b>49,795,528</b>	<b>48,839,150</b>

# Included in other liabilities are the amounts due to/(from) life, general and investment-linked funds which are unsecured, not subject to any interest elements and are repayable on demand.



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**A40. The Operations of Islamic Banking Scheme**

**A40a. Unaudited Income Statements for the First Quarter Ended 31 March 2021**

<b>Group</b>	<b>First Quarter Ended</b>		<b>Cumulative 3 Months Ended</b>	
	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>
Income derived from investment of depositors' funds	2,231,422	2,462,343	2,231,422	2,462,343
Income derived from investment of investment account funds	223,917	250,339	223,917	250,339
Income derived from investment of Islamic Banking Funds	112,953	117,735	112,953	117,735
Allowances for impairment losses on financing and advances, net	(179,592)	(194,835)	(179,592)	(194,835)
Writeback of/(allowances for) impairment losses on financial investments, net	243,289	(5,799)	243,289	(5,799)
Allowances for impairment losses on other financial assets, net	(2,399)	-	(2,399)	-
<b>Total distributable income</b>	<b>2,629,590</b>	<b>2,629,783</b>	<b>2,629,590</b>	<b>2,629,783</b>
Profit distributed to depositors	(853,719)	(1,379,871)	(853,719)	(1,379,871)
Profit distributed to investment account holders	(71,895)	(115,878)	(71,895)	(115,878)
<b>Total net income</b>	<b>1,703,976</b>	<b>1,134,034</b>	<b>1,703,976</b>	<b>1,134,034</b>
Finance cost	(101,429)	(126,247)	(101,429)	(126,247)
Overhead expenses	(358,789)	(496,009)	(358,789)	(496,009)
<b>Profit before taxation and zakat</b>	<b>1,243,758</b>	<b>511,778</b>	<b>1,243,758</b>	<b>511,778</b>
Taxation	(297,555)	(120,884)	(297,555)	(120,884)
Zakat	(7,709)	(8,444)	(7,709)	(8,444)
<b>Profit for the financial period</b>	<b>938,494</b>	<b>382,450</b>	<b>938,494</b>	<b>382,450</b>

For consolidation and amalgamation with the conventional banking operations, income from Islamic Banking Scheme comprises the following items:

<b>Group</b>	<b>First Quarter Ended</b>		<b>Cumulative 3 Months Ended</b>	
	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>	<b>31 March 2021 RM'000</b>	<b>31 March 2020 RM'000</b>
Income derived from investment of depositors' funds	2,231,422	2,462,343	2,231,422	2,462,343
Income derived from investment of investment account funds	223,917	250,339	223,917	250,339
Income derived from investment of Islamic Banking Funds	112,953	117,735	112,953	117,735
Total income before allowances for impairment losses on financial assets and overhead expenses	2,568,292	2,830,417	2,568,292	2,830,417
Profit distributed to depositors	(853,719)	(1,379,871)	(853,719)	(1,379,871)
Profit distributed to investment account holders	(71,895)	(115,878)	(71,895)	(115,878)
	1,642,678	1,334,668	1,642,678	1,334,668
Finance cost	(101,429)	(126,247)	(101,429)	(126,247)
Net of intercompany income and expenses	342,940	412,349	342,940	412,349
Income from Islamic Banking Scheme operations reported in the Income Statement of the Group	1,884,189	1,620,770	1,884,189	1,620,770

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40b. Unaudited Statements of Comprehensive Income for the First Quarter Ended 31 March 2021**

<u>Group</u>	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
<b>Profit for the financial period</b>	<b>938,494</b>	<b>382,450</b>	<b>938,494</b>	<b>382,450</b>
<b>Other comprehensive income/(loss):</b>				
<i>Items that may be reclassified subsequently to profit or loss:</i>				
Net loss on foreign exchange translation	(456)	(146)	(456)	(146)
Net loss on financial investments at fair value through other comprehensive income	<b>(452,824)</b>	(17,231)	<b>(452,824)</b>	(17,231)
- Net loss from change in fair value	<b>(594,663)</b>	(25,433)	<b>(594,663)</b>	(25,433)
- Changes in expected credit losses	<b>(880)</b>	2,098	<b>(880)</b>	2,098
- Income tax effect	<b>142,719</b>	6,104	<b>142,719</b>	6,104
	<b>(453,280)</b>	(17,377)	<b>(453,280)</b>	(17,377)
Other comprehensive loss for the financial period, net of tax	<b>(453,280)</b>	(17,377)	<b>(453,280)</b>	(17,377)
<b>Total comprehensive income for the financial period</b>	<b>485,214</b>	<b>365,073</b>	<b>485,214</b>	<b>365,073</b>

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40c. Unaudited Statement of Financial Position as at 31 March 2021**

<u>Group</u>	Note	31 March 2021 RM'000	31 December 2020 RM'000
<b>ASSETS</b>			
Cash and short-term funds		15,571,583	9,919,980
Financial assets purchased under resale agreements		5,644,332	3,625,611
Financial investments at fair value through profit or loss		475,054	-
Financial investments at fair value through other comprehensive income		17,837,120	18,453,139
Financial investments at amortised cost		19,237,667	16,381,007
Financing and advances	A40e	206,366,597	203,666,875
Derivative assets		344,039	385,303
Other assets		6,229,808	3,459,012
Statutory deposit with central banks		11,999	12,591
Property, plant and equipment		872	979
Right-of-use assets		9,143	9,901
<b>Total Assets</b>		<b>271,728,214</b>	<b>255,914,398</b>
<b>LIABILITIES</b>			
Customers' funding:			
- Deposits from customers	A40f	174,938,572	165,268,243
- Investment accounts of customers <sup>1</sup>	A40g	25,810,229	23,840,796
Deposits and placements from financial institutions		43,128,954	38,770,852
Bills and acceptances payable		20,538	38,086
Derivative liabilities		178,909	656,302
Other liabilities		853,202	783,382
Deferred tax liabilities		168,492	449,812
Provision for taxation and zakat		23,432	21,256
Term funding	A40h	10,920,637	10,895,058
Subordinated sukuk	A40i	2,025,521	2,028,303
Capital securities	A40j	1,014,647	1,002,441
<b>Total Liabilities</b>		<b>259,083,133</b>	<b>243,754,531</b>
<b>ISLAMIC BANKING CAPITAL FUNDS</b>			
Islamic Banking Funds		7,934,444	7,934,444
Retained profits		3,922,321	2,983,827
Other reserves		788,316	1,241,596
		<b>12,645,081</b>	<b>12,159,867</b>
<b>Total liabilities and Islamic Banking Capital Funds</b>		<b>271,728,214</b>	<b>255,914,398</b>
<b>COMMITMENTS AND CONTINGENCIES</b>			
		<b>77,336,623</b>	<b>76,524,814</b>

