

July 2000 • The new premises of Maybank Bandar Seri Begawan Branch was officially launched by the Deputy Finance Minister of Brunei, Dato Seri Paduka Awang Haji Selamat bin Haji Munap. The new premises is a reflection of Maybank's commitment to its operations in Brunei and aims to enhance services to customers in Bandar Seri Begawan.



• Maybank Group presented Academic Excellence Awards to 54 children of its staff in the Klang Valley in recognition of their excellent academic achievements in 1999 public examinations. ■

August 2000 • Maybank was awarded the "Best Domestic Bank in Malaysia" award by Euromoney while Aseambankers Malaysia Berhad, its merchant banking subsidiary, received Euromoney's awards for "Best Domestic Bond House" and "Best Domestic Equity House" in Malaysia.

• A signing ceremony for a Sale & Purchase Agreement was held between Maybank and Pacific Bank



Berhad for the proposed acquisition of the banking business of Pacific Bank including its wholly-owned subsidiary companies, namely P. B. Holdings Sdn Bhd, Pacific Nominees (Tempatan) Sdn Bhd and Pacific Nominees (Asing) Sdn Bhd.

• Maybank signed a Sale & Purchase Agreement with Phileo Allied Berhad and Phileo Allied Finance (Malaysia) Berhad to acquire 100% of PhileoAllied Bank (Malaysia) Berhad and 100% of PhileoAllied Securities Berhad. ■

September 2000 • A signing ceremony on the appointment of Mayban Investment Management Sdn Bhd as the external fund manager for Mayban Management Berhad was held in Kuala Lumpur. Under the agreement, Mayban Investment Management Sdn Bhd would manage over RM850 million worth of funds for Mayban Management Berhad.

• A total of 366 employees of Maybank who had served the Bank for 10 years were awarded a gold coin and certificate each at a long service award ceremony held at Menara Maybank.

• Maybank Singapore's first 24-hour Autolobby was launched at its newly relocated Balestier Plaza Branch.





- Maybank, together with United Overseas Bank (M) Berhad and Overseas Union Bank (M) Berhad signed a RM310 million financing facility with MTD Construction Sdn Bhd. Under the agreement, Maybank would finance RM185 million for the construction works of phase 1 of the East Coast Expressway project.
- Maybank Singapore launched *Money Map*, a comprehensive financial planning programme that not only offers insurance and unit trusts but also encompasses an array of banking products.
- Aseambankers signed an Underwriting Agreement with Heitech Padu Berhad in relation to the listing of the Company on the KLSE Main Board. ■

October 2000

● A signing ceremony between Maybank and Majlis Bandaraya Ipoh was held in Ipoh. Under the agreement, Maybank customers who use the Maybank2u.com service can make bill payments to Majlis Bandaraya Ipoh through the internet.

- A total of 33 students from various local universities were presented with scholarships by Maybank.
- Maybank presented awards to its long serving employees at a presentation ceremony held in Kuala Lumpur. A total of 257 employees who had served the Bank for 20 years and 30 years received a gold coin and plaque each.
- The 40th Annual General Meeting of the shareholders of Maybank was held at Putra World Trade Centre, Kuala Lumpur. ■



November 2000

● In conjunction with the Maybank Group Board of Directors Meetings held in Penang, the Maybank Group donated RM5,000 to St. Nicholas Home as part of its on-going community relations programme to assist the needy.

- Maybank Group celebrated Deepavali by donating gift packs and cash totalling RM29,000 to 62 underprivileged children during a party held at Menara Maybank. This is in line with the Group's commitment to bring cheer and help the underprivileged during festive seasons.



- A signing ceremony between Maybank and Telekom Malaysia was held in which Maybank would subscribe to Telekom Malaysia's Corporate Information Super-highway (COINS) network solution for the bank's wide area network requirements. In addition, the agreement was for the introduction of a new Multiple Partner Loyalty Programme for Maybank credit cardholders.
- Mayban Management Berhad launched its first Islamic unit trust fund - Mayban Dana Yakin. The launch was officiated by the Deputy Finance Minister I, Datuk Dr Shafie bin Mohd Salleh. The fund is managed under strict Syariah principles and is offered to both Muslim and non-Muslim investors.



- Maybank Singapore Treasury Settlement Unit, the processing center for the Bank's treasury business, was awarded the prestigious ISO 9002 certification.
- Maybank Singapore launched its mobile phone banking service to cater for the convenience of its busy customers.
- An agreement for a credit card autopay programme was signed between Maybank and Tenaga Nasional Berhad (TNB). Under the agreement, Maybank and Mayban Finance cardholders will enjoy the convenience of an automatic payment facility known as Recurring Payment System for their TNB bills.
- Aseambankers acted as a Joint Lead Manager and Programme Agent for Telekom Malaysia's inaugural Ringgit Denominated Islamic Private Debt Securities of up to RM700 million. ■

December 2000 ● Maybank signed an agreement with 14 banks for a US\$200 million syndicated loan. The loan was to fund Maybank's US Dollar assets as well as to refinance matured borrowings of the Bank.