<sup>1</sup> Investment accounts of customers are used to fund financing and advances as disclosed in Note A40e(ii).

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40d. Unaudited Statements of Changes in Islamic Banking Capital Funds for the First Quarter Ended 31 March 2021**

<u>Group</u>	<-----Non-distributable----->						Total RM'000
	Islamic Banking Funds RM'000	Regulatory Reserve RM'000	Fair Value Through Other Comprehensive Income Reserve RM'000	Exchange Fluctuation Reserve RM'000	<sup>1</sup> Equity contribution from the holding company RM'000	Distributable Retained Profits RM'000	
<b>At 1 January 2021</b>	7,934,444	594,474	645,022	403	1,697	2,983,827	12,159,867
Profit for the financial period	-	-	-	-	-	938,494	938,494
Other comprehensive income	-	-	(452,824)	(456)	-	-	(453,280)
Net loss on foreign exchange translation	-	-	-	(456)	-	-	(456)
Net loss on financial investments at fair value through other comprehensive income	-	-	(452,824)	-	-	-	(452,824)
<b>Total comprehensive income for the financial period</b>	-	-	(452,824)	(456)	-	938,494	485,214
<b>At 31 March 2021</b>	<b>7,934,444</b>	<b>594,474</b>	<b>192,198</b>	<b>(53)</b>	<b>1,697</b>	<b>3,922,321</b>	<b>12,645,081</b>

<sup>1</sup>This equity contribution reserve from the holding company is pertaining to waiver of intercompany balances between respective subsidiaries and its holding company.

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40d. Unaudited Statements of Changes in Islamic Banking Capital Funds for the First Quarter Ended 31 March 2021 (cont'd.)**

<u>Group</u>	<-----Non-distributable----->						Total RM'000
	Islamic Banking Funds RM'000	Regulatory Reserve RM'000	Fair Value Through Other Comprehensive Income Reserve RM'000	Exchange Fluctuation Reserve RM'000	<sup>1</sup> Equity contribution from the holding company RM'000	Distributable Retained Profits RM'000	
<b>At 1 January 2020</b>	7,202,398	846,497	338,320	259	1,697	2,887,335	11,276,506
Profit for the financial period	-	-	-	-	-	382,450	382,450
Other comprehensive loss	-	-	(17,231)	(146)	-	-	(17,377)
Net loss on foreign exchange translation	-	-	-	(146)	-	-	(146)
Net loss on financial investments at fair value through other comprehensive income	-	-	(17,231)	-	-	-	(17,231)
<b>Total comprehensive (loss)/income for the financial period</b>	-	-	(17,231)	(146)	-	382,450	365,073
Transfer from regulatory reserve	-	(252,023)	-	-	-	252,023	-
<b>At 31 March 2020</b>	<u>7,202,398</u>	<u>594,474</u>	<u>321,089</u>	<u>113</u>	<u>1,697</u>	<u>3,521,808</u>	<u>11,641,579</u>

<sup>1</sup> This equity contribution reserve from the holding company is pertaining to waiver of intercompany balances between respective subsidiaries and its holding company.

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40e. Financing and Advances**

<u>Group</u>	Note	31 March 2021 RM'000	31 December 2020 RM'000
Financing and advances to financial institution	(i)	349,057	-
Financing and advances to customers	(ii)	<u>206,017,540</u>	<u>203,666,875</u>
		<u>206,366,597</u>	<u>203,666,875</u>
Financing and advances to financial institution <sup>^</sup> :			
(A) Financing and advances at fair value through other comprehensive income		<u>349,057</u>	-
Net financing and advances to financial institution		<u>349,057</u>	-
Financing and advances to customers:			
(A) Financing and advances at fair value through other comprehensive income		3,001,208	2,741,267
(B) Financing and advances at amortised cost		<u>290,329,799</u>	<u>289,662,732</u>
		<u>293,331,007</u>	<u>292,403,999</u>
Unearned income		<u>(84,071,240)</u>	<u>(85,698,158)</u>
Gross financing and advances to customers		<u>209,259,767</u>	<u>206,705,841</u>
Allowances for impaired financing and advances:			
- Stage 1 - 12-month ECL		(575,037)	(574,213)
- Stage 2 - Lifetime ECL not credit impaired		(1,374,241)	(1,209,931)
- Stage 3 - Lifetime ECL credit impaired		<u>(1,292,949)</u>	<u>(1,254,822)</u>
Net financing and advances to customers		<u>206,017,540</u>	<u>203,666,875</u>
Net financing and advances	(i) & (ii)	<u>206,366,597</u>	<u>203,666,875</u>

<sup>^</sup> Included in the financing and advances to financial institution is financing granted under RPSIA amounting to RM349.1 million net of expected credit losses (31 December 2020: nil). The RPSIA is a contract based on the Mudharabah principle between two parties to finance a financing where the Group acts as the investor who solely provides capital to financial institution. The profit of the business venture is shared between both parties based on pre-agreed ratios. Losses, if any, are borne by the Group.

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40e. Financing and Advances (cont'd.)**

<b>Group</b>	<b>Bai<sup>1</sup></b>	<b>Murabahah</b>	<b>Musharakah</b>	<b>Al-Ijarah Thumma Al-Bai ("AITAB")<sup>2</sup></b>	<b>Ijarah<sup>3</sup></b>	<b>Others</b>	<b>Total Financing and Advances</b>
<b>As at 31 March 2021</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
Cashline	-	6,310,429	-	-	-	-	6,310,429
Term financing							
- Housing financing	13,560,249	78,343,771	1,832,719	-	-	608	93,737,347
- Syndicated financing	-	5,270,419	-	-	-	-	5,270,419
- Hire purchase receivables	-	10,374,382	-	35,134,344	-	-	45,508,726
- Lease receivables	-	-	-	-	413,293	-	413,293
- Other term financing	9,592,110	107,673,145	584,913	-	-	367,194	118,217,362
Trust receipts	-	101,134	-	-	-	-	101,134
Claims on customers under acceptance credits	-	5,091,064	-	-	-	-	5,091,064
Staff financing	376,623	2,165,538	8,026	174,093	-	30,678	2,754,958
Credit card receivables	-	-	-	-	-	1,239,497	1,239,497
Revolving credit	-	14,987,265	-	-	-	-	14,987,265
Share margin financing	-	42,348	-	-	-	-	42,348
Financing to:							
- Directors of the Bank	-	3,414	-	-	-	27	3,441
- Directors of subsidiaries	-	2,450	-	307	-	24	2,781
	<b>23,528,982</b>	<b>230,365,359</b>	<b>2,425,658</b>	<b>35,308,744</b>	<b>413,293</b>	<b>1,638,028</b>	<b>293,680,064</b>
Unearned income							<b>(84,071,240)</b>
Gross financing and advances <sup>4</sup>							<b>209,608,824</b>
Allowances for financing and advances:							
- Stage 1 - 12-month ECL							(575,037)
- Stage 2 - Lifetime ECL not credit impaired							(1,374,241)
- Stage 3 - Lifetime ECL credit impaired							(1,292,949)
Net financing and advances							<b>206,366,597</b>

<sup>1</sup> Bai' comprises of Bai' Bithaman Ajil, Bai' Al-Inah and Bai' Al-Dayn.

<sup>2</sup> The Group is the owner of the asset. The ownership of an asset will be transferred to the customer via sale at the end of the Ijarah financing.

<sup>3</sup> The Group is the owner of the asset. The ownership of an asset will be transferred to the customer at the end of the Ijarah financing subject to the customer's execution of the purchase option.

<sup>4</sup> Included in financing and advances are the underlying assets under the Restricted Profit Sharing Investment Account ("RPSIA") and Investment Accounts of Customers ("IA").

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40e. Financing and Advances (cont'd.)**

<b>Group</b>	<b>Bai<sup>1</sup></b>	<b>Murabahah</b>	<b>Musharakah</b>	<b>Al-Ijarah Thumma Al-Bai ("AITAB")<sup>2</sup></b>	<b>Ijarah<sup>3</sup></b>	<b>Others</b>	<b>Total Financing and Advances</b>
<b>As at 31 December 2020</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>	<b>RM'000</b>
Cashline	-	6,354,760	-	-	-	-	6,354,760
Term financing							
- Housing financing	13,846,268	77,006,822	1,877,969	-	-	609	92,731,668
- Syndicated financing	-	7,106,556	-	-	-	-	7,106,556
- Hire purchase receivables	-	9,635,007	-	35,204,145	-	-	44,839,152
- Lease receivables	-	-	-	-	303,050	-	303,050
- Other term financing	10,653,246	106,866,849	610,568	-	-	18,364	118,149,027
Bills receivables	-	-	-	-	-	50	50
Trust receipts	-	106,257	-	-	-	-	106,257
Claims on customers under acceptance credits	-	4,723,695	-	-	-	-	4,723,695
Staff financing	390,857	2,110,096	8,384	179,242	-	33,633	2,722,212
Credit card receivables	-	-	-	-	-	1,263,404	1,263,404
Revolving credit	-	14,068,861	-	-	-	-	14,068,861
Share margin financing	-	29,008	-	-	-	-	29,008
Financing to:							
- Directors of the Bank	-	3,361	-	-	-	8	3,369
- Directors of subsidiaries	-	2,542	-	340	-	48	2,930
	<u>24,890,371</u>	<u>228,013,814</u>	<u>2,496,921</u>	<u>35,383,727</u>	<u>303,050</u>	<u>1,316,116</u>	<u>292,403,999</u>
Unearned income							(85,698,158)
Gross financing and advances <sup>4</sup>							<u>206,705,841</u>
Allowances for financing and advances:							
- Stage 1 - 12-month ECL							(574,213)
- Stage 2 - Lifetime ECL not credit impaired							(1,209,931)
- Stage 3 - Lifetime ECL credit impaired							(1,254,822)
Net financing and advances							<u>203,666,875</u>

<sup>1</sup> Bai' comprises of Bai' Bithaman Ajil, Bai' Al-Inah and Bai' Al-Dayn.

<sup>2</sup> The Group is the owner of the asset. The ownership of an asset will be transferred to the customer via sale at the end of the Ijarah financing.

<sup>3</sup> The Group is the owner of the asset. The ownership of an asset will be transferred to the customer at the end of the Ijarah financing subject to the customer's execution of the purchase option.

<sup>4</sup> Included in financing and advances are the underlying assets under the Restricted Profit Sharing Investment Account ("RPSIA") and Investment Accounts of Customers ("IA").