- Mayban Finance Berhad was awarded the Crystal Award 2000 under the Community Relations category by the Institute of Public Relations Malaysia (IPRM) for the "Harapan" segment aired on TV3.
- Mayban Life moved its headquarters to its own tower at Dataran Maybank, together with Mayban Assurance and Mayban Finance. Its first customer service centre was established on the ground floor of Dataran Maybank.
- Aseambankers acted as the Financial Advisor, Lead Arranger and Programme Agent for Malaysian Newsprint Industries Sdn Bhd's Islamic Private Debt Securities Issuance programme of up to RM923 million.
- Aseambankers signed an Underwriting Agreement with Ranhill Berhad in relation to the listing of the Company on the KLSE Main Board.
- Maybank opened its first branch in mainland China, located in Shanghai, the commercial centre of China. ■



January 2001 ● The operations of Pacific Bank Berhad was merged with Maybank.

- In conjunction with the Hari Raya Aidilfitri celebration, Maybank Group organised a special gathering and donated RM70,000 to the sick and underprivileged. This is in line with the Group's commitment to care for the needy.
- Maybank launched its Visa Platinum credit card in Kuala Lumpur. This new exclusive credit card aims to meet the needs of selected customers and offers greater financial flexibility in recognition of their lifestyles. ■

February 2001

- A signing ceremony between Maybank and Fortis International N. V. was held in Kuala Lumpur. Under the agreement, Fortis would purchase a 30% equity interest in Maybank's life and non-life insurance business amounting to approximately RM340 million.

- Maybank Singapore was the first financial institution to introduce online real-time interface with stock-broking houses. Maybank's partnership with Fraser Securities, the oldest broking house in Singapore, is the first of its kind between a financial institution and a broking house to offer on-line real time share margin financing.



- Maybank and Mayban Venture Capital Company Sdn Bhd (MVCC) signed an agreement with SCS Computer Systems Sdn Bhd and TX123 (S) Pte Ltd for an e-commerce joint venture called TX123 (M) Sdn Bhd.

- Maybank Group held a special gathering for a group of underprivileged children at Menara Maybank as well as donated RM65,000 in cash and gifts to the needy in conjunction with the Chinese New Year celebration.

- Maybank signed a memorandum of understanding with Tenaga Nasional Malaysia on the 'e-click n pay' service. With this agreement, Maybank credit cardholders can settle their electricity bills conveniently via the internet.

- Maybank together with KAF Discount Berhad signed an agreement with Commerce dot com on the issue of RM100 million Islamic bonds to finance its e-procurement system. Under the agreement, Maybank subscribed to 40% of the issue.

- The "China-Maybank Friendship Art Exhibition" was launched by the Chinese Ambassador to Malaysia, H. E. Guan Dengming at Balai Seni Maybank. This art exhibition was to commemorate the opening of Maybank Shanghai branch in China. The exhibition featured works of two Chinese artists who had won many awards for their works in China.

- The Mayban Assurance merger with UMBC Insurans was completed and UMBC Insurans was renamed Mayban General Assurance Berhad. ■



March 2001

- The operations of PhileoAllied Bank was merged with Maybank.

- The new premises of Maybank Phnom Penh was officially opened by H. E. Samdec Hun Sen, Prime Minister of the Royal Government of Cambodia. With the new premises, customers can do their banking transactions in a more pleasant and convenient banking environment.

- Maybank together with Mayban Finance signed an agreement with Digi Telecommunications in which our ATM and credit cardholders can purchase the Digi Prepaid Reload Coupons via Kawanku ATMs.