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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40e. Financing and Advances (cont'd.)**

(i) Movements in the impaired financing and advances ("impaired financing") are as follows:

<b>Group</b>	<b>31 March 2021 RM'000</b>	<b>31 December 2020 RM'000</b>
At 1 January	2,452,406	3,115,266
Newly impaired	144,633	584,878
Reclassified as non-impaired	(94,896)	(485,955)
Amount recovered	(104,257)	(437,564)
Amount written-off	(42,569)	(317,043)
Amount related to Restricted Investment Account	12,363	(7,176)
Gross impaired financing at 31 December	<u>2,367,680</u>	2,452,406
Less: Stage 3 - Lifetime ECL credit impaired	<u>(1,292,949)</u>	(1,254,822)
Net impaired financing at 31 March 2021/31 December 2020	<u>1,074,731</u>	<u>1,197,584</u>

Calculation of ratio of net impaired financing (excluding financing funded by RPSIA and IA):

Gross impaired financing at 31 March 2021/31 December 2020	1,686,030	1,776,012
Less: Stage 3 - Lifetime ECL credit impaired	<u>(1,292,949)</u>	(1,254,822)
Net impaired financing at 31 March 2021/31 December 2020	<u>393,081</u>	<u>521,190</u>
Gross financing and advances	157,681,227	156,381,322
Less: Allowances for impaired financing and advances at amortised cost and at fair value through other comprehensive income	<u>(3,246,237)</u>	(3,043,122)
Net financing and advances	<u>154,434,990</u>	<u>153,338,200</u>
Net impaired financing as a percentage of net financing and advances	<u>0.25%</u>	<u>0.34%</u>

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40e. Financing and Advances (cont'd.)**

(ii) Movements in the allowances for impairment losses on financing and advances are as follows:

**At fair value through other comprehensive income**

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	
	<b>12-month ECL RM'000</b>	<b>Lifetime ECL not credit impaired RM'000</b>	<b>Lifetime ECL credit impaired RM'000</b>	
<b>Group</b>				
<b>As at 31 March 2021</b>				
At 1 January 2021	1,662	2,494	-	4,156
Net remeasurement of allowances	29	-	-	29
New financial assets originated or purchased	35	-	-	35
Financial assets derecognised	(363)	-	-	(363)
Changes in models/risk parameters	80	63	-	143
Exchange differences	10	-	-	10
At 31 March 2021	<b>1,453</b>	<b>2,557</b>	<b>-</b>	<b>4,010</b>

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	
	<b>12-month ECL RM'000</b>	<b>Lifetime ECL not credit impaired RM'000</b>	<b>Lifetime ECL credit impaired RM'000</b>	
<b>Group</b>				
<b>As at 31 December 2020</b>				
At 1 January 2020	523	2,378	-	2,901
New financial assets originated or purchased	1,036	-	-	1,036
Changes in models/risk parameters	103	116	-	219
At 31 December 2020	<b>1,662</b>	<b>2,494</b>	<b>-</b>	<b>4,156</b>

**At amortised cost**

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	
	<b>12-month ECL RM'000</b>	<b>Lifetime ECL not credit impaired RM'000</b>	<b>Lifetime ECL credit impaired RM'000</b>	
<b>Group</b>				
<b>As at 31 March 2021</b>				
At 1 January 2021	574,213	1,209,931	1,254,822	3,038,966
Transferred to Stage 1	93,840	(90,023)	(3,817)	-
Transferred to Stage 2	(16,519)	38,665	(22,146)	-
Transferred to Stage 3	(1,311)	(16,917)	18,228	-
Net remeasurement of allowances	(87,086)	225,622	46,559	185,095
New financial assets originated or purchased	57,767	51,238	-	109,005
Financial assets derecognised	(28,583)	(42,409)	(10,710)	(81,702)
Changes in models/risk parameters	(14,463)	(4,733)	-	(19,196)
Amount related to Restricted Investment Accounts*	(3,134)	2,060	32,374	31,300
Amount written-off	-	-	(42,569)	(42,569)
Exchange differences	313	807	20,208	21,328
At 31 March 2021	<b>575,037</b>	<b>1,374,241</b>	<b>1,292,949</b>	<b>3,242,227</b>

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40e. Financing and Advances (cont'd.)**

(ii) Movements in the allowances for impairment losses on financing and advances are as follows (cont'd.):

**At amortised cost (cont'd.)**

Group	Stage 1	Stage 2	Stage 3	Total
	12-month ECL RM'000	Lifetime ECL not credit impaired RM'000	Lifetime ECL credit impaired RM'000	
<b>As at 31 December 2020</b>				<b>RM'000</b>
At 1 January 2020	371,029	616,576	1,252,818	2,240,423
Transferred to Stage 1	192,492	(180,987)	(11,505)	-
Transferred to Stage 2	(24,260)	216,014	(191,754)	-
Transferred to Stage 3	(5,653)	(133,942)	139,595	-
Net remeasurement of allowances	89,882	615,209	436,543	1,141,634
New financial assets originated or purchased	111,779	105,132	-	216,911
Financial assets derecognised	(53,808)	(78,272)	(163,013)	(295,093)
Changes in models/risk parameters	(110,039)	40,745	-	(69,294)
Amount related to Restricted Investment Accounts*	3,084	11,681	122,297	137,062
Amount written-off	-	-	(317,043)	(317,043)
Exchange differences	(293)	(2,225)	(13,116)	(15,634)
At 31 December 2020	<u>574,213</u>	<u>1,209,931</u>	<u>1,254,822</u>	<u>3,038,966</u>

\* As at 31 March 2021, the gross exposure of the financing funded by RPSIA was RM26,117.3 million (31 December 2020: RM26,483.7 million). The expected credit losses relating to these financing amounting to RM486.9 million (31 December 2020: RM446.6 million) are reflected as a reduction in both financing and advances and deposits and placements of banks and other financial institutions.

The gross exposure of the financing funded by IA as at 31 March 2021 was RM25,810.2 million (31 December 2020: RM23,840.8 million).

**A40f. Deposits from Customers**

Group	31 March 2021 RM'000	31 December 2020 RM'000
<b>Savings deposits</b>		
Qard	<u>27,071,149</u>	<u>23,708,048</u>
<b>Demand deposits</b>		
Qard	<u>31,826,696</u>	<u>26,703,462</u>
<b>Term deposits</b>		
Murabahah	115,711,573	114,498,944
Qard	<u>329,154</u>	<u>357,789</u>
	<u>116,040,727</u>	<u>114,856,733</u>
Total deposits from customers	<u>174,938,572</u>	<u>165,268,243</u>

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40g. Investment Accounts of Customers**

Group	31 March 2021 RM'000	31 December 2020 RM'000
<b>Mudharabah</b>		
Unrestricted Investment accounts <sup>^</sup>	25,380,217	23,840,796
Restricted investment accounts*	430,012	-
	<u>25,810,229</u>	<u>23,840,796</u>

<sup>^</sup> Included in the unrestricted investment accounts are funds received from the Multi Asset Investment Account ("MAIA") product which are managed by the Group. 50% of the funds are invested in the Group's financing assets managed by a subsidiary as part of its Islamic banking activities and are recorded as on-balance sheet. The remaining 50% of the funds are invested in marketable securities with net asset value of RM66.1 million as at 31 March 2021 managed by a subsidiary as part of its investment management activities and are recorded as off-balance sheet.

\* Net of expected credit losses associated with the financing assets funded by the Restricted Investment Accounts.

(i) Investment accounts are sourced from the following type of customers:

Group	Unrestricted investment accounts RM'000	Restricted investment accounts RM'000	Total investment accounts RM'000
<b>As at 31 March 2021</b>			
Business enterprises	14,684,095	430,012	15,114,107
Individuals	9,269,050	-	9,269,050
Government and statutory bodies	145,134	-	145,134
Others	1,281,938	-	1,281,938
	<u>25,380,217</u>	<u>430,012</u>	<u>25,810,229</u>
<b>As at 31 December 2020</b>			
Business enterprises	13,328,580	-	13,328,580
Individuals	9,200,552	-	9,200,552
Government and statutory bodies	112,309	-	112,309
Others	1,199,355	-	1,199,355
	<u>23,840,796</u>	<u>-</u>	<u>23,840,796</u>

(ii) The maturity profile of investment accounts are as follows:

Group	Unrestricted investment accounts RM'000	Restricted investment accounts RM'000	Total investment accounts RM'000
<b>As at 31 March 2021</b>			
- without maturity	19,960,036	-	19,960,036
- with maturity			
Within six months	3,599,852	-	3,599,852
Six months to one year	1,807,426	-	1,807,426
One year to three years	7,790	-	7,790
Three years to five years	5,113	430,012	435,125
	<u>5,420,181</u>	<u>430,012</u>	<u>5,850,193</u>
Total investment accounts of customers	<u>25,380,217</u>	<u>430,012</u>	<u>25,810,229</u>

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40g. Investment Accounts of Customers (cont'd.)**

(ii) The maturity profile of investment accounts are as follows (cont'd.):

<b>Group</b>	<b>Unrestricted investment accounts RM'000</b>	<b>Restricted investment accounts RM'000</b>	<b>Total investment accounts RM'000</b>
<b>As at 31 December 2020</b>			
- without maturity	18,243,257	-	18,243,257
- with maturity			
Within six months	4,241,279	-	4,241,279
Six months to one year	1,342,789	-	1,342,789
One year to three years	9,158	-	9,158
Three years to five years	4,313	-	4,313
	<u>5,597,539</u>	-	<u>5,597,539</u>
Total investment accounts of customers	<u>23,840,796</u>	-	<u>23,840,796</u>

(iii) The allocations of investment asset are as follows:

<b>Group</b>	<b>Unrestricted investment accounts RM'000</b>	<b>Restricted investment accounts RM'000</b>	<b>Total investment accounts RM'000</b>
<b>As at 31 March 2021</b>			
Retail financing	23,889,818	-	23,889,818
Non-retail financing	1,490,399	430,012	1,920,411
	<u>25,380,217</u>	<u>430,012</u>	<u>25,810,229</u>
<b>As at 31 December 2020</b>			
Retail financing	22,550,499	-	22,550,499
Non-retail financing	1,290,297	-	1,290,297
	<u>23,840,796</u>	-	<u>23,840,796</u>

(iv) Profit sharing ratio and rate of return are as follows:

<b>Group</b>	<b>Investment account holder ("IAH")</b>	
	<b>Average profit sharing ratio (%)</b>	<b>Average rate of return (%)</b>
<b>As at 31 March 2021</b>		
Unrestricted investment accounts	31.26	1.21
Restricted investment accounts	<u>99.62</u>	<u>4.84</u>
<b>As at 31 December 2020</b>		
Unrestricted investment accounts	36.53	1.64
Restricted investment accounts	<u>99.95</u>	<u>4.03</u>

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**A40. The Operations of Islamic Banking Scheme (cont'd.)**

**A40h. Term Funding**

<b>Group</b>	<b>31 March 2021 RM'000</b>	<b>31 December 2020 RM'000</b>
Unsecured term funding:		
(i) Commercial Papers		
- Less than one year	7,944,305	7,945,896
(ii) Medium Term Notes		
- More than one year	2,023,934	2,003,222
(iii) Term funding		
- More than one year (Note (a))	952,398	945,940
Total term funding	<b>10,920,637</b>	<b>10,895,058</b>

Note (a): Term funding relates to amounts received by the Group under government financing scheme as part of the government support measures in response to COVID-19 pandemic for the purpose of SME financing at a below market rate with a six-year maturity to be repaid on 17 June 2026. The financing under the government scheme is for financing at concession rates to SMEs and for COVID-19 related relief measures.