- A signing ceremony was held between Maybank and MyETutor.com for an online education payment gateway. Under this agreement, Maybank internet banking customers can pay their subscriptions to MyETutor.com via the Maybank2u.com portal.
- Maybank was named the “Best Malaysian Bank” by The Asset magazine for the year 2001 in the Asset Asian Awards. The award was presented to Maybank Executive Director, Dato’ Ismail Shahudin in Kuala Lumpur by the Director and Editor-in-Chief of The Asset magazine, Ms Sarah Sargent.
- Mayban Life Assurance Berhad launched “PremierLady” - its first product designed specifically for women. It provides coverage for common illnesses affecting women as well as a range of optional maternity benefits.
- The Mayban Assurance Berhad-UMBC Insurans Integration Team was selected the winner of the Malaysian Association of Risk and Insurance Management’s “Risk Manager of the Year 2000”, for its successful merger and integration exercise.
- Mayban Securities Sdn Bhd relocated its operations to its new premises at Dataran Maybank.
- Finance Minister, Tun Daim Zainuddin officially opened Maybank Shanghai branch. The event was also attended by the Malaysian Ambassador to China, H. E. Dato’ Abdul Majid bin Ahmad Khan and the Governor of Bank Negara Malaysia, Tan Sri Dato’ Dr Zeti Akhtar Aziz.
- Maybank Singapore introduced a new way of banking at its new Capital Tower Branch. A first for Maybank globally is the teller sit-in counter where customers are seated at the counters instead of standing while carrying out their banking transactions. ■



April 2001

- Maybank successfully completed its systems integration with the former Pacific Bank.
- Mayban Securities Sdn Bhd successfully merged with Phileo Allied Securities Berhad. Mayban Securities now has a branch in Ipoh.
- Maybank Singapore launched its online financial services, Maybank2u.com, as an additional channel to its current suite of electronic delivery services to meet customers’ convenience and lifestyle. The internet banking service is accessed via www.maybank2u.com.sg and is available 24 hours a day. ■

May 2001

- Maybank completed its whole merger process with former Pacific Bank and PhileoAllied Bank following the successful systems integration exercise with PhileoAllied Bank.
- Maybank completed its Voluntary Separation Scheme as part of its rationalisation and consolidation exercise. The scheme was opened to all permanent employees of Maybank in Malaysia in which a total of 1,230 applications were approved.
- Mayban Life International (Labuan) Ltd launched the first Global Convertible Bond Fund (GCBF) in the country under the flagship offshore investment linked product, Maybank Global Invest (MGI). GCBF offers a dynamic investment option with attractive risk reward and equity-like growth potential to its investors.
- Maybank Group launched its enhanced “Fac3plus” package for SMI and business customers. The new package offers greater financial flexibility and benefits to business customers.

HIGHLIGHTS

- Maybank signed a RM200,000 sponsorship with the New Straits Times Press Berhad as a platinum sponsor of the NST Million Ringgit Charity Rubber Duck Race 2001. All proceeds from the sale of Duck Adoption Certificates will be channeled to the Maybank Group Bone Marrow Transplant Centre at Hospital Universiti Kebangsaan Malaysia.
- Maybank was awarded the Asia 2001 Award for “Best Investor Relations by a Malaysian Company” by Investor Relations magazine of United Kingdom. The General Manager of Maybank Hong Kong, Mr Amos Ong Seet Joon received the award on behalf of the Bank.
- Mayban Finance Berhad sponsored the 10th year Kem Remaja 2001 which was held at Perak Co-curriculum Centre, Pangkor Island. A total of 99 Form Four students from all over Malaysia attended the camp. ■



June 2001 ● An art exhibition entitled “Duo Sensitivity” was held at Balai Seni Maybank. The exhibition was jointly organised by Maybank and Very Special Arts (VSA) of Singapore. A total of 38 art pieces by 12 artists with disabilities were featured in the exhibition.

● A total of 44 employees who had served Mayban Finance Berhad for a period of 10 to 20 years were awarded long service awards at a presentation ceremony held at Mayban Life Tower, Dataran Maybank.



● A signing ceremony for smart partnership between Maybank and I-Berhad was held. Under the agreement, Maybank and Mayban Finance credit cardholders would get preferential rates for purchases of I-Berhad products. The ceremony was witnessed by the Deputy Finance Minister II, Dato' Chan Kong Choy and Maybank Vice Chairman, Dato' Richard Ho.



● The National Library Board introduced Singapore's First Remote Book Drop Service in the heart of the republic's financial district at the 24-hour auto-lobby of Maybank Capital Tower Branch. The joint project between the National Library Board and Maybank Singapore provides a convenient point for customers working in the financial district to return books and magazines at a location where there is no National Library Branch nearby. ■

Presenting The New

Maybank Tower

The Mark Of Our Commitment To You

Maybank opens another chapter today with the inauguration of

Maybank Tower. A 32-storey modern building situated right in

the heart of Singapore's financial district, Maybank Tower is a

symbol of Maybank's commitment to our customers. Building

on our philosophy of continuously anticipating and meeting

customers' needs, Maybank Tower shall be the foundation where

we build a firmer partnership with our customers for the journey

ahead. ***Maybank, always here for you.***

We were honoured to have Deputy Prime Minister,

BG Lee Hsien Loong as the Guest of Honour for

this momentous occasion.

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