**A40i. Subordinated Sukuk**

<b>Group</b>	<b>31 March 2021 RM'000</b>	<b>31 December 2020 RM'000</b>
RM1.0 billion Islamic subordinated Sukuk Murabahah due in 2026	-	1,017,454
RM1.0 billion Islamic subordinated Sukuk Murabahah due in 2029	1,021,945	1,010,849
RM1.0 billion Islamic subordinated Sukuk Murabahah due in 2031	1,003,576	-
	<b>2,025,521</b>	<b>2,028,303</b>

**A40j. Capital Securities**

<b>Group</b>	<b>31 March 2021 RM'000</b>	<b>31 December 2020 RM'000</b>
RM1.0 billion 4.95% Additional Tier 1 Sukuk Wakalah	1,014,647	1,002,441

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**Part B: Explanatory Notes Pursuant to Appendix 9B of the Listing Requirements of Bursa Malaysia Securities Berhad**

**B1. Performance Review**

**(i) Current Period-to-Date vs Previous Corresponding Period-to-Date**

The Group posted profit after tax and zakat attributable to equity holders of RM2,392.1 million for the three-month financial period ended 31 March 2021, an increase of RM342.4 million or 16.7% as compared to the previous corresponding three-month financial period ended 31 March 2020.

The Group's net interest income and Islamic Banking income for the three-month financial period ended 31 March 2021 increased by RM259.5 million or 5.7% to RM4,791.5 million as compared to the previous corresponding three-month financial period ended 31 March 2020.

The Group's net earned insurance premiums from the Insurance and Takaful subsidiaries increased by RM584.3 million or 30.0% to RM2,529.2 million for the three-month financial period ended 31 March 2021 as compared to the previous corresponding three-month financial period ended 31 March 2020.

Other operating income of the Group for the three-month financial period ended 31 March 2021 was RM1,015.1 million, a decrease of RM318.0 million or 23.9% from RM1,333.1 million in the previous corresponding three-month financial period ended 31 March 2020. The decrease was mainly due to unrealised mark-to-market loss on revaluation of derivatives of RM779.0 million for the three-month financial period ended 31 March 2021 as compared to unrealised mark-to-market gain on revaluation of derivatives of RM1,506.5 million for the previous corresponding three-month financial period ended 31 March 2020, higher unrealised mark-to-market loss on revaluation of financial assets at FVTPL of RM474.6 million, lower net investment income of RM449.8 million and realised loss on financial liabilities at FVTPL of RM138.3 million. The decreases were, however, mitigated by unrealised mark-to-market gain on revaluation of financial liabilities at FVTPL of RM1,492.6 million for the three-month financial period ended 31 March 2021 as compared to unrealised mark-to-market loss of financial liabilities at FVTPL of RM437.2 million for the previous corresponding three-month financial period ended 31 March 2020, lower unrealised mark-to-market loss on revaluation of financial investments at FVTPL of RM709.7 million, higher fee income of RM190.0 million, realised gain on derivatives of RM120.1 million and foreign exchange gain of RM18.2 million for the three-month financial period ended 31 March 2021 as compared to realised loss on derivatives of RM6.1 million and foreign exchange loss of RM51.5 million for the previous corresponding three-month financial period ended 31 March 2020.

The Group's overhead expenses for the three-month financial period ended 31 March 2021 recorded a decrease of RM120.3 million or 4.1% to RM2,821.7 million as compared to the previous corresponding three-month financial period ended 31 March 2020. The decrease in overhead expenses was mainly due to lower administration and general expenses of RM127.2 million, lower marketing expenses of RM13.9 million and lower personnel expenses of RM4.3 million. The decreases were, however, offset by higher establishment costs of RM25.1 million.

The Group's allowances for impairment losses on loans, advances, financing and other debts decreased by RM111.5 million or 11.6% to RM850.2 million as compared to the previous corresponding three-month financial period ended 31 March 2020.

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**B1. Performance Review (cont'd.)**

**(i) Current Period-to-Date vs Previous Corresponding Period-to-Date (cont'd.)**

The Group's profit before taxation and zakat for the financial period ended 31 March 2021 compared to the previous corresponding financial period ended 31 March 2020 is further segmented based on the operating segments of the Group as follows:

**Group Community Financial Services ("Group CFS")**

Group CFS's profit before taxation and zakat increased by RM118.7 million or 9.8% to RM1,324.9 million for the financial period ended 31 March 2021 from RM1,206.2 million for the previous corresponding financial period ended 31 March 2020. The increase was mainly due to lower overhead expenses of RM138.4 million, higher net interest income and income from IBS operations of RM34.5 million, higher other operating income of RM13.7 million and net writeback of impairment losses on financial investments and other financial assets of RM1.0 million from net allowance of RM0.1 million. The increases were, however, offset by higher net allowance for impairment losses on loans, advances, financing and other debts of RM68.9 million.

**Group Global Banking**

**a) Group Corporate Banking & Global Markets**

Group Corporate Banking & Global Markets' profit before taxation and zakat increased by RM75.7 million or 6.0% to RM1,343.6 million for the financial period ended 31 March 2021 from RM1,267.9 million for the previous corresponding financial period ended 31 March 2020. The increase was mainly due to higher net interest income and income from IBS operations of RM652.3 million, lower net allowances for impairment losses on loans, advances, financing and other debts of RM174.0 million and lower net allowances for impairment losses on financial investments and other financial assets of RM13.1 million. The increases were, however, offset by lower other operating income of RM759.0 million, lower share of profits in associates and joint ventures of RM4.5 million and higher overhead expenses of RM0.2 million.

**b) Group Investment Banking (Maybank IB and Maybank Kim Eng)**

Group Investment Banking's profit before taxation and zakat increased by RM175.1 million to RM200.7 million for the financial period ended 31 March 2021 from RM25.6 million for the previous corresponding financial period ended 31 March 2020. The increase was mainly due to higher other operating income of RM146.1 million, higher net interest income and income from IBS operations of RM13.3 million, lower overhead expenses of RM11.7 million, net writeback of impairment losses on loans, advances, financing and other debts of RM1.1 million from net allowance of RM3.6 million and higher share of profits in associates and joint ventures of RM1.2 million. The increases were, however, offset by higher net allowance for impairment losses on financial investments and other financial assets of RM1.9 million.

**c) Group Asset Management**

Group Asset Management's loss before taxation and zakat decreased by RM4.6 million to RM0.6 million for the financial period ended 31 March 2021 from RM5.2 million for the previous corresponding financial period ended 31 March 2020. The decrease was mainly due to higher other operating income of RM14.0 million, offset by higher overhead expenses of RM9.3 million and higher net allowance for impairment losses on loans, advances, financing and other debts of RM0.1 million.

**Group Insurance and Takaful**

Group Insurance and Takaful's profit before taxation and zakat increased by RM95.4 million to RM149.0 million for the financial period ended 31 March 2021 from RM53.6 million for the previous corresponding financial period ended 31 March 2020. The increase was mainly contributed by higher net earned insurance premiums of RM584.3 million, net writeback of impairment losses on financial investments and other financial assets of RM22.0 million from net allowance of RM6.7 million, higher net interest income of RM2.5 million and net writeback of impairment losses on loans, advances, financing and other debts of RM1.6 million from net allowance of RM0.1 million. The increases were, however, offset by higher net insurance benefits and claims incurred, net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund of RM410.0 million, higher other operating loss of RM91.6 million and higher overhead expenses of RM20.2 million.



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**B2. Variation of Current Quarter Results Against Preceding Quarter**

The Group's profit after tax and zakat attributable to equity holders for the quarter ended 31 March 2021 increased by RM854.7 million to RM2,392.1 million against the preceding quarter ended 31 December 2020 of RM1,537.4 million.

The Group's net interest income and income from Islamic Banking Scheme operations for the quarter ended 31 March 2021 increased by RM334.8 million to RM4,791.5 million against the preceding quarter ended 31 December 2020 of RM4,456.7 million.

The Group's net earned insurance premiums for the quarter ended 31 March 2021 decreased by RM253.6 million to RM2,529.2 million compared to RM2,782.8 million in the preceding quarter ended 31 December 2020.

Other operating income of the Group for the quarter ended 31 March 2021 decreased by RM487.1 million to RM1,015.1 million compared to RM1,502.2 million in the preceding quarter ended 31 December 2020. The decrease was mainly due to higher unrealised mark-to-market loss on revaluation of financial assets designated upon initial recognition at FVTPL of RM846.7 million and derivatives of RM464.7 million, unrealised mark-to-market loss on revaluation of financial investments at FVTPL of RM161.1 million for the quarter ended 31 March 2021 as compared to unrealised mark-to-market gain on revaluation of financial investments at FVTPL of RM595.7 million in the preceding quarter ended 31 December 2020, lower net foreign exchange gain of RM265.5 million, realised loss on financial liabilities at FVTPL of RM138.3 million and lower fee income of RM11.8 million. The decreases were, however, mitigated by higher unrealised mark-to-market gain on revaluation of financial liabilities at FVTPL of RM1,440.5 million, higher realised gain on derivatives of RM293.7 million and higher net investment income of RM286.5 million.

The Group's net insurance benefits and claims incurred, net fee and commission expenses, change in expense liabilities and taxation of life and takaful fund decreased by RM918.2 million to RM1,510.7 million for the quarter ended 31 March 2021 compared to RM2,428.9 million in the preceding quarter ended 31 December 2020. The decrease was mainly due to lower net insurance benefits and claims incurred by the Insurance and Takaful subsidiaries of RM905.2 million.

The Group posted a decrease of RM70.7 million in overhead expenses to RM2,821.7 million for the quarter ended 31 March 2021 compared to RM2,892.4 million in the preceding quarter ended 31 December 2020. The decrease in overhead expenses was mainly due to lower administration and general expenses of RM161.4 million, lower marketing expenses of RM11.0 million and lower establishment costs of RM10.3 million. The decreases were, however, offset by higher personnel expenses of RM112.0 million.

The Group's allowance for impairment losses on loans, advances, financing and other debts decreased by RM243.1 million to RM850.2 million for the quarter ended 31 March 2021 compared to RM1,093.3 million in the preceding quarter ended 31 December 2020.

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**B3. Prospects**

The global economy is expected to rebound by +5.9% in 2021 (2020: -3.3%) following the gradual re-opening of the economy, coupled with continued accommodative monetary policies and expansionary fiscal policies, thus extending economic stimulus.

In Malaysia, real GDP contracted by a smaller -0.5% YoY in 1Q 2021 (4Q 2020: -3.4% YoY). Economic recovery is expected to be gradual (2021E: +5.1%; 2020: -5.6%) amid the current wave of high daily COVID-19 cases that led to the imposition of second and third Movement Control Orders. Monetary, fiscal and economic stimulus will continue, focusing on targeted support and interventions for the most affected individuals and businesses. Overnight Policy Rate (OPR) is expected to remain at a record low of 1.75% throughout 2021 amid a benign return of inflation this year from deflation in 2020, while the expansionary fiscal policy will continue via Budget 2021's record spending allocation of RM322.5 billion and two additional economic stimulus packages worth RM35 billion announced in 1Q 2021.

For Singapore, recovery has emerged as the economy grew by +0.2% YoY in 1Q 2021 (4Q 2020: -2.4% YoY), supporting the outlook of real GDP rebound of +6.2% in 2021 (2020: -5.4%). Meanwhile, the early vaccine rollout since December 2020 put Singapore ahead of regional peers in terms of the share of population vaccinated, and is expected to deliver herd immunity by 4Q 2021. The current wave of high daily cases has prompted renewed restrictions in the country. The Monetary Authority of Singapore (MAS) maintained its neutral policy stance in April 2021 following the unprecedented twin policy easing action of re-centering the SGD band downwards and reducing the slope of SGD appreciation to zero in March 2020. However, there is the possibility of some tightening at the next policy review in October 2021 as inflation has accelerated year-to-date. Following the 13.9% of GDP deficit spending in 2020, Budget 2021 remains expansionary via a smaller fiscal deficit of 2.2% of GDP.

In Indonesia, real GDP shrank by -0.7% YoY (4Q 2020: -2.2% YoY), thus on track to register the expected +5.3% rebound in 2021 (2020: -2.1%). The start of vaccine deployment in January 2021 is expected to help restore domestic mobility and revive consumer spending and investments that underpin the projected economic recovery in 2021. The accommodative monetary policy has extended into 2021, with an additional 25 bps interest rate cut to 3.50% announced in February 2021. To further boost domestic consumption, Bank Indonesia eased bank lending rules and the Government announced tax incentives for auto and property purchases. Bank Indonesia will also continue purchasing government bonds to finance this year's Budget. Inflation is forecasted to pick up, driven by the recovery of energy and food prices, but remain within the central bank's target range.

Premised on the prevailing challenging environment and the prolonged impact towards economic recovery resulting from new waves of infections and the re-imposition of nationwide movement restrictions, Maybank Group will continue to prioritise maintaining its capital and liquidity strength. The Group remains vigilant in ensuring that impacted customers continue to have access to the financial assistance and support they require, and from its position of strength, the Group will continue to proactively engage and address asset quality concerns.

To mitigate against revenue pressures due to a softer growth environment and low policy rates across our home markets, the Group will focus on improving net interest margins by reducing its cost of funding. The Group will also target fee-based income opportunities through its wealth management, global markets, investment banking, asset management and insurance segments. Capitalising on our domestic franchise and leadership position in digital banking, we will focus on accelerating product roll-outs on our digital platform to increase market penetration and generate fee-based revenues. Furthermore, the Group will enhance productivity and efficiencies, while maintaining disciplined cost management to offset top line pressures.

Given the continued impact of the COVID-19 pandemic, the Group has set its Headline KPI of return on equity of circa 9% for FY2021.

**B4. Profit Forecast or Profit Guarantee**

Neither the Group nor the Bank has made any profit forecast or issued any profit guarantee for the first quarter ended 31 March 2021.

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**B5. Taxation and Zakat**

The analysis of the tax expense for the first quarter ended 31 March 2021 are as follows:

<u>Group</u>	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
Malaysian income tax	825,244	632,174	825,244	632,174
Foreign income tax	102,422	96,496	102,422	96,496
	<b>927,666</b>	<b>728,670</b>	<b>927,666</b>	<b>728,670</b>
Over provision in respect of prior period:				
Foreign income tax	(13,132)	(742)	(13,132)	(742)
	<b>914,534</b>	<b>727,928</b>	<b>914,534</b>	<b>727,928</b>
Deferred tax				
- Relating to origination and reversal of temporary differences	(184,374)	11,584	(184,374)	11,584
Tax expense for the financial period	<b>730,159</b>	<b>739,512</b>	<b>730,159</b>	<b>739,512</b>
Zakat	13,461	16,350	13,461	16,350
	<b>743,620</b>	<b>755,862</b>	<b>743,620</b>	<b>755,862</b>

The Group's effective tax rate for the financial period ended 31 March 2021 was lower than the statutory tax rate due to certain income not subject to tax.

<u>Bank</u>	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021 RM'000	31 March 2020 RM'000	31 March 2021 RM'000	31 March 2020 RM'000
Malaysian income tax	333,129	428,020	333,129	428,020
Foreign income tax	2,294	(2,718)	2,294	(2,718)
	<b>335,423</b>	<b>425,302</b>	<b>335,423</b>	<b>425,302</b>
Deferred tax				
- Relating to origination and reversal of temporary differences	(44,553)	27,939	(44,553)	27,939
Tax expense for the financial period	<b>290,870</b>	<b>453,241</b>	<b>290,870</b>	<b>453,241</b>

The Bank's effective tax rate for the financial period ended 31 March 2021 was higher than the statutory tax rate due to effects of certain non-deductible expenses.

Domestic income tax for the Bank is calculated at the Malaysian statutory tax rate of 24% of the estimated chargeable profit for the financial period. Taxation for foreign subsidiaries in other jurisdictions is calculated at the rates prevailing in the respective jurisdictions.

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**B6. Status of Corporate Proposals Announced but Not Completed**

There are no corporate proposals announced but not completed during the first quarter ended 31 March 2021.

**B7. Status of Utilisation of Proceeds Raised from Corporate Proposal**

The proceeds raised from the borrowings, issuance of subordinated obligations and capital securities have been used for working capital, general banking and other corporate purposes, as intended.

**B8. Deposits from Customers, Investment Accounts of Customers, Deposits and Placements from Financial Institutions and Debt Securities**

Please refer to Note A14, A15, A16, A17 and A40g.

**B9. Derivative Financial Instruments**

Please refer to Note A37.

**B10. Changes in Material Litigation**

There is no material litigation during the first quarter ended 31 March 2021.

**B11. Dividend**

No interim dividend has been recommended during the first quarter ended 31 March 2021.

**B12. Earnings Per Share ("EPS")**

**Basic EPS**

The basic EPS of the Group is calculated by dividing the net profit for the financial period attributable to equity holders of the Bank by the weighted average number of ordinary shares in issue during the financial period.

	First Quarter Ended		Cumulative 3 Months Ended	
	31 March 2021	31 March 2020	31 March 2021	31 March 2020
Net profit for the financial period attributable to equity holders of the Bank (RM'000)	<b>2,392,130</b>	2,049,650	<b>2,392,130</b>	2,049,650
Weighted average number of ordinary shares in issue ('000)	<b>11,413,995</b>	11,241,362	<b>11,413,995</b>	11,241,362
Basic earnings per share	<b>20.96 sen</b>	18.23 sen	<b>20.96 sen</b>	18.23 sen

**Diluted EPS**

The Group has no dilution in its earnings per ordinary share in the current and the preceding financial period as there are no dilutive potential ordinary shares.

By Order of the Board

**Wan Marzimin Wan Muhammad**

LS0009924

Company Secretary

27 May 2